

NEMT Contact Numbers – Standard Plan

Who members should call to request transportation for appointments.

- AmeriHealth Caritas **1-833-498-2262**
- Carolina Complete Health **1-855-397-3601**
- Healthy Blue **1-855-397-3602**
- UnitedHealthcare Community Plan **1-800-349-1855**
- WellCare **1-877-598-7602**

NEMT Contact Numbers – Tailored Plan

Who members should call to request transportation for appointments.

- Alliance Health **1-855-759-9600**
- Eastpointe **1-866-201-5623**
- Partners Health Management **1-833-577-2309**
- Sandhills Center **1-800-256-2452**
- Trillium Health Resources **1-855-397-3612**
- Vaya Health **1-800-962-9003**

NEMT Contact Numbers - EBCI Tribal Option & NC Medicaid Direct

Who members should call to request transportation for appointments.

Contact your local DSS ncdhhs.gov/localdss

NEMT Provider Contact Numbers – Tailored Plan

Who providers should call to regarding transportation or contracting.

- Alliance Health 1-855-397-3606
- Eastpointe 1-855-735-1225
- Partners Health Management 1-855-397-3606
- Sandhills Center 1-855-397-3606
- Trillium Health Resources 1-855-397-3604
- Vaya Health 1-855-397-3606