

Mirena[®] Abandoned Unit Return Form

Phone: 1-888-345-3083 Fax: 1-877-552-3339

Mirena[®]
(levonorgestrel-releasing intrauterine system) 20mcg per day

An "Abandoned Unit" is an unopened unit of Mirena shipped by CVS Caremark under the Mirena Specialty Pharmacy Program with a prescription label that includes an individual patient's name. The prescriber has not paid for this unit. **In no case can a unit that was purchased by the prescriber (eg, purchase of a wholesale unit) be returned through this program.** In order to be returnable, the box of Mirena must be sealed.

Healthcare provider: To initiate the return process for a Mirena Abandoned Unit, ALL of the fields in the form below must be completed legibly, and the form must be signed by the healthcare provider and submitted to CVS Caremark. **A separate form must be completed for each Abandoned Unit.** CVS Caremark will process the form and you will receive a determination from CVS Caremark. If the unit is deemed returnable, you will receive a Mirena unit identification number from CVS Caremark via fax. Subsequently, you will receive an e-mail from Genco Pharmaceutical Services, a third-party processor, providing you with a return authorization number, a postage-paid UPS label, and a Genco return authorization form. This label should be printed and attached to either a cardboard box or package envelope containing the Abandoned Unit and the return authorization form from Genco. Please confirm that the CVS Caremark identification number matches the ID number that is listed on the Genco return authorization form before returning the Abandoned Unit for processing. Each Mirena unit must have the CVS Caremark identification number AND a Genco return authorization number and can only be sent to Genco. **DO NOT RETURN THE UNIT TO CVS CAREMARK.**

Physician Signature: _____ **Date:** _____

By signing this form:

- I understand that the Mirena unit being returned can only be for the patient attributed below, this unit must have the prescription label for that patient, and the unit must be inside the sealed, original box that it was packaged in
- I attest that my office has tried several times to reach the below patient to reschedule the appointment
- I understand that an Abandoned Unit constitutes a unit of Mirena that is at least 120 days (4 months) past the below fill date shown on the prescription label

Prescriber Information

Last Name: _____ First Name: _____
DEA #: _____ NPI #: _____
Address 1: _____
Address 2: _____
City: _____ State: _____ ZIP Code: _____
Office Contact: _____ E-mail: _____
Phone: _____ Fax: _____

Patient Information

Last Name: _____ First Name: _____ DOB: _____
Address 1: _____
Address 2: _____
City: _____ State: _____ ZIP Code: _____
Phone: _____

Prescription Label Information

A separate form must be completed for each Abandoned Unit.

Prescription #: _____ Fill Date Shown on Prescription Label: _____
Pharmacy Name: _____
Address 1: _____
Address 2: _____

REMINDER:

Prescriber is aware that future orders of Mirena units should not be requested unless both the patient and physician have made a decision to use Mirena.

PLEASE CONTACT YOUR BAYER SALES CONSULTANT IF YOU HAVE ANY QUESTIONS.

CVS CAREMARK DETERMINATION OF MIRENA UNIT (prescriber office does not complete this section)

Mirena Unit Identification #: _____

The above unit has been identified and can be returned. Genco, a third-party processor (phone: 800-950-5479), will e-mail you a return authorization number and a postage-paid UPS label. Make sure that the above CVS Caremark identification number matches the identification number on the Genco paperwork.

The above unit does not meet the requirements to be returned: must be at least 120 days (4 months) past the fill date and the prescription label information must match CVS Caremark records.