



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Health Benefits

ROY COOPER • Governor
MANDY COHEN, MD, MPH • Secretary
DAVE RICHARD • Deputy Secretary, NC Medicaid

October 29, 2020

RE: Living Arrangement Policy & NC FAST Functionality Updates

Dear County Director of Social Services (DSS):
Medicaid Program Managers and Supervisors

Division of Health Benefits (DHB) has scheduled Living Arrangement policy and NC FAST functionality training for all counties via webinar. Duplicate sessions are scheduled for November 6th at 9am and 1pm to allow necessary staff to attend. This training will provide counties with an overview of the upcoming changes in the Living Arrangement policy along with system functionality updates. The policy will be posted by November 3rd on the NCDHHS Policies and Manuals.

GoToWebinar software will be used to present this training. This technology will allow questions to be submitted via chat with no interruptions from the audience. Please make sure you are viewing with audio enabled equipment since there is no call-in number for this presentation. DHB staff will be present during both webinar sessions to answer questions submitted through the chat feature. This webinar will be recorded and posted for later viewing for those unable to attend.

Please see the following GoToWebinar registration links below:

- Please register for Living Arrangement Policy & NC FAST Functionality Updates Training on November 6, 2020 9:00 AM EST at:

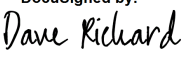
<https://attendee.gotowebinar.com/register/7868506940244939535>

- Please register for Living Arrangement Policy & NC FAST Functionality Updates Training on November 6, 2020 1:00 PM EST at:

<https://attendee.gotowebinar.com/register/186153226276271119>

After registering, you will receive a confirmation email containing information about joining the webinar.

If you have any questions regarding this information, please contact your [Medicaid Operation Support Team Representative](#).

Sincerely,
DocuSigned by:

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Dave Richard

NC MEDICAID

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH BENEFITS

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