

# North Carolina Medicaid Special Bulletin



An Information Service of the  
Division of Medical Assistance

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**December 2017**

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**Attention:  
Personal Care Services and Community  
Alternatives Program for Children Service  
Providers**

## **Reimbursement Rate Increase**

*Providers are responsible for informing their billing agency of information in this bulletin.  
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On December 13, 2017, the Division of Medical Assistance (DMA) received approval from the Centers for Medicare & Medicaid Services (CMS) to increase the rate for Personal Care Services and the Community Alternative Program for Children.

Effective August 1, 2017, the reimbursement for Personal Care Services increases from \$3.47 to \$3.88 per 15-minute billing unit. Effective January 1, 2018, the rate for Personal Care Services will increase from \$3.88 to \$3.90 per 15-minute billing unit. These rate changes were implemented in NCTracks on December 15, 2017.

These rate changes apply to Medicaid and CAP-C waiver benefit plans; it does not apply to the Community Alternative Program for Disabled Adults (CAP-DA).

DMA will initiate a systematic reprocessing for claims with dates of service August 1, 2017 through December 15, 2017 and will provide information regarding the estimated timing in future Medicaid Bulletins.

Providers may submit adjustment claims to receive this increased reimbursement. The Division of Medical Assistance (DMA) will systematically reprocess claims at a future date. The systematic reprocessing will not automatically reprice all claims at these revised rates. The systematic reprocessing will reprocess claims based on the previous paid amount and the billed charges submitted on their claim. For example, a claim with a date of service of 9/2/17, billed amount of \$3.47 and paid amount of \$3.47 will not be reprocessed during the systematic reprocessing to pay the above revised rates. Providers are advised to bill their usual and customary amount. Additional details regarding the reprocessing schedule will be available in upcoming Medicaid bulletins.

Providers with questions regarding the approved rate increase may contact DMA Provider Reimbursement at 919-814-0060.

**Long Term Services and Supports  
DMA, 919-855-4360**

**Provider Reimbursement,  
DMA, 919-814-0060**

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**Sandra Terrell, MS, RN  
Director of Clinical  
Division of Medical Assistance  
Department of Health and Human Services**

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**Paul Guthery  
Executive Account Director  
CSRA**