



North Carolina Medicaid Bulletin

*An Information Service of the Division of Medical Assistance
Published by EDS, fiscal agent for the North Carolina Medicaid Program*

Visit DMA on the Web at: www.dhhs.state.nc.us/dma

Attention: All Providers

Holiday Observance

The Division of Medical Assistance (DMA) and EDS will be closed on Friday, March 29, 2002, in observance of Good Friday.

EDS, 1-800-688-6696 or 919-851-8888

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Providers are responsible for informing their billing agency of information in this bulletin.

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Attention: Long-Term Care Providers

Quality Control Eligibility Reviews of Medicaid Recipients in Long-Term Care

The Division of Medical Assistance’s Quality Assurance Section is conducting a Quality Control (QC) pilot project that focuses on Medicaid eligibility of recipients receiving long-term care services in nursing facilities, ICF/MRs, and hospitals. The reviews are based on a statewide monthly sample of randomly selected cases. The purpose of the QC reviews is to determine if the county department of social services correctly determined the recipient’s eligibility for Medicaid by verifying the recipient’s income, resources, and all other eligibility criteria.

During the QC review process, the QC Analyst (QCA) reviews the county department of social service’s case records as well as conducts a face-to-face interview with the recipient, when possible, and the recipient’s responsible representative(s). The QCA also interviews the facility’s business manager regarding the following issues as part of the recipient eligibility determination.

- Date of entry into the facility or hospital
- Date of last utilization review
- Recipient’s level of care
- Name of the responsible representative
- Number of leave days during the certification period
- Verification of the patient account
- Sources of recipient’s income
- Payee for the recipient’s income
- Non-covered medical expenses
- Amount of patient monthly liability reported to EDS (fiscal agent)

The QC reviews are being conducted by the QCAs listed below.

Rebecca Carroll
 Drucilla Connor
 Nina Greeson
 Beth Justice
 Sheryl Leatherberry

Brenda Hall
 Lynn Lane
 Wanda Meadows
 Danny Squires
 Carol Waldrop

If you have any questions about the Medicaid QC process or the QCAs visiting your facility, you may contact Debbie Chamblee or Elizabeth Goss with the Division of Medical Assistance at 919-733-3590.

Debbie Chamblee, Program Integrity
Elizabeth Goss, Program Integrity
DMA, 919-733-3590

Attention: Physicians, Nurse Practitioners, Nurse Midwives, Health Departments, Federally Qualified Health Centers, and Rural Health Clinics

**Mirena (Levonorgestrel-Releasing Intrauterine System, Code J7302)
Coverage Criteria**

Effective with date of service September 1, 2001, the N.C. Medicaid program covers Mirena (levonorgestrel-releasing intrauterine system, also referred to as an IUD).

Providers must bill with code J7302 on the HCFA-1500 claim form. Providers are reminded that if an Evaluation and Management code is billed, the visit **will count** as one of the 24 legislative visits allowed per year. The legislative limitation on visits does not apply to individuals under the age of 21. CPT codes 58300, *insertion of intrauterine device (IUD)*, and 58301, *removal of intrauterine device (IUD)*, remain covered services.

Billing on the HCFA-1500 Claim Form:

- Enter ICD-9-CM diagnosis code V25.1 in block 21.
- Enter the date of service in block 24A.
- Enter the place of service in block 24B.
- Bill code J7302 in block 24D.
- Enter the total charges in block 24F.
- Enter the unit given in block 24G.
- Enter an “F” in block 24H or append the family planning modifier “FP.”

Example:

21 Diagnosis	24A Date(s) of Service	24B Place of Service	24D Procedures, Services or Supplies	24F Charges	24G Days or Units	24H ESPD Family Plan
V25.1	09142001	11	J7302	\$	1	F

Federal Qualified Health Centers and Rural Health Clinics must enter their six-digit provider number with the alpha “C” for physician services. If a face-to-face encounter with a physician or physician extender occurs on the same date of service as the IUD insertion, a core visit may be billed on a separate claim using the clinic’s or center’s six-digit provider number and the alpha “A.”

Providers must bill their usual and customary charge. The maximum reimbursement rate for Mirena is \$395.00.

EDS, 1-800-688-6696 or 919-851-8888

Attention: Carolina ACCESS Primary Care Providers

Carolina ACCESS Provider Surveys

The Managed Care Section of the Division of Medical Assistance (DMA) is conducting a Provider Satisfaction Survey and a Contractual Compliance Survey on a random sample of Carolina ACCESS (CA) Primary Care Providers. The purpose of the surveys is to gather information, which will enable DMA to strengthen the CA program.

Your office **may** be contacted by telephone or letter during the months of March through May to complete one of the surveys. Provider participation is necessary to make the surveys a useful tool. Your cooperation in returning a prompt and accurate response is appreciated.

**Laurie Giles, Managed Care Section
DMA, 919-857-4022**

Attention: Mental Health Services Providers

Prior Approval and Medicare

Prior approval is not required for Medicare covered mental health services rendered to Medicare/Medicaid dually eligible recipients when Medicare is their primary payer. Because Medicare does not require providers to request prior approval for services, it is not necessary for Medicaid providers to request authorization from ValueOptions for inpatient or outpatient services to these clients.

When Medicare is not the primary payer for services rendered by Area Mental Health Programs or their employees who are not eligible to bill Medicare, authorization must be obtained from ValueOptions in accordance with Medicaid requirements.

**Carol Robertson, Behavioral Health Services
DMA, 919-857-4020**

Attention: All Providers

Health Insurance Portability and Accountability Act Compliance Training

Training sessions for compliance with the Health Insurance Portability and Accountability Act transaction standards are scheduled to begin this summer. Upcoming general Medicaid bulletins will have the registration form with a list of the dates and site locations for the training sessions.

EDS, 1-800-688-6696 or 919-851-8888

Attention: Personal Care Services Providers (excluding Adult Care Home Providers)

Cancellation of the Personal Care Services Seminars and Requests for Individual Visits

The Personal Care Services (PCS) seminars scheduled for March 2002 have been cancelled. EDS is now offering individual provider visits for PCS providers as an alternative. These visits are offered for new as well as existing providers with billing issues. Please complete and return the following Provider Visit Request form. An EDS provider representative will contact you to schedule a visit and discuss the type of issues to be addressed.

Provider Visit Request Form

(No Fee)

Provider Name _____ Provider Number _____

Address _____ Contact Person _____

City, Zip Code _____ County _____

Telephone Number _____ () _____ Date _____

List any specific issues you would like addressed in the space provided below.

EDS, 1-800-688-6696 or 919-851-8888

Attention: All Providers

Basic Medicaid Seminar Schedule

Basic Medicaid seminars are scheduled for April 2002. Seminars are intended for providers who are new to the N.C. Medicaid program. Topics to be discussed will include, but are not limited to, provider enrollment requirements, billing instructions, eligibility issues, and Managed Care, including Carolina ACCESS and HMOs. Persons inexperienced in billing N.C. Medicaid are encouraged to attend.

Due to limited seating, preregistration is required and limited to two staff members per office. Unregistered providers are welcome to attend when reserved space is adequate to accommodate. Please select the most convenient site and return the completed registration form to EDS as soon as possible. Seminars begin at 10:00 a.m. and end at 1:00 p.m. Providers are encouraged to arrive by 9:45 a.m. to complete registration.

Directions to the sites are available on page 7 of this bulletin.

Tuesday, April 2, 2002
Catawba Valley Technical College
Auditorium
Highway 64-70
Hickory, NC

Tuesday, April 9, 2002
Martin Community College
Auditorium
Kehakee Park Road
Williamston, NC

Tuesday, April 16, 2002
Coast Line Convention Center
501 Nutt Street
Wilmington, NC

Tuesday, April 23, 2002
WakeMed
Andrews Conference Center
3000 New Bern Avenue
Raleigh, NC

(cut and return registration form only)

Basic Medicaid Seminar Registration Form

(No Fee)

Provider Name _____ Provider Number _____
Address _____ Contact Person _____
City, Zip Code _____ County _____
Telephone Number (____) _____ Fax Number (____) _____ E-mail Address _____
1 or 2 (circle one) person(s) will attend the seminar at _____ on _____
(location) (date)

Return to: Provider Services
EDS
P.O. Box 300009
Raleigh, N.C. 27622

Directions to the Basic Medicaid Seminars

The registration form for the Basic Medicaid seminars is on page 6 of this bulletin.

HICKORY, NORTH CAROLINA

CATAWBA VALLEY TECHNICAL COLLEGE

Take I-40 to exit 125. Travel approximately ½ mile to Highway 70 East. The college is located approximately 1½ mile on the right. Ample parking is available. The entrance to the Auditorium is between Student Services and the Maintenance Center. Follow the sidewalk (toward satellite dish) and turn right to Auditorium entrance.

WILLIAMSTON, NORTH CAROLINA

MARTIN COMMUNITY COLLEGE

Take Highway 64 into Williamston. Martin Community College is located approximately 1 to 2 miles west of Williamston. The Auditorium is located in Building 2.

WILMINGTON, NORTH CAROLINA

COAST LINE CONVENTION CENTER

Take I-40 east to Wilmington. Take the Highway 17 exit. Turn left onto Market Street. Travel approximately 4 or 5 miles to Water Street. Turn right onto Water Street. The Coast Line Inn is located one block from the Hilton on Nutt Street behind the Railroad Museum.

RALEIGH, NORTH CAROLINA

WAKEMED ANDREWS CONFERENCE CENTER

Driving and Parking Directions

Take the I-440 Raleigh Beltline to exit 13A, New Bern Avenue.

Paid parking (\$3.00 maximum per day) is available on the **top two levels** of parking deck P3. To reach the parking deck, turn left at the fourth stoplight on New Bern Avenue, and then turn left at the first stop sign. Parking for oversized vehicles is available in the overflow lot for parking deck P3. Handicapped accessible parking is available in parking lot P4, directly in front of the conference center.

To enter the Andrews Conference Center, follow the sidewalk toward New Bern Avenue past the Medical Office Building to entrance E2 of the William F. Andrews Center for Medical Education. A map of the WakeMed campus is available online at <http://www.wakemed.org/maps/>.

Illegally parked vehicles will be towed. Parking is **not** permitted at East Square Medical Plaza, Wake County Human Services or in parking lot P4 (except for handicapped accessible parking).

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A copy of an order for a preliminary injunction related to Home Health Services and Personal Care Services (in private residences) is available on the Division of Medical Assistance's website at <http://www.dhhs.state.nc.us/dma>.

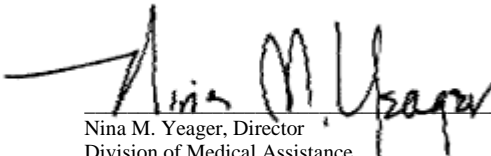
Checkwrite Schedule


March 5, 2002	April 9, 2002	May 7, 2002
March 12, 2002	April 16, 2002	May 14, 2002
March 19, 2002	April 25, 2002	May 21, 2002
March 28, 2002		May 30, 2002

Electronic Cut-Off Schedule

March 1, 2002	April 5, 2002	May 3, 2002
March 8, 2002	April 12, 2002	May 10, 2002
March 15, 2002	April 19, 2002	May 17, 2002
March 22, 2002		May 24, 2002

Electronic claims must be transmitted and completed by 5:00 p.m. on the cut-off date to be included in the next checkwrite. Any claims transmitted after 5:00 p.m. will be processed on the second checkwrite following the transmission date.


Nina M. Yeager, Director
Division of Medical Assistance
Department of Health and Human Services


Ricky Pope
Executive Director
EDS

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Raleigh, North Carolina 27622

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