



DEPARTMENT OF HEALTH AND HUMAN SERVICES  
DIVISION OF MEDICAL ASSISTANCE

ROY COOPER  
GOVERNOR

MANDY COHEN, MD, MPH  
SECRETARY

DAVE RICHARD  
DEPUTY SECRETARY FOR MEDICAL ASSISTANCE

March 29, 2018

**Re: Non-Emergency Medical Transportation Training (NEMT)**

Dear County Director of Social Services:

The Division of Medical Assistance Operational Support Team will host a Non-Emergency Medical Transportation training webinar on **April 10, 2018**. There will be two sessions to allow opportunity for more participation. If joining the webinar as a group, each individual must register in order to receive credit for participating. The first session will take place from **9:30 am – 11:00 am and the second session will take place from 1:00 pm – 2:30 pm**.

The purpose of this webinar is to provide policy clarifications and procedures related to the administration of Non-Emergency Medical Transportation at the local level. All local agency staff who work with and manage NEMT should attend this training.

Registration for this webinar can be completed by clicking the link below. If you do not have a Learning Gateway account, you will need to create an account before registering for the course.

[REGISTER HERE!](#)

After registering, you will receive a confirmation email containing information about joining the webinar. If you have never attended an Adobe Connect meeting before, use the following link to verify system compatibility:

[https://ncfast.adobeconnect.com/common/help/en/support/meeting\\_test.htm](https://ncfast.adobeconnect.com/common/help/en/support/meeting_test.htm)

We look forward to you joining us for this webinar. If you have any questions regarding this information, please contact your Medicaid Operational Support Team Representative.

Sincerely,

A handwritten signature in black ink, appearing to read "Dave Richard".

Dave Richard

WWW.NCDHHS.GOV

TEL 919-855-4100 • FAX 919-733-6608

LOCATION: 1985 UMSTEAD DRIVE • Kirby BUILDING • RALEIGH, NC 27603  
MAILING ADDRESS: 2501 MAIL SERVICE CENTER • RALEIGH, NC 27699-2501  
AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER