

North Carolina Medicaid Special Bulletin



An Information Service of the
Division of Medical Assistance

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**Attention:
All Providers**

Required Training for Newly Enrolling N.C. Medicaid and N.C. Health Choice (NCHC) Providers

***Providers are responsible for informing their billing agency of information in this bulletin.
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According to the North Carolina (NC) State Senate Bill 496 108C-9.c, all newly enrolling N.C. Medicaid and N.C. Health Choice (NCHC) providers must complete N.C. Medicaid and NCHC Provider Online Training. As the bill states:

Prior to being initially enrolled in the North Carolina Medicaid or Health Choice program, an applicant's representative shall attend training.

The training is subject to change every six months due to biannual updates to the *Provider Claims and Billing Assistance Guide*, which is available at <https://www.nctracks.nc.gov/content/public/providers/provider-manuals.html>.

On March 6, 2014, updates were made to the N.C. Medicaid and NCHC Provider Online Training curriculum. The most recent training curriculum must be completed for all newly enrolling providers.

Electronic claims must be transmitted and completed by 5:00 p.m. on the cut-off date to be included in the next checkwrite. Any claims transmitted after 5:00 p.m. will be processed on the second checkwrite following the transmission date.

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