

An Information Service of the Division of Health Benefits

North Carolina Special Medicaid Pharmacy Newsletter

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State of Emergency Issued in Preparation for Hurricane Dorian

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State of Emergency Declared in Anticipation of Potential Sever Weather

Governor Roy Cooper has declared a state of emergency for North Carolina in anticipation of potential severe weather caused by the approach of Hurricane Dorian. See the NC declaration of a state emergency here.

The potential for severe weather conditions may present situations where NC Medicaid and Health Choice beneficiaries in impacted areas may require an early refill of their medications. NC Medicaid enrolled pharmacy providers have been approved to early fill these prescriptions and will follow applicable co-pay requirements. This early refill is being allowed while the governor's state of emergency order remains in place to ensure that all Medicaid beneficiaries have access to necessary medications.

In these situations, NC Medicaid enrolled pharmacy providers should resubmit these claims with "09" (Emergency Preparedness) in the PA Type Code field and a valid value for an E.R. override in the Reason for Service, Professional Service and Result of Service fields to override a denial for an early refill. Do not place any values in the Submission Clarification Code field.

Ouestions can be directed to the NCTracks Call Center at 866-246-8505.

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