

# Health Plan Contact Information

## Alliance Health (Tailored Plan)

**1-800-510-9132**

TTY: 711 or 1-800-735-2962

7 a.m. to 6 p.m., Monday through Saturday

[alliancehealthplan.org](http://alliancehealthplan.org)

## AmeriHealth Caritas (Standard Plan)

**1-855-375-8811**

TTY: 1-866-209-6421

24 hours a day, 7 days a week

[amerihealthcaritasnc.com](http://amerihealthcaritasnc.com)

## Carolina Complete Health (Standard Plan)

**1-833-552-3876**

TTY: 711

7 a.m. to 6 p.m., Monday through Saturday

[carolinacompletehealth.com](http://carolinacompletehealth.com)

## Eastern Band of Cherokee Indians (EBCI) Tribal Option

**1-800-260-9992**

TTY: 711

8 a.m. to 4:30 p.m., Monday through Friday

[ebcitribaloption.com](http://ebcitribaloption.com)

## Healthy Blue (Standard Plan)

**1-844-594-5070**

TTY: 711

7 a.m. to 6 p.m., Monday through Saturday

[healthybluenc.com](http://healthybluenc.com)

## NC Medicaid Direct

**1-888-245-0179**

8 a.m. to 5 p.m., Monday through Friday

## Partners Health Management (Tailored Plan)

**1-888-235-4673**

TTY: 1-800-735-2962 (English)

TTY: 1-888-825-6570 (Spanish)

7 a.m. to 6 p.m., Monday through Saturday

[partnersbhm.org](http://partnersbhm.org)

## Trillium Health Resources (Tailored Plan)

**1-877-685-2415**

TTY: 711

7 a.m. to 6 p.m., Monday through Saturday

[trilliumhealthresources.org](http://trilliumhealthresources.org)

## UnitedHealthcare Community Plan (Standard Plan)

**1-800-349-1855**

TTY: 711

7 a.m. to 6 p.m., Monday through Saturday

[uhccommunityplan.com/nc](http://uhccommunityplan.com/nc)

## Vaya Health (Tailored Plan)

**1-800-962-9003**

TTY: 711

7 a.m. to 6 p.m., Monday through Saturday

[vayahealth.com](http://vayahealth.com)

## WellCare (Standard Plan)

**1-866-799-5318**

TTY: 711

7 a.m. to 6 p.m., Monday through Saturday

[wellcarenc.com](http://wellcarenc.com)