

North Carolina Medicaid Special Bulletin

An Information Service of the
Division of Medical Assistance

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**Attention:
All Providers**

Responding to Re-credentialing Invitations

*Providers are responsible for informing their billing agency of information in this bulletin.
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To continue participation in N.C. Medicaid program providers must adhere to the same criteria and standards as required during the initial credentialing cycle. A prepopulated re-credentialing application is sent to the provider based on information stored in the NCTracks system.

Note: Providers must thoroughly review their electronic record in NCTracks to ensure all information is accurate and up-to-date and take any actions necessary for corrections and updates.

Re-credentialing applies to providers who are enrolled for an indefinite period of time. It does not apply to any time-limited enrolled providers such as Out-of-State (OOS) providers. OOS providers must continue to complete the enrollment process every 365 days.

Providers who are currently re-credentialing will complete the process already underway. Providers who have received a letter notifying them that recredentialing is due soon, **must** take action as indicated on any notices they receive. Do **not** disregard correspondence pertaining to the re-credentialing requirements.

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