



STATE OF NORTH CAROLINA
DEPARTMENT OF HEALTH AND HUMAN SERVICES

ROY COOPER
GOVERNOR

MANDY COHEN, MD, MPH
SECRETARY

March 11, 2021

James Scott, Director
Division of Program Operations
Department of Health & Human Services
Centers for Medicare & Medicaid Services
601 East 12th Street Room 355
Kansas City, Missouri 64106

SUBJECT: State Plan Amendment
Title XIX, Social Security Act
Transmittal #2021-0002

Dear Mr. Scott:

Please find attached an amendment for North Carolina's State Plan under Title XIX of the Social Security Act for the Medical Assistance Program. The affected page is Attachment 4.19-B, Section 23, Page 6.

This state plan change will allow Medicaid to increase Personal Care Services rates by ten percent (10%) on top of temporary 15% increase to assist with COVID related costs to pay for costs associated with the Electronic Visit Verification (EVV) system providers are required to use beginning January of 2021. The new Electronic Visit Verification (EVV) system will require providers to add fixed devices for aides and patients to enter information in the field, upgrade technology and internet services in their offices, and to provide additional staff or staff resources to assist with increased monitoring of data. The increase in costs should be partially offset by an estimated 5% savings due to providers submitting fewer bad claims as a result of monitoring and correcting data in real-time prior to claims submission (savings beginning six months after the initial implementation).

This amendment is effective January 1, 2021.

Your approval of this state plan amendment is requested. If you have any questions or concerns, please contact me or Betty J. Staton at 919-527-7093.

Sincerely,

A handwritten signature in black ink that reads "Mandy K. Cohen".

Mandy K. Cohen, MD, MPH
Secretary

Enclosures

MEDICAL ASSISTANCE
STATE NORTH CAROLINA

PAYMENTS FOR MEDICAL AND REMEDIAL CARE AND SERVICES

23. Any other Medical Care and any other type of remedial care recognized under State law, specified by the Secretary.

PERSONAL CARE SERVICES

Personal Care Services are reimbursed under the authority of 42 CFR 440.167 and when provided as defined in Attachment 3.1-A.1, Page 19, of this State Plan.

Effective January 1, 2021, providers subject to Electronic Visit Verification (EVV) as required by Section 12006 1903(l) of the 21st Century CURES Act, must be registered with the State's EVV solution or procure an alternative compliant EVV solution to receive reimbursement, as per PCS Clinical Coverage Policy No: 3L.

The agency's fee schedule rate of \$3.88 per 15 minutes was set as of August 1, 2017. Effective January 1, 2018 the fee schedule rate is \$3.90 per 15 minutes. Effective January 1, 2021, in adherence to EVV, payment for Personal Care Services (PCS) reimbursement shall be increased by ten percent (10%) above the rate in effect per fifteen (15) minute increment. Rates are published on the NC Division of Health Benefits website, <https://medicaid.ncdhhs.gov/providers/fee-schedules/personal-care-services-pcs-fee-schedule>, and are effective for services provided on or after the published date.

Except as otherwise noted in the plan, the state-developed fee schedule rate is the same for both governmental and non-governmental providers of Personal Care Services.

TN. No. 21-0002
Supersedes
TN. No. 17-0009

Approval Date:

Eff. Date: 01/01/2021