

North Carolina Medicaid Special Bulletin

An Information Service of the
Division of Medical Assistance

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**Attention:
Ambulance Providers**

Origin/Destination Modifiers Used by Ambulance Providers

***Providers are responsible for informing their billing agency of information in this bulletin.
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Effective February 1, 2016, ambulance providers were required to submit claims with origin/destination modifiers. Claims for ambulance services billed with origin/destination modifiers that are not valid combinations are denied with the Explanation of Benefits (EOB) 02400 - AMBULANCE CLAIMS REQUIRE AN ORIGIN DESTINATION MODIFIER posted to the provider Remittance Advice (RA).

Two new origin/destination modifier combinations RR and SS were added to the NC Tracks system. Providers who billed for ambulance services with origin/destination combinations RR and SS since February 1, 2016 and received denials can now rebill the denied claims.

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