# North Carolina Medicaid Special Bulletin

An Information Service of the Division of Medical Assistance Published by EDS, fiscal agent for the North Carolina Medicaid Program

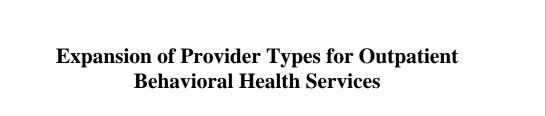




January 2005

# Attention:

# **Direct Enrolled Mental Health Providers and Contracted Entities**



Providers are responsible for informing their billing agency of information in this bulletin. CPT codes, descriptors, and other data only are copyright 2003 American Medical Association. All rights reserved. Applicable FARS/DFARS apply.

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## OUTPATIENT BEHAVIORAL HEALTH SERVICES PROVIDED BY DIRECT ENROLLED PROVIDERS

As part of Mental Health Reform, the Area Mental Health Programs will, over time, shift from providing behavioral health services to managing those services. As the first step in accomplishing that goal, the practitioners who wish to participate as independent providers or contracted providers will be required to enroll directly with the Division of Medical Assistance. The Local Management Entities (LMEs) will continue to be a referral source to these private practitioners who will bill Medicaid for their services directly. To assure adequate access to care in the community, Medicaid will enroll a wider range of licensed practitioners than are currently allowed to participate and allow all independently enrolled Mental Health practitioners to treat children and adults.

To implement this expansion the North Carolina Division of Medical Assistance (DMA) is expanding its current coverage of Mental Health services to Medicaid eligible recipients. This expansion allows:

- 1) direct enrolled Independent Mental Health practitioners to serve Medicaid recipients, regardless of age
- 2) Additional Mental Health Independent practitioners to enroll directly with the Medicaid Program
- 3) Services to be provided in additional settings

This expansion allows enrollment of Independent Mental Health practitioners who are in a solo practice, a mental health group practice, or are a contracted provider with another entity. Services will be expanded to include recipients over 21 years of age. This expansion will be effective with dates of service February 1, 2005.

## **Eligible Providers**

As a result of this change, the following Mental Health practitioners are eligible to participate in the Medicaid program:

- Licensed Psychologists (doctorate level)
- Licensed Psychological Associates (LPA)
- Licensed Professional Counselors (LPC)
- Licensed Marriage and Family Therapists (LMFT)
- Licensed Clinical Social Workers (LCSW) with a masters degree in social work from a school of social work accredited by the Council of Social Work Education
- Nurse Practitioners approved to practice in North Carolina and certified by the American Nurses Credentialing Center as an advanced practice nurse practitioner and certified in psychiatric nursing

**Note:** The Division of Medical Assistance (DMA) will waive the advance psychiatric certification for those nurse practitioners, who are certified in another specialty with four years of documented mental health experience until July 1, 2005. Effective July 1, 2005, nurse practitioners certified in another specialty will need the advanced psychiatric certification.

- Clinical Nurse Specialists certified by the American Nurses Credentialing Center or the American Psychiatric Nurse Association as an advanced practice psychiatric clinical nurse specialist (CNS)
- Certified Clinical Supervisors (CCS)
- Certified Clinical Addictions Specialists (CCAS)

To enroll in the Medicaid program, providers must first complete a provider enrollment application. The provider enrollment application and detailed enrollment requirements can be found on DMA's website at

<u>http://www.dhhs.state.nc.us/dma/provenroll.htm</u>Providers who are currently enrolled as independent mental health practitioners are not required to re-enroll. However, these providers will not be able to receive reimbursement for services provided to recipients age 21 and older until February 1, 2005.

#### Direct Enrolled Providers Providing Substance Abuse Outpatient Treatment

Professionals, with the exception of physicians or psychologists engaged in private practice, who intend to become directly enrolled providers under Medicaid for the purpose of billing for Substance Abuse Outpatient Treatment must obtain a facility license from the Division of Facilities Services. The requirements for this license are included in the North Carolina Administrative Code for Mental Health, Developmental Disabilities, and Substance Abuse Facilities and Services 10A NCAC 27G.3500 – Outpatient Facilities for Individuals with Substance Abuse Disorders.

## Eligible Recipients

Medicaid eligible recipients may have service restrictions due to their eligibility category that could make them ineligible for Mental Health services. Providers should refer to Basic Medicaid currently listed on the DMA website as General Medicaid Billing/Carolina Access Policies and Procedures Guide http://www.dhhs.state.nc.us/dma/medbillcaguide.htm for detailed information on recipient coverage limitations.

## Requirements for and Limitations on Coverage

Medicaid payment for covered services is limited to those services performed by the qualified providers who enroll in the Medicaid program as Independent Mental Health practitioners who are in a solo practice, a mental health group practice, or are a contracted provider with another entity and are issued a provider number from DMA. Services must be medically necessary, individualized, specific, consistent with symptoms or with a confirmed diagnosis of the illness or injury under treatment, and not in excess of the recipient's needs.

#### Service Limitations

- 1. Medicaid does not reimburse for the same services provided by the same provider for the same date of service.
- 2. Only one psychiatric interview (CPT codes 90801, 90802) by the same provider is allowed in a six-month period.

## **Referral Requirements**

#### Recipients Under the Age of 21

Services provided to recipients under the age of 21 require a referral by a Carolina ACCESS primary care provider (PCP), the LME or a Medicaid-enrolled psychiatrist.

Referrals may be made by telephone, fax or in writing to the mental health provider. The referring provider will give the mental health provider a referral number that must be placed in block 19 of the CMS-1500 claim

form in order for the claim to be paid. Failure to put the referral number on the claim when filing will result in denial of payment.

Note: Services provided by a physician do not require a referral.

#### Recipients Age 21 and Over

Services provided to recipients age 21 and over may be self-referred or referred by any source.

#### **Prior Approval Requirements**

Dependent on the age of the recipient, Medicaid allows a specific number of unmanaged outpatient mental health visits per calendar year. The number of unmanaged outpatient visits allowed are per recipient per calendar year, not per provider. Therefore, if a recipient is receiving multiple mental health services from more than one provider, the providers will need to coordinate care to determine the number of unmanaged visits that have been utilized.

Procedure codes for group treatment services (90846, 90847, 90849, 90853, 90857, H0005, and H0004 with the appropriate modifier, HR, HS, and HQ) are counted as ½ of an unmanaged visit instead of a whole visit. For example, the recipient may have a combination of four individual visits and eight group visits which would equal eight unmanaged visits; or the recipient may have up to 16 group visits before reaching the trigger point for prior approval. Individual sessions count as one visit. This ½ visit count is only for adult services and pertains only to the 8 unmanaged visits. This does not apply to children or the 26 unmanaged visits allowed to recipients under the age of 21.

Beginning January 1, 2005, CPT code 90862 is counted in the unmanaged visits and is, therefore, not subject to prior approval.

#### Recipients Under the Age of 21

Coverage is limited to 26 unmanaged outpatient visits per calendar year. Visits beyond 26 per calendar year require a written order by a medical doctor, licensed psychologist (doctorate level), nurse practitioner, or physician assistant, and prior approval from the utilization review contractor. To ensure timely prior authorization, requests should be submitted prior to the 26<sup>th</sup> visit.

For services exceeding 26 visits in a calendar year for children, the mental health provider must submit the written request form to Medicaid's utilization review contractor for review and authorization. This form is currently available on ValueOptions website at <u>www.valueoptions.com</u>. After the request is reviewed, the mental health provider will receive notification in writing from the utilization review contractor. The authorization will be entered into Medicaid's claims processing system and is, therefore, not required on the claim. Although prior approval is authorized, the mental health provider must continue to use the PCP, psychiatrist, or LME's referral number in block 19 of the CMS-1500 claim form for recipients under the age of 21.

#### Recipients Age 21 and Over

Coverage is limited to 8 unmanaged outpatient visits per calendar year. Visits beyond 8 per calendar year require a written order by a medical doctor, licensed psychologist (doctorate level), nurse practitioner or physician assistant, and prior approval from the utilization review contractor.

#### January 2005

For services extending beyond 8 visits in a calendar year for adults, the mental health provider must submit the appropriate request form to Medicaid's utilization review contractor for review and authorization. This form is currently available on ValueOptions website at <u>www.valueoptions.com</u>. After the request is reviewed, the mental health provider will receive notification in writing from the utilization review contractor. The authorization will be entered into Medicaid's claim processing system and is, therefore, not required on the claim.

#### Medicare Recipients

Prior approval is currently not required for recipients with Medicare coverage when the service is paid by Medicare. After July 1, 2005, prior approval will be required when Medicare is the primary payer with the exception of QMB Recipients (Qualified Medicare Beneficiaries).

#### Place of Service

Independent Mental Health providers can provide services only in specific locations dependent upon the age of the recipient.

#### Recipients Under the Age of 21

Mental health services provided by Independent Mental Health providers for recipients under the age of 21 are limited to the provider's office, clinic, school, residential facilities, and home.

#### Recipients Age 21 and Over

Mental health services provided by Independent Mental Health providers for recipients 21 years of age or older are limited to the provider's office, clinic, home, nursing facilities, adult care home, and assisted living facilities.

#### Consent

The provider is responsible for obtaining the written consent for treatment from recipients of all ages at the time of the initial service.

#### Coordination of Care

Coordination of care activities are not a Medicaid billable service.

The provider is responsible for the coordination of care activities with the referral source or the recipient's physician which may include but are not limited to the following:

- 1. written progress or summary reports
- 2. telephone communication
- 3. treatment planning processes
- 4. other activities jointly determined by the referring provider and the behavioral health provider to be necessary for the continuity of care

#### **Documentation Requirements**

The independent mental health provider's written agreement with DMA requires the provider to maintain records for each Medicaid recipient documenting the provision of services.

Note: It is not necessary to submit medical record documentation with claims.

Providers must maintain, in each recipient's record, the following documentation (minimum requirements):

- 1. the recipient's name and Medicaid identification number
- 2. a description of services performed and dates of service
- 3. the client response to therapy
- 4. the duration of service (length of assessment or treatment in minutes)
- 5. the signature and title of the person providing the service
- 6. a copy of any testing or summary and evaluation reports
- 7. documentation of communication regarding coordination of care activities

*Recipients Under the Age of 21* Documentation must also include:

- 1. before the initial visit, referral from a Carolina ACCESS primary care provider, Medicaid-enrolled psychiatrist or local management entity
- 2. copy of the written order by the medical doctor, licensed psychologist (doctorate level), nurse practitioner or physician assistant after the 26<sup>th</sup> visit
- 3. copy of the completed authorization form and prior approval notification from the utilization review contractor after the 26<sup>th</sup> visit

#### Recipients Age 21 and over

Documentation must also include:

- 1. copy of the written order by the medical doctor, licensed psychologist (doctorate level), nurse practitioner or physician assistant after the 8<sup>th</sup> visit
- 2. copy of the completed authorization form and prior approval notification from the utilization review contractor after the 8<sup>th</sup> visit
- Note: 1. services provided by an LME do not require a referral
  - 2. services provided by a physician do not require a referral or an order
  - 3. written orders and prior approval do not need to be submitted with the CMS-1500 claim form

#### Billing Guidelines

Reimbursement requires compliance with all Medicaid guidelines including obtaining appropriate referrals for recipients enrolled in Medicaid Managed Care programs.

#### Claim Type

Providers bill professional services directly to Medicaid's fiscal agent on the CMS-1500 claim form. The direct enrolled provider number needs to be entered in block 33 under the pin field.

### **Diagnosis Codes that Support Medical Necessity**

Providers must bill the ICD-9-CM diagnosis code to the highest level of specificity that supports medical necessity.

Diagnosis Codes Requirements for Recipients Under the Age of 21 Medicaid covers six unmanaged visits without a diagnosis of mental illness. The first two visits can be coded with ICD-9-CM code 799.9 (a nonspecific code) and the following four visits can be coded with a diagnosis code of V01.0 through V82.9 **Or** 

The first visit can be coded with diagnosis 799.9 and the remaining five can be coded with V01.0 through V82.9

A specific diagnosis code should be used as soon as a diagnosis is established.

Visits seven and beyond require an ICD-9-CM code between 290 through 319.

The range of V codes to be used are diagnosis codes V01.0 through V82.9.

#### Procedure Codes

Physicians bill appropriate CPT codes which may include Evaluation and Management (E/M) codes. E/M codes are not specific to mental health and are not subject to prior approval. However, these codes are subject to the 24 visit per year limit for adults. For children there is no limit to E/M codes allowed per year.

Mental health specific codes are billable by physicians according to the services they render and are subject to prior approval. Other providers bill specific codes as indicated below:

Professional Specialty	Related Codes
Licensed Psychologist	96100, 96110, 96111, 96115, 96117, 90801, 90802, 90804, 90806,
	90808, 90810, 90812, 90814, 90846, 90847, 90849, 90853, 90857
	90816, 90818, 90821, 90823, 90826, 90828 in residential facilities
	H0031, H0001, H0005
	H0004 (with / without an appropriate modifier – HQ, HR, or HS)
Licensed Psychological	96100, 96110, 96111, 96115, 96117, 90801, 90802, 90804, 90806,
Associate	90808, 90810, 90812, 90814, 90846, 90847, 90849, 90853, 90857
	90816, 90818, 90821, 90823, 90826, 90828 in residential facilities
	H0031, H0001, H0005
	H0004 (with / without an appropriate modifier – HQ, HR, or HS
Licensed Professional	90801, 90802, 90804, 90806, 90808, 90810, 90812, 90814, 90846,
Counselor	90847, 90849, 90853, 90857
	90816, 90818, 90821, 90823, 90826, 90828 in residential facilities
	H0031, H0001, H0005
	H0004 (with an appropriate modifier – HQ, HR, or HS)
Licensed Marriage	90801, 90802, 90804, 90806, 90808, 90810, 90812, 90814, 90846,
And Family Therapist	90847, 90849, 90853, 90857
	90816, 90818, 90821, 90823, 90826, 90828 in residential facilities
	H0031, H0001, H0005
	H0004 (with / without an appropriate modifier – HQ, HR, or HS)
Licensed Clinical	90801, 90802, 90804, 90806, 90808, 90810, 90812, 90814, 90846,
Social Worker	90847, 90849, 90853, 90857
	90816, 90818, 90821, 90823, 90826, 90828 in residential facilities
	H0031, H0001, H0004, H0005
	H0004 (with / without an appropriate modifier – HQ, HR, or HS)

<b>Professional Specialty</b>	Related Codes
Nurse Practitioner	90801, 90802, 90804, 90806, 90808, 90810, 90812, 90814, 90846,
(Certified)	90847, 90849, 90853, 90857, 90862, 90805, 90807, 90811, 90813,
	90815
	90816, 90818, 90821, 90823, 90826, 90828 in residential facilities
	H0031, H0001, H0005
	H0004 (with / without an appropriate modifier – HQ, HR, or HS)
Clinical Nurse Specialist	90801, 90802, 90804, 90806, 90808, 90810, 90812, 90814, 90846,
(Certified)	90847, 90849, 90853, 90857
	90816, 90818, 90821, 90823, 90826, 90828 in residential facilities
	H0031, H0001, H0005
	H0004 (with / without an appropriate modifier – HQ, HR, or HS)
Certified Clinical	H0031, H0001, H0005, with all modifiers
Supervisor	H0004 (with / without an appropriate modifier – HQ, HR, or HS)
Certified Clinical	H0031, H0001, H0005
Addictions Specialist	H0004 (with / without an appropriate modifier – HQ, HR, or HS)

Payment is made according to the specialty of the provider delivering the service, whether practicing independently or employed by physicians or clinics.

## CMS-1500 Claim Form Instructions

Instructions for completing the standard CMS-1500 claim form are listed below.

Block	Block Name	Explanation
1.	Type of Coverage	Place an (X) in the Medicaid block.
1a.	Insured's ID Number	Enter the recipient's ten-character identification number found on the MID card.
2.	Patient's Name	Enter the recipient's full name (last name, first name, middle initial) exactly as it appears on the MID card.
3.	Patient's Birth Date Sex	Enter the recipient's date of birth using eight digits (e.g., July 19, 1960 would be entered as 07191960). <b>Note:</b> A two-digit year is acceptable on paper claims. A four-digit year is <b>required</b> for electronic claims. Place an (X) in the appropriate block to indicate the
5.	Patient's Address Telephone	recipient's sex (M = male; F = female). Enter the recipient's street address including city, state, and zip code. Entering the recipient's telephone number is optional.
9.	Other Insured's Name	If applicable, enter private insurance information. For programs that use Medicare override statements, enter applicable statement.
15.	If Patient Has Had Same or Similar Illness, Give First Date	Leave blank Note: A two-digit year is acceptable on paper claims.
19.	Reserved for Local Use	Outpatient Behavioral Health Services Recipients under 21: Enter the referral by a Carolina ACCESS primary care provider, local management entity, or a psychiatrist.
21.	Diagnosis or Nature of Illness or Injury	The written description of the primary diagnosis is not required.
23.	Prior Authorization Number	It is not necessary to enter the authorization code in this block. However, if prior approval is a service requirement, it is still necessary to obtain the approval and keep it on file.
24A.	Date(s) of Service "From" and "To"	Enter the eight-digit date of service in the "From" block. Example: Record the date of service January 31, 2003 as 01312003. If the service consecutively spans a period of time, enter the beginning service date in the "From" block and the ending service date in the "To" block. Note: A two-digit year is acceptable on paper claims. A four-digit year is required for electronic claims.
24B.	Place of Service	Recipients under 21: Place of service is limited to the providers office, clinic, school, residential facilities, and home. Recipients age 21 and over: Place of service is limited to provider's office, clinic, home, nursing facilities, adult care home, and assisted living facilities.

CMS-1500	Claim	Form	Instructions,	continued
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Block	Block Name	Explanation
24D.	Procedures, Services, or Supplies	Enter the appropriate five-digit CPT or HCPCS code. <b>Note:</b> Providers mandated to bill modifiers can bill up to three modifiers per procedure code, if applicable. Refer to the <b>April 1999 Special Bulletin II, Modifiers</b> , for billing guidelines.
24F.	Charges	Enter the usual and customary charge for each service rendered.
24G.	Days or Units	Enter the number of visits or units.
26.	Patient's Account No.	A provider has the option of entering either the recipient control number or medical record number in this block. This number will be keyed by EDS and reported back to the provider in the medical record field of the RA. This block will accommodate up to 20 characters (alpha or numeric) but only the first nine characters of this number will appear on the RA.
28.	Total Charge	Enter the total charges. (Medicaid is not responsible for any amount that the recipient is not responsible for if the recipient were private pay or had Third Party coverage.)
29.	Amount Paid	Effective September 6, 2004 claims filed to Medicare will be crossed automatically to Medicaid for payment if a Medicare Crossover Request form is on file with Medicaid for that provider and Medicare and Medicaid have matching data for that recipient. The Medicare payment should not be entered, attach the Medicare Remittance to the claim. August 2004 Special Medicaid Bulletin V, Medicare Part B Billing.
31.	Signature of Physician or Supplier Including Degrees or Credentials	The physician, supplier or an authorized representative must either: 1. sign and date all claims, or 2. use a signature stamp and date stamp (only script style stamps and black ink stamp pads are acceptable), or 3. if a Provider Certification for Signature on File form has been completed and submitted to EDS, leave the signature block blank and enter the date only. Printed initials and printed signatures are not acceptable and will result in a denied claim.
33.	Physician's or Supplier's Billing Name, Address, Zip Code & Phone #.	Enter the billing provider's name, street address including zip code, and phone number. PIN #: Enter the attending direct enrolled seven-character Medicaid provider number. GRP #: Enter the seven-character group provider number used for Medicaid billing purposes. The provider number must correspond to the provider name above (i.e., if billing with a group number, use the group name entered in block 33).

# Place of Service Code Index

POS Code	Description	Explanation
11	Office	Location, other than a hospital or nursing facility, where the health professional routinely provides health exams, diagnosis, and treatment of illness or injury on an ambulatory basis.
12	Home	Home is considered the recipient's private residence, which also includes an adult care home facility.
32	Nursing Facility	A facility that primarily provides skilled and intermediate nursing care to residents and provides related services for the rehabilitation of injured, disabled or sick persons or, on a regular basis, health-related care services above the level of custodial care to other than mentally retarded individuals.
33	Custodial Care Facility	A facility that provides room, board, and other personal assistance services, generally on a long-term basis, which does not include a medical component.
53	Community Mental Health Center	A facility that provides comprehensive mental health services on an ambulatory basis primarily to individuals residing or employed in a defined area.
54	Intermediate Care Facility/Mentally Retarded	A facility that primarily provides health-related care and services above the level of custodial care to mentally retarded individuals but does not provide the level of care or treatment available in a hospital or nursing facility.
61	Comprehensive Inpatient Rehabilitation Facility	A facility that provides comprehensive rehabilitation services under the supervision of a physician to inpatients with physical disabilities. Services include rehabilitative nursing, physical therapy, speech pathology, social or psychological services, and orthotic and prosthetic services.
62	Comprehensive Outpatient Rehabilitation Facility	A facility that provides comprehensive rehabilitation services under the supervision of a physician to outpatients with physical disabilities. Services include physical therapy, occupational therapy, and speech pathology services.
99	Other Unlisted Facility	Other unlisted facilities not identified above, such as a school.

# Claim Form Example

PLEASE DO NOT STAPLE	Sèlf I	of service - office Referral	
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EMPLOYER'S NAME OR SCHOOL NAME	E. OTHER ACCIDENT?	0. INSURANCE PLAN NAME OR PROGRAM NAME	
	YES NO		
INSURANCE PLAN NAME OR PROGRAM NAME	104. RESERVED FOR LOCAL USE	4. IS THERE ANOTHER HEALTH RENEFIT PLAN? YES NO If yee, return to and complete field 9 a-0.	
NEAD BACK OF FORM BEFORE COMPL	TING & SIGNING THIS FORM.	13. INSURED'S OF AUTHORIZED PERSON'S SIGNATURE Lauthorize	
<ol> <li>PATENTS OR AUTHORIZED PERSON'S SIGNATURE 1 automs to process this claim. Lates request payment of government benefics between</li> </ol>	a the release of any medical or other vicemation he artier to myself or to the party who accepts alsogen	DESU() payment of medical barrelits to the undersigned physician or suppley for emiliar semices described below.	
skined	DATE		
H. DATE OF CURRENT: LINESS (Fest symptom) OR INJ, RY (Accoset) OR PECONANCY LINES	IS IF PATIENT HAS HAD SAME ON SMLAN GIVE FIRST DATE MM DO YY	HAN DD YY TO WORK IN CURRENT OCCUPATION	
17. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE	174 1D. NUMBER OF REFERRING PHYSICIA	4 18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES MM DD YY FROM TO TO	
IS RESERVED FOR LOCAL USE		20. OUTSIDE LABY S CHARGES	
21. DIADAOSIS OR NATURE OF ALMESS OF MAURY, (RELATE IT	IMS 1,2,3 OR 4 TO ITEM 24E BY LINE)	22. MEDICALD RESUBANISSION CODE: CODE: NO.	
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25. PEDERAL TAX ID. NUMBER SSN EIN 25. PATIENT'S ACCOUNT MO. 27. ACCEPT ASSIGNMENT'S 20. TOTAL CHARGE 28. AMOUNT PAID 30. BALANGE DUE 100 0000 1 1 1 20. TOTAL CHARGE 28. AMOUNT PAID 30. BALANGE DUE 100 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			
31. SIGNATURE OF PHYSICIAN OR SUPPLIER 32. NAME AND ADDRESS OF FACUITY WHERE SERVICES WERE 33. PHYSICIAN'S, SUPPLIER'S BILLING NAME, ADDRESS, 2P CODE			
Dr. Jane Provider			
		111 AnguStreet	
Signature on file DATE 01/01/05		Any Town, NC 12345	
WEIR CONTRACTOR		1 Mills	

### CMS-1500 NCECS Web Based Tool Billing Instructions

With the implementation of standard electronic transactions mandated by HIPAA, N.C. Medicaid launched a web-based claim entry tool called NCECS-Web. The new NCECS-Web claim entry tool requires certain elements for all providers who submit electronic claims. The following guide has been created to assist providers using the NCECS-Web claims entry tool. The guide follows the CMS-1500 claim format.

Specific values are listed, if applicable.

https://webclaims.ncmedicaid.com/ncecs

RECIPIENT INFORMATION			
Field Title	Required	Definition	
Recipient First Name	Yes	Enter the recipient's first name exactly as it appears on the Medicaid ID card.	
		NCECS-Web users may utilize the List Management feature to populate this field, or free key the information.	
Recipient Last Name	Yes	Enter recipient's last name exactly as it appears on the Medicaid ID card.	
		NCECS-Web users may utilize the List Management feature to populate this field, or free key the information.	
Medicaid ID	Yes	Enter the recipient's ten character Medicaid ID number as it appears on the Medicaid ID card. There are nine numbers followed by one letter in a Medicaid ID number.	
		NCECS-Web users may utilize the List Management feature to populate this field, or free key the information.	
Date Field	No	Leave blank.	
Patient's Weight (lbs)	No	Leave blank.	
Patient Account Number	Yes	Enter the recipient's unique alphanumeric number assigned by the provider to facilitate retrieval of individual financial records and posting of the payment.	
		NCECS-Web users may utilize the List Management feature to populate this field, or free key the information.	
Prior Authorization Number	No	Leave blank.	
Post OP From Date	No	Leave blank.	
Post OP Through Date	No	Leave blank.	
Medical Record Number	Optional	Enter the recipient's medical record number as assigned by the provider. NCECS-Web users may utilize the List Management feature to populate this field, or free key the information.	

PROVIDER INFORMATION		
Field Title	Required	Definition
Provider Last Name or Organization Name	Yes	Name of provider agency filing claim for payment.
C		NCECS-Web users may utilize the List Management feature to
		populate this field, or free key the information.
Provider First Name		Leave blank.
Medicaid Provider Number		Billing Provider Number as assigned by Medicaid.
		NCECS-Web users may utilize the List Management feature to populate this field, or free key the information.
National Provider ID		Reserved for future use
Referring Physician		For recipient's under the age of 21, enter the primary care
Provider No (Carolina		physician's, local management entities, or Medicaid enrolled
Access):		psychiatrist's referral number.
CLIA Number	No	Leave blank
MISCELLANEOUS (	CLAIM INFOR	MATION
Field Title	Required	Definition
EPSDT: Follow- up/No	No	Leave blank.
Release of	Yes	Does the provider have a signed release from the
Information, Yes/No		patient/recipient allowing the release of information for claims processing?
		Select "Yes"
EPSDT referral given to patient? Yes/No	No	Leave blank.
EPSDT Referral Type	No	Leave blank.
Paperwork on file at provider site for Medicare override?	No	Leave blank.
Original ICN	Required only	Original Internal Control (claim) Number as assigned to claims
8	when the	by Medicaid.
	Claims	
	Submission	
	Reason Code	
	is a 7 or 9	
Place of Service Facility Type Code	Yes	Enter the appropriate code from the Place of Service chart.
Claim Submission Reason Code	Yes, defaults to 1-Original. Drop down box allows user to change to void or replacement	A code that indicates the reason claim has been submitted. It is used to differentiate whether a claim is an original, voided or replacement claim.

MISCELLANEOUS CLAIM INFORMATION, Continued		
Field Title	Required	Definition
Rendering/Attending	Yes	Enter the providers first name.
Provider First Name		
Rendering/Attending	Yes	Enter the providers last name.
Provider Last Name		
Rendering/Attending	Yes	PIN # - Enter the attending providers eight digit Medicaid
Medicaid Provider		provider billing number.
Number		
Principal Diagnosis	Yes	Enter the ICD-9-CM code for the principle diagnosis that is
		responsible for the services rendered.
Additional		Fields for up to 11 additional diagnoses.

# Insurance Detail Screen

Field Title	Required	Definition
Other Insurance	When	Indicates hierarchy of responsibility.
Responsibility	applicable	
Sequence		
Recipient	When	Indicates relationship between the Medicaid recipient for whom
Relationship to the	applicable	claim is being filed and person Insured by other health plan / payer.
Insured		Relationship may be self if the person is the same.
Other Insurance	When	Drop-down selection used to describe the type of policy issued by
Claim Filing	applicable	other health plan / payer.
Indicator		
Other Insurance Paid	When	Enter the total amount received from third party sources. Do not
Amount	applicable	enter Medicaid co-payment amount; it will be automatically
		deducted during claims processing.
Other Insured Last	When	Enter the last name of insured on other insurance health plan. May
Name	applicable	match Medicaid recipient for whom claim is filed.
Other Insured First	When	Enter the first name of insured on other insurance health plan. May
Name	applicable	match Medicaid recipient for whom claim is filed.
Other Insured	When	Enter the individual identification number for patient, as issued by
Member ID	applicable	insurance plan.
Other Insurer Name	When	Enter the name of other insurance company.
	applicable	
Other Insurer	When	Enter the identification number from other insurance health plan.
Identification	applicable	Used to indicate group policy numbers.
Number		
Other Insurer Claim	When	Use only if other insurance is involved in the payment of claim.
Paid Date	applicable	Enter the date of payment, if applicable.

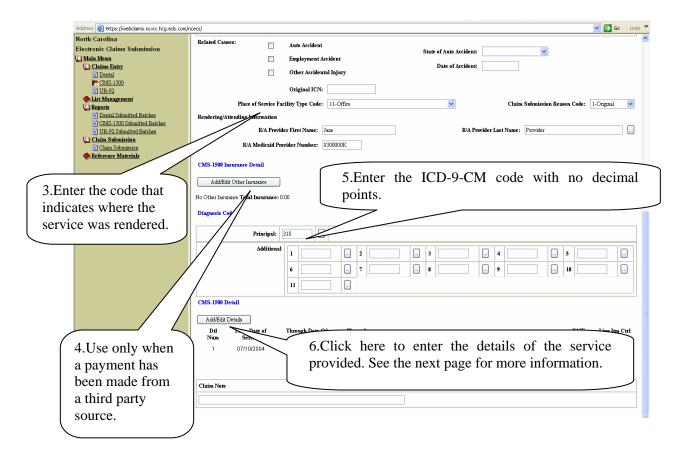
## Service Detail Screen

Field Title	Required	Definition
From Date of	Yes	Use a separate detail line for each day that the service is provided.
Service		Enter the date of service in the From block. Enter the same date in
Through Date of	Yes	the <b>To</b> block.
Service		
Place of Service	Yes	Indicates location where service was rendered. Drop down box
		offers all valid place of service codes under HIPAA.
HCPCS	Yes	Enter the appropriate five digit CPT code.
Mod 1 through Mod	No	Leave blank.
4		
Charge	Yes	Enter the total charge for the units for each date of service on the
		detail line. (The charges are calculated by multiplying the provider
		agency's unit rate by the number of units.)
Units	Yes	Enter the number of 15-minute units billed on the detail line. Do not
		enter an amount in excess of the per day limit.
E/F	No	Leave blank.
DME Days	No	Leave blank.
Claim Note	No	Leave blank.
Line Item Control	Optional	Used by provider to enter internal tracking number for service.
Number		

# NCECS-Web Claims Entry Screen Examples

North Carolina Electronic Claims Submission () Claime Entry Electric CMS-1500 Elist Management () Reports	CMS-1500 Selection Criteria Claim Type: CMS-1500 Claim ID: 111620041683882824 Sere Cancel Delete
Donal Submittel Batches Double Submittel Batches DMS-100 Submittel Batches DMS-2 Submittel Batches DMS-2 Submittel Batches Chim Submission Claim Submission Reference Materials	Recipient Information         Recipient Ast Name:       Recipient First Name:       Jane       Medicaid ID:       122456789P       =         Date       rid:       Patient weight(Bos):
1.Complete the recipient last name, recipient first name, Medicaid ID and patient account number fields. Other fields in this section	Provider Information Provider Information Provider Information Provider Information Provider Number:  Servider Number:
are completed when applicable.	EPSDT:       © Follow-up       Image: No       Release of Information:       Yes       No         EPSDT referral given to Patient?:       Yes       No       EPSDT Referral Type:       Image: No         Paperwork on file at Provider Site for Medicare       Yes       No       EPSDT Referral Type:       Image: No         Related Causes:       Auto Accident       State of Auto Accident:       Image: No         Employment Accident       Date of Accident:       Image: No         Other Accidental Injury       Image: No       Image: No
2.Complete provider organization name, referring physician, and Medicaid provider number fields.	Original ICN:

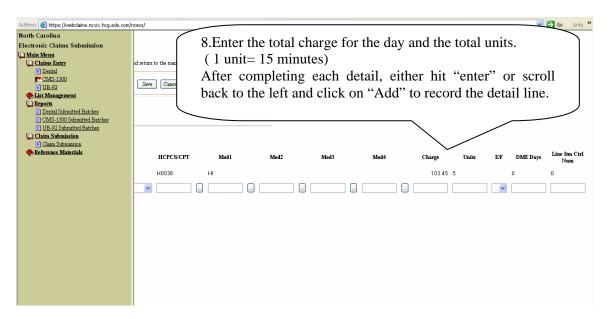
# NCECS-Web Claims Entry Screen Examples, continued



# NCECS-Web Claims Entry Screen Examples, continued CMS-1500 Add/Edit Details

Address 🕘 https://webclaims.ncxix.hcg.eds.com/r	Incers!		🖌 🄁 Go 🛛 Links 🂙
North Carolina Electronic Claims Submission () Main Menu Claims Entry a Dental CMS-1000 DUB-92 () Liet Manacement () Report a Dental Submitted Batches () CMS-1000 Submitted Batches () UB-92 Submitted Batches () Claim Submission () Claim Submission () Claim Submission	CMS 1500 Add/Edit Details Please complete the following form to createfedit CM Claim Type: CMS 1500 Recipient Information Last Name: Recipient CMS 1500 Detail	ode – then scr	, Place of oll to the
◆Reference Materials	#         From Date of Service         Place of Service         HCPC           East         Copy         1         07/10/2004         11         H0036           Add         Class	2SICPT Mod1	Med2 Me

### CMS-1500 Add/Edit Details, continued



# Claim Form Examples

Age - 4 PLEASE CONDT STAPLE IN THIS AREA Age - 4 Place of service - office No Prior Approval - under 26 unmanaged Priced from Attending Provider Number							
HEALTH INSURANCE CLAIM FORM							
Месксале меріскій снамлов снамлов снам     Мескале // Мескано // Порологи SS/0 (М.     2 РАЛЕНТ В КАЙЕ Карі Алан, Роз Кала, Море Марі     Recipient, Joe		R 14 INSURED S 10, NUMBER (FOR PROGRAM IN ITEM 1) 1111111111X 4 INSURED'S NAME (Last Name, First Name, Mode Inna)					
s PATIENT'S ADDRESS (No. SWHO) 111 Recipient Street	6. PATIENT RELATIONSHIP TO INSURED Set Source Child Other	7. INSURED'S ADDRESS (No., Spint)					
CITY ST	ATE & PATIENT STATUS	GITY STATE	NO				
Recipient Town NR 2P CODE TELEPHONE (HOME AND CODE)	Single Harried Other	ZP CODE TELEPHONE (NOLUDE AREA CODE)	- NAT				
12345 (555)555-5555 3. OTHER INSURED'S NAME LIAS NAME FIELD AND INCOME INSUR	Singloyed Full-Time Part-Time Student Student Student 10. IS PATIENT'S CONDITION RELATED TO:	( )	INFORMATION				
	IN IS FRITER I & CONSTRUCT RELATED TO.	TO REDREES FOLLT UNDER ON FEAR NUMBER	103				
a OTHER INSURED'S POLICY OR GROUP NUMBER	▲ EMPLOYMENT? (CURRENT OR PREVIOUS) YES NO	A INSURED'S DATE OF SIGTH SEX	NSUR				
L OTHER INSURED'S DATE OF BIRTH SEX	6. AUTO ACCIDENT? PLACE (SIAM)	S EMPLOYER'S NAME OF SCHOOL NAME	ANDIA				
4. EMPLOYER'S NAME OR SCHOOL NAME	C. OTHER ACCIDENT?	4. INSURANCE MAN NAME OR PROGRAM NAME					
0. INSURANCE PLAN NAME OF PROGRAM NAME	THE NO THE RESERVED FOR LOCAL USE	d IS THERE ANOTHER HEALTH BENEFIT PLANT	ATIENT				
		YES NO # yes, neum to and complete tem 5 a-d.	Jī				
READ BACK OF FORM SERVICE COMPLI- 12. PATIENT'S OR AUTHORIZED PERSON'S SERVICIPE I survey to process the claim. I also request payment of government benefits below.	<ol> <li>INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical barentra to the undersigned physician or support for services described barow.</li> </ol>						
SKINED	DATE	SIGNED	+				
14. DATE OF CURRENT: ALMESS OF WILSYNDOWN OR NUMY (Account OR PREGNANCY[LMP]	ST IF PATIENT HAS HAD SAME OR SIMLAR LENESS GIVE FIRST DATE MH SO YY	16 DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION NM DD YY NM DD YY FROM TO YY	1				
17. NAME OF REFERENCE PHYSICIAN OR OTHER SOURCE	174. I.D. NUMBER OF REFERRING PHYSICIAN	18. HOSPITALIZATION DATES RELATED TO CLARRENT SERVICES					
13. NESERVED FOR LOCAL USE 1234567		26 OUTSIDE LABY S CHANGES					
21. CLAGNOSIS OF NATURE OF LLNESS OF INJURY, (RELATE IT)	MS 1.2.3 OR 4 TO ITEM 24E BY LINE	ZE MEDICAD RESUBVISSION CODE DI					
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Prom PROC PROCE	EDURES, SERVICES, OR SUPPLIES DIAGNOSIS	S CHARGES CALLER FRANK ENGLISHED FOR	-No				
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			PHYSICIAN OR				
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25. FEDERAL TAX LD. NUMBER SSN EN 26. PATIEN	TS ACCOUNT NO. 27 ACCIPT ASSIGNMENT? (FV govt clama, see back) VES NO	18 TOTAL CHARGE 29 ANOUNT PAID 30 BALANCE DUE	Ī				
31 SIGNATURE OF PHYSICIAN OR SUPPLIER HOLUDING DEGREES ON CREDENTIALS CORRY THE THE GENERALS SO THE PHYSIC NORTY THE THE GENERALS SO THE PHYSICI Signature on file							
SIGNED BATE 01/01/05		Pew 0000000 GRP	ł				
APPROVED BY AMA COUNCIL ON MEDICAL SERVICE MAD PLEASE PRINT OR TYPE APPROVED ONB 0008 FORM CMS-1500 (12-10), FORM RPD-1500,							

# Claim Form Examples, continued

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Recipient, Joe	01 04 00 ~	X f							
5 PATIENT'S ADDRESS (No., SHINT)	6. PATIENT RELATIONSHIP TO		7. INSURED'S /	CORES	is (No.,	Sted()			
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ZIP CODE TELEPHONE (Include Ania Code)	Employed ; Full-Time ;	Part-Time	ar cope			17		)	
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EMPLOYER'S NAME OR SCHOOL NAME	c. OTHER ACCIDENT?		c. INSURANCE	PLANN	INME OF	R PROC	PAM N	AVE	
	YES	NO							
3 INSURANCE PLAN NAME OR PROGRAM NAME	10d. RESERVED FOR LOCAL 1	/6E	d IS THERE A						
			YES		NO			-	mpiele tem 3 a-d.
READ DACK OF FORM BEFORE COMPLE 12. PATIENT'S OR AUTHORIZED PENSON'S SIGNATURE 1 authors	as the release of any medical or other with	amation necessary	payment of	medical	penelits				TURE I authorize siciall or supplier for
to process this calm. Falso request payment of government benefits- below.	either to myself or to the party who accept	sta essignment	services and	scribed b	NOR.				
	DATE		SIGNED						
SIGNED 14. OATE OF CURRENT: A LLNESS (First symptom) OR	115 IF PATIENT HAS HAD SAME OF	SIMEAR ILLNESS		NENT U	NABLE	TO WO	NK IN C	UMPEN	T OSCUPATION
MM DD VY (Accesser) OR PREGNANCYUMP)	GIVE FIRST DATE MM DO	1 11	FROM MM	60	99		TO	MM	00 11
17. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE	178 10 NUMBER OF REFERRING	PHYSICIAN	18. HOSPITALI MM	ZATION	DATES	RELAT	ED TO	CUARE	DO ; YY
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DATE(S) OF SERVICE. Place Type PROC	EDUNES, SERVICES, OR SUPPLIES	DIAGNOSIS			DAYS			-	RESERVED FOR
	(Explain Unusual Circumstances) HCPCS MCD/FER	CODE	\$ CHARGE	15	UNITS	Plan	EMG	008	LOCAL USE
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22

# Claim Form Examples, continued

PLEASE DO NOT STAPLE	Age - 34 Place of service - office Sèlf Referral			
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AREA	Priced from Attending Provider Number			
T E PICA	HEALTH INSURANCE CLAIM FORM			
1. MEDICARE MEDICALD CHAMPUS CHAMPUA GROUP HEALTH	FECA OTHER 14. INSURED'S LD. NUMBER (FOR PROGRAMIN (TEM 1) DU (1) SSN (1) (0) 3333333333X			
(Medcare #) (Medcaid #) (Sponsor's SSN) (VA Fie #) (SSN or	A BARDOTAL AND A CONTRACT OF AND A DATA			
2 FATENTS NAME (Law Name, First Name, Mode Initial) 3 FATENTS 6 MM - 00 01 01				
	TIONSHIP TO INSURED 7. INSURED'S ADDRESS (No. Sheet)			
111 Recipient Street set so	se Child			
OTY STATE 4. PATENT STA	TUB CITY STATE			
Recipient Town NC State	Type         City         State           Married         Other         ZP CODE         TELEPHONE (INCLUDE AREA CODE)           Aug-Time         Student         ZP CODE         TELEPHONE (INCLUDE AREA CODE)           Student         Student         ()         ()           Student         Student         ()         ()           Student         Student         ()         ()           Student         Student         ()         ()           Student         D         III. INSURED'S POLICY OROUP OR FECA NUMBER           PCOUNTION RELATED TO:         III. INSURED'S DATE OF BRITH         SEX           YES         NO         INSURED'S DATE OF BRITH         SEX           VES         NO         INSURANCE PLAN NAME OR SCHOOL NAME         F           ON INT?         PLACE (State)         0. INSURANCE PLAN NAME OR PROGRAM NAME         F           GNT?         O. INSURANCE PLAN NAME OR PROGRAM NAME         F         F           GNT?         O. INSURANCE PLAN NAME OR PROGRAM NAME         F         F           FIND         O. INSURANCE PLAN NAME OR PROGRAM NAME         F         F			
ZIP CODE TELEPHONE (reuse Area Code)	ZP CODE TELEPHONE (INCLUDE AREA CODE)			
2345 (55) 555-5555	Student Student / / / / / / / / / / / / / / / / / / /			
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Infiat) 10. IS PATIENT	CONDITION HEATED TO: 11. HISTREE'S POLICE CHOOP OF FEW WORKEN			
& OTHER INSURED'S POLICY OR GROUP NUMBER & EMPLOYMEN	TO CURRENT OR PREVIOUS) & INSUREDS CATE OF BRITH SEX			
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MW DD YY M P				
E. EMPLOYER'S NAME OR SCHOOL NAME E. OTHER ACC.	ENT? C. INSURANCE PLAN NAME OR PROGRAM NAME			
	YES NO FOR LOCAL USE & IS THERE ANOTHER HEALTH BENEFIT PLAN?			
S. INSURANCE PLAN NAME OR PROGRAM NAME 104. RESERVED	VES NO # yee, return to and complete flerin 9 a.d.			
NEAD BACK OF FORM BEFORE COMPLETING & SIGNING THE	FORM 13 UNSURED & CRIAUTHORIZED RERSON'S SIGNATURE LAUTHORIZED			
<ol> <li>PATENTS OR AUTHORIZED PERSON'S SIGNATURE 1 authors the reliance of any the to process this claim. Labor request payment of generative benefits artise to impact on to the basis.</li> </ol>	sal or other information indexistion anty who accepts assignment as medical benefits to the undersigned physician or supplier for semipss described below.			
SKNED DATE	SIGNED			
	NO SAME ON SMLAR LUNESS. 16, DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION			
PREGNANCY(LMP)				
17. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE 17& 1D. NUMBER O	REFERRING PHYSICIAN 18. HOSPITALIZATION DATES RELATED TO CLARMENT SERVICES MM CO YY MM CO YY FROM TO TO			
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310.0	CODE CHIGINAL HEF. NO.			
3	23. PRIOR AUTHORIZATION NUMBER			
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24. A 6 C D CATE(S) OF SERVICE POST FILE PROCEDURES, SERVICE PROCEDURES, SERVICE PROCEDU	R SUPPLIES DIAGNOSIS DATE PROT RESERVED FOR			
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25 PEDERAL TAX LD NUMBER SEN EN 28 PATIENT'S ACCOUNT NO.	27. ACCEPT ASSIGNMENT 28. TOTAL CHARGE 29. AMOUNT PAID 20. BALANCE DUE 10 DOT CHITER 488 DA20 5 134 73 5 134 73			
31. SIGNATURE OF PHYSICIAN OR SUPPLIER 32. NAME AND ADDRESS OF FA	LITY WHERE SERVICES WERE 131 PHYSICIAN'S, SUPPLIENS BILLING NAME, ADDRESS, 2P CODE			
INCLUDING DEGREES OR CREDENTIALS RENDERED (II other than horr incently that the statements on the reverse	aroter Dr. Jane Provider			
appy to this bill and are made a part thereof.)	111 Ang Street			
Signature on file	Any Town, NC 12345			
SIGNED DATE 01/01/05	PNF 0000000 08PF			
(APPROVED BY AMA COUNCIL ON MEDICAL SERVICE MBR) PLEASE PRINT OR TYPE APPROVED DMS 1038-0008 FORM CMS-1500 (12-50). APPROVED DMS-0008 FORM CMS-1515-0055 FORM CMS-1505-0055 FORM CMS-1505-0055-0055-0055-0055-0055-0055-005				

Gary H. Fughay, Director Division of Medical Assistance Department of Health and Human Services

Of Collier

Cheryll Collier Executive Director EDS