



**Community Alternatives Program 1915 (c) HCBS
Waiver
August 4, 2016**

**Department of Health and Human Services
Stakeholder Engagement**



Communication plan

- 30-60 days:
 - Update the DHHS/DMA website
 - Create a beneficiary listserv
 - Email stakeholders upcoming events and information
 - Gather emails of any stakeholder we don't have
 - Communicate directly with agencies
 - Suggest agencies share information with families
 - Explore social media



Communication plan

- **90-100 days:**
 - Add consume interface to the e-CAP system:
 - Allow real-time review of CAP workflow
 - Report critical incidents
 - Submit complaints and grievances
 - Monitor Due Process proceedings
 - Enhance stakeholder and DMA to communication
 - Ongoing quarterly stakeholder meetings begin
- **180+ days**
 - DMA to host biannual listening sessions



Due process

- Importance
- Impact to prior approval / prior authorization process
- Requests for covered and non-covered state plan and waiver services
- Timeline
- Appeal of adverse decision
- Maintenance of services



Meeting the needs of medically fragile children

- Waiver services **supplement** rather than **replace** informal and formal supports; How to:
 - Structure needed supports within waiver guidelines **and** comply with the Social Security Act
 - Manage care needs **and** maintain cost-neutral service provisions
 - Use Medicaid to optimize cost-neutral service provisions
- What supports are needed; How many
- What supports are available
- How to leverage available supports

Service provision comparison

Waiver Services	State Plan Services
CAP Nursing	Private Duty Nursing
Nurse care to individuals with a skilled need that require intervention every 2-4 hours	Nurse care to individuals with a skilled need that require intervention every 2-4 hours
In-Home Care	Personal Care
Personal care to individuals with two or more limited to extensive Activities of Daily Living (ADLs) needs	Personal and home maintenance care to individuals with limited ADLs and Instrumental Activities of Daily Living (IADLs) needs
Pediatric Nurse Aide	No comparable service
Personal care to individuals with two or more extensive ADLs needs that fall in the Nursing Assistant (NA) I and NA II categories	



Service provision comparison

Waiver Services	State Plan Services
<p>Respite</p> <p>Temporary relief for waiver beneficiary or primary caregiver</p>	<p>No comparable service</p>
<p>Case Management</p> <p>Coordinating activities of assessing, care planning, monitoring, linking, referring and follow-up to maintain community integration and inclusion</p>	<p>No Comparable Service</p> <p>Comparable services may be available through other resource agencies that provide case management</p> <ul style="list-style-type: none"> • Children’s Developmental Service agencies • Department of Social Services • Private Duty Nursing agencies



CAP/C waiver amendment proposal

- Overview of the proposed changes and their impact
- Determination of CAP nursing and nurse aide hours



Next meeting

Should waivers be merged?

- **Discuss waiver issues:**
 - Benefits
 - Disadvantages
 - Concerns
- **What measures are needed to ensure each group's needs are addressed?**