



Overview of NC Innovations Service Definitions

NC Innovations Waiver Stakeholder Meeting

*Raleigh, NC
November 21, 2014*

OUTLINE OF PROCESS

- Gather ideas from State stakeholder group
- Review feedback with DMA, DMH, & MCO representatives
- Complete draft definitions
- Present to local stakeholder groups
- Gather local stakeholder feedback
- Incorporate local stakeholder feedback
- Final draft definitions to State stakeholder group



GOALS OF THE INNOVATIONS WAIVER



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1. To value and support waiver participants to be fully functioning members of their community
2. To promote promising practices that result in real life outcomes for participants
3. To offer service options that will facilitate each participant's ability to live in homes of their choice, have employment or
4. *engage in a purposeful day of their choice and achieve their life goals*

GOALS OF THE INNOVATIONS WAIVER CONTD.

5. To provide educational opportunities and support to foster the development of stronger natural support networks that enable participants to be less reliant on formal support systems
6. To ensure the wellbeing and safety of the people served
7. To maximize participants' self-determination, self-advocacy and self-sufficiency

GOALS OF THE INNOVATIONS WAIVER CONTD.

8. To increase opportunities for community integration through work, life-long learning, recreation and socialization
9. To deliver person centered services that leverage natural and community supports
10. To provide quality services and improve outcomes

HOW ARE THE GOALS OF THE INOVATIONS WAIVER INCORPORATED INTO THE SERVICE DEFINITIONS?

Service definitions are tools to meet the goals of the waiver.

We will review each definition & develop drafts of each as needed.

WHAT WE NEED FROM YOU...

- What works?
- What doesn't work?
- What is missing?



WHAT IS CHANGING?



CATEGORIES OF SERVICES

Living – “Choose where I live...”

- In-home
- Residential
- Community Transition
- Respite

Crisis – “I will be safe in my community...”

- Crisis Supports

Day – “Choose how I spend my day...”

- Day Supports
- Supported Employment

CATEGORIES OF SERVICES

Community – “Choose what I do in my community...”

- Community Guide
- Community Networking

Self-Direction – “Manage my services...”

- Individual Goods & Services
- Financial Supports

Education – “Access to Supports for growth...”

- Natural Supports Education
- Specialized Consultation

CATEGORIES OF SERVICES

Equipment – “To have the adaptive supports I need to live in my community...”

- Assistive Technology Equipment & Supplies
- Home Modifications
- Vehicle Modifications

“CHOOSE WHERE I LIVE...”

In-home Skill Building, Personal Care, and In-home Intensive Supports

Current:

Currently we have 3 distinct services that teach skills, offer assistance, and provide supervision

Proposed:

Combine the 3 services into 1 service definition named Integrated Supports to mirror the natural flow of a person's day

“CHOOSE WHERE I LIVE...”

Residential Supports

Current:

Service that teaches skills, provides assistance, and supervision in a provider owned home

Proposed:

Based on feedback received

“CHOOSE WHERE I LIVE...”

Community Transition

Current:

Supports that assist a person with moving from a provider operated home into a home of their own

Proposed:

Based on feedback received

“CHOOSE WHERE I LIVE...”

Respite

Current:

Relief for primary caregivers

Proposed:

Based on feedback received

“CHOOSE WHERE I LIVE...”

Supported Living

Proposed:

Supported Living would be a new service to mirror the natural flow of a person's day in their own home or apartment

“I WILL BE SAFE IN MY COMMUNITY...”

Crisis Services: Primary Crisis Response, Behavioral Consultation, Out of Home Crisis

Current:

Tiered approach which includes In home or facility based crisis intervention and supports to prevent hospitalization

Proposed:

Based on feedback received

“CHOOSE HOW I SPEND MY DAY...”

Day Supports: Adult Day Health and Developmental Day

Current:

Facility/Community based service that teaches self-help, socialization, prevocational, and adaptive skills

Proposed:

Based on feedback received

“CHOOSE HOW I SPEND MY DAY...”

Supported Employment

Current:

Service that provides assistance in choosing, acquiring, and maintaining competitive employment

Proposed:

Based on feedback received

“CHOOSE WHAT I DO IN MY COMMUNITY...”

Community Guide

Current:

Provides support to promote self-determination, increase independence and assist the individual in developing social networks and connections with the community.

Proposed:

Based on feedback received

“CHOOSE WHAT I DO IN MY COMMUNITY...”

Community Networking

Current:

Individualized day activities that assist in promoting participation in community life while developing natural supports in integrated settings.

Proposed:

Based on feedback received

“MANAGE MY SERVICES...”

Individual Goods & Services and Financial Support Services

Current:

Supports for individuals to direct their own services by managing payroll activities and allowing for the flexible purchase of needed goods and services.

Proposed:

Based on feedback received

“ACCESS TO SUPPORTS FOR GROWTH...”

Natural Supports Education

Current:

Service teaches families and consumers about IDD and natural supports. Provides education on intervention strategies, natural supports networks, and equipment and supplies.

Proposed:

Based on feedback received

“ACCESS TO SUPPORTS FOR GROWTH...”

Specialized Consultation Services

Current:

Service provides assistance and education to families, consumers, and supports staff about specialty topics to support long-term consumer needs

Specialty Topics: Speech, Physical, Occupational, Recreational, Nutritional, behavioral needs, medical needs, etc.

Proposed:

Based on feedback received

“TO HAVE THE ADAPTIVE SUPPORTS I NEED TO LIVE IN MY COMMUNITY...”

Assistive Technology Equipment & Supplies, Home Modifications, and Vehicle Modifications

Current:

Supports for needed adaptations to be made to the home environment or vehicle owned by the individual / family to ensure accessibility, along with supports for needed supplies / equipment that is used to increase, maintain, or improve overall functioning.

Proposed:

Based on feedback received

FEEDBACK AND QUESTIONS

