

ROY COOPER • Governor MANDY COHEN, MD, MPH • Secretary DAVE RICHARD • Deputy Secretary, NC Medicaid

January 15, 2021

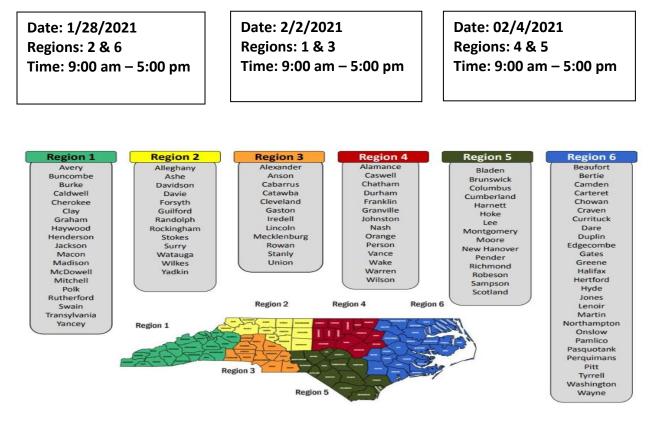
Dear County Director of Social Services

Attention: Medicaid Administrators, Managers and Supervisors

Subject: DSS Train the Trainer Registration

Your DSS training staff is invited to attend the Medicaid Transformation Train the Trainer (TTT) session that will focus on the integration of the Enrollment Broker (EB) and prepare your county trainers to train your staff. There will be one training for each county. Space is limited to **two** people per county.

The Train the Trainer session is targeted to your DSS staff who are responsible for training on NC Medicaid Managed Care, DSS role in Managed Care, and the integration of the Enrollment Broker. Please see the training schedule for your county below.



NC MEDICAID NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH BENEFITS

LOCATION: 79 T.W. Alexander Drive, Durham, NC 27709 MAILING ADDRESS: 2501 Mail Service Center, Raleigh NC 27699-2501 www.ncdhhs.gov • TEL: 919-813-5340 • FAX: 919-224-1070

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

Registration Instructions:

Step 1: Please email the EB DSS Liaison, Renee L Moore at <u>ReneeLMoore@maximus.com</u>, the following information for the staff that will be attending the Train the Trainer session for your county:

- First and Last Name
- County
- Title/Role
- Email address

Staff only need to attend one training session. Space is limited; therefore, it is important that staff attend the training session for which they are registered.

Respond with attendees by Friday, 1/22/2021.

Step 2: Attendees will be provided a meeting invitation that includes the link to join the training session. Attendees need to accept the invitation as acknowledgement that your county will be in attendance for the scheduled training date. Please do not forward the invitation to others that will not be registered for the training.

For questions, to modify an existing training registration, or to cancel a training registration, please contact Renee L. Moore at (910) 581-3843 or <u>ReneeLMoore@maximus.com</u> prior to the start date of the training.

More information will be coming soon about general training sessions for all DSS staff.

Sincerely,

-DocuSigned by: Carolyn McClanalian —9DC6E32F68FF40A...

Carolyn McClanahan Division of Health Benefits Associate Director, Eligibility Services