

NEMT Contact Numbers – Standard Plan

Who members should call to request transportation for appointments:

- AmeriHealth Caritas: 833-498-2262
- Carolina Complete Health: 855-397-3601
- Healthy Blue: 855-397-3602
- UnitedHealthcare Community Plan: 800-349-1855
- WellCare: 877-598-7602

NEMT Contact Numbers – Tailored Plan

Who members should call to request transportation for appointments:

- Alliance Health: **1-855-759-9600**
- Partners Health Management: **1-855-397-3611**
- Trillium Health Resources: **1-877-685-2415**
- Vaya Health: **1-800-962-9003**

NEMT Contact Numbers - EBCI Tribal Option and NC Medicaid Direct

Who beneficiaries should call to request transportation for appointments:

NC Medicaid Direct and EBCI Tribal Option

Contact your local DSS: ncdhhs.gov/localdss