

## North Carolina Department of Health and Human Services Division of Medical Assistance

Pat McCrory Governor Richard O. Brajer Secretary

Dave Richard Deputy Secretary for Medical Assistance

May 2, 2016

Dear County Director of Social Services:

## **Re: 2016 Applications Monitoring**

The Alexander Exit Plan requires that a county DSS be monitored annually or biannually as determined by the agency's performance on the monthly adjusted report card. All counties are monitored at least every other year. A county may be monitored yearly if:

- The county fails to meet the Average Processing Time (APT) or Percent Processed Timely (PPT) for 1 or 2 months; and/or
- The county fails to meet either the APT or PPT on the Adjusted Application report card for 3 or more months in the calendar year in either report card category.

The monitoring sample will be pulled from NCFAST. The review period will be 12 months prior to the month monitoring begins, but no earlier than June 2015. For example, a county is selected for monitoring in June 2016. The cases to be pulled will be from June 2015 through May 2016. The monitoring process is outlined in MA-3217/MA-2305 Evaluating County/DDS Performance. The documents requested can either be uploaded as attachments to NCFAST or printed and mailed to the monitor. Attached is a list of the counties that will be monitored in 2016.

If you need further assistance please contact Natasha Moss, Policy Consultant II, at 919-855-4013.

Well for Dave Richards Sincerely,

Dave Richard Deputy Secretary for Medical Assistance

www.ncdhhs.gov Tel 919-855-4100 • Fax 919-733-6608 Location: 1985 Umstead Drive • Kirby Building • Raleigh, NC 27603 Mailing Address: 2501 Mail Service Center• Raleigh, NC 27699-250 I An Equal Opportunity/ Affirmative Action Employer Page 2 of 2 Re: 2016 Application Monitoring May 2, 2016

Counties to be monitored 2016

ALAMANCE (II)	GATES (I)	PAMLICO (I)
ALLEGHANY (I)	GRAHAM (I)	PENDER (I)
ANSON (I)	GREENE (I)	PERQUIMANS (I)
ASHE (I)	HAUFAX (II)	POLK (I)
BLADEN (I)	HARNETT (II)	RICHMOND (I)
BRUNSWICK (II)	HAYWOOD (II)	ROWAN (II)
BURKE (II)	HERTFORD (I)	RUTHERFORD (11)
CABARRUS (II)	HOKE (I)	SCOTLAND (II)
CAMDEN (I)	IREDELL (II)	STANLY (I)
CHOWAN (I)	JACKSON (I)	STOKES (I)
CLEVELAND (II)	JOHNSTON (II)	SURRY (II)
COLUMBUS (II)	JONES (I)	TRANSYLVANIA (I)
DARE (I)	LEE (I)	TYRELL (I)
DUPLIN (II)	LINCOLN (I)	WAKE (III)
EDGECOMBE (II)	MADISON (I)	WASHINGTON (I)
FRANKLIN (I)	MARTIN (I)	
GASTON (III)	MONTGOMERY (I)	