

# North Carolina Medicaid Special Bulletin



An Information Service of the  
Division of Medical Assistance

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April 2013

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**Attention:  
Personal Care Service (PCS) Providers**

## **Retroactive Prior Approval for Personal Care Services (PCS)**

**REVISED VERSION  
Revision Date: October 3, 2013**

***Providers are responsible for informing their billing agency of information in this bulletin.***

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The N.C. Division of Medical Assistance (DMA) has authorized retroactive prior approval for Personal Care Services (PCS) that were approved on or after January 1, 2013. Retroactive prior approval will only be applied to initial requests for PCS services, and will authorize prior approval for requests dating back to January 1, 2013. The retroactive effective date for authorization will be the request date on the referral form, providing the date is not more than 10 calendar days from the date the Independent Assessment Entity (IAE) received the request form. If the referral is received by the IAE more than 10 calendar days from the request date on the referral form, the authorization will be effective the date the IAE received the form.

**Example 1:**

Request Date:	03/01/2013
IAE Received Date:	03/06/2013
Effective Date:	03/01/2013

**Example 2:**

Request Date:	03/01/2013
IAE Received Date:	03/12/2013
Effective Date:	03/12/2013

Providers will receive new authorization letters for beneficiaries who were approved for initial requests of PCS from January 1, 2013 to current. The new authorization letter will not affect the beneficiaries approved service level or reassessment date.

**For additional questions on retroactive prior approval contact the Home and Community Care Section of DMA at 919-855-4340.**

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