



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Health Benefits

Questions? Go to ncmedicaidplans.gov. Or call us
toll free at **1-833-870-5500** (TTY: 711 or RelayNC.com).
We can speak with you in other languages.

LANE BRANN
8102 BRANN RD
BROWNS SUMMIT NC 27214 0000

August 27, 2025

It's time for your Medicaid renewal!
Read this letter to learn more.

Dear LANE BRANN:

Your local Department of Social Services (DSS) will soon recertify (renew) Medicaid for the people listed below:

LANE BRANN

Medicaid ID: XXXXXXXXXXXX

CAROLINE M BRANN

Medicaid ID: XXXXXXXXXXXX

If you no longer qualify for Medicaid, you will get a letter that tells you when your Medicaid will end. If you lose Medicaid eligibility for 2 months or less and then qualify for Medicaid again, you will be reenrolled in the health plan you were in when you lost eligibility. If NC Medicaid no longer offers that health plan, you can choose a new health plan.

If you qualify for Medicaid, you will get a letter with a new start date and health plan choices. In most cases, you can keep or change the health plan you have now.

If your Medicaid caseworker needs more information from you to finish your renewal, they will mail you a letter.

Questions?

We can help. Go to ncmedicaidplans.gov. You can also use the "chat" tool on the website. Or call us toll free at **1-833-870-5500** (TTY: 711 or RelayNC.com), 7 a.m. to 7 p.m., Monday through Friday. You may need your Medicaid ID number when you call or go to the website.

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MEDICAID EB RECERT REMIND-ENG 250601

You can get free auxiliary aids and services, including information in other languages or formats such as large print or audio. Call us toll free at **1-833-870-5500**.

You can get the information at ncmedicaidplans.gov in print. To ask for a free copy, call us toll free at **1-833-870-5500** (TTY: 711 or RelayNC.com). Or use the "chat" tool on the website. We will send this information within 5 business days.

Thank you,
NC Medicaid Team

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