

North Carolina Medicaid Special Bulletin



An Information Service of the
Division of Medical Assistance

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Published by HP Enterprise Services, fiscal agent from the North Carolina Medicaid Program

April 5, 2013

Attention:

**Providers of Mental Health, Substance Abuse and
Intellectual/Developmental Disabilities Services**

**Termination of Western Highlands
Network Management of the 1915
b/c Waivers**

Please note the following new or updated details about the 1915(b)/(c) Medicaid waiver and the changes it will mean to Medicaid providers and beneficiaries in Madison, Mitchell, Yancey, Buncombe, Henderson, Transylvania, Polk, and Rutherford counties.

The N.C. Department of Health and Human Services, Division of Medical Assistance (DMA) will terminate its contract with Western Highlands Network (WHN) for administration of the 1915 (b)/(c) waiver, effective July 31, 2013.

DMA will work closely with Western Highlands Network to move management of the waiver operations with the goal of a smooth and successful transition with no interruption in services. DMA will ensure that the process is as seamless as possible for beneficiaries receiving mental health (MH), substance abuse (SA), and intellectual/developmental disability (IDD) services as well as providers.

Additional information will be provided in upcoming Bulletins.

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