

Health Plan Contact Information

Alliance Health LME/MCO (Tailored Plan July 1, 2024)

1-800-510-9132

TTY: 711 or 1-800-735-2962

7 a.m. to 6 p.m., Monday through Saturday

alliancehealthplan.org

AmeriHealth Caritas (Standard Plan)

1-855-375-8811

TTY: 1-866-209-6421

24 hours a day, 7 days a week

amerihealthcaritasnc.com

Carolina Complete Health (Standard Plan)

1-833-552-3876

TTY: 711

7 a.m. to 6 p.m., Monday through Saturday

carolinacompletehealth.com

Eastern Band of Cherokee Indians (EBCI) Tribal Option

1-800-260-9992

TTY: 711

8 a.m. to 4:30 p.m., Monday through Friday

ebcitribaloption.com

Healthy Blue (Standard Plan)

1-844-594-5070

TTY: 711

7 a.m. to 6 p.m., Monday through Saturday

healthybluenc.com

NC Medicaid Direct

1-888-245-0179

8 a.m. to 5 p.m., Monday through Friday

Partners Health Management LME/MCO (Tailored Plan July 1, 2024)

1-888-235-4673

TTY: 1-800-735-2962 (English)

TTY: 1-888-825-6570 (Spanish)

7 a.m. to 6 p.m., Monday through Saturday

partnersbhm.org

Trillium Health Resources LME/MCO (Tailored Plan July 1, 2024)

1-877-685-2415

TTY: 711

7 a.m. to 6 p.m., Monday through Saturday

trilliumhealthresources.org

UnitedHealthcare Community Plan (Standard Plan)

1-800-349-1855

TTY: 711

7 a.m. to 6 p.m., Monday through Saturday

uhccommunityplan.com/nc

Vaya Health LME/MCO (Tailored Plan July 1, 2024)

1-800-962-9003

TTY: 711

7 a.m. to 6 p.m., Monday through Saturday

vayahealth.com

WellCare (Standard Plan)

1-866-799-5318

TTY: 711

7 a.m. to 6 p.m., Monday through Saturday

wellcarenc.com