

**NC Department of Health and Human Services
Division of Health Benefits**

**CAP/C Waiver Semi-Annual
Stakeholder Listening Session**

October 30, 2018

Agenda

- Welcome
- CAP/C – Year 2
 - Program Milestones
- Proposed program changes:
 - Eligibility criteria
 - Waiver services and coverage
 - Care coordination
- Q & A
- Next Steps



Milestones: July - October 2018

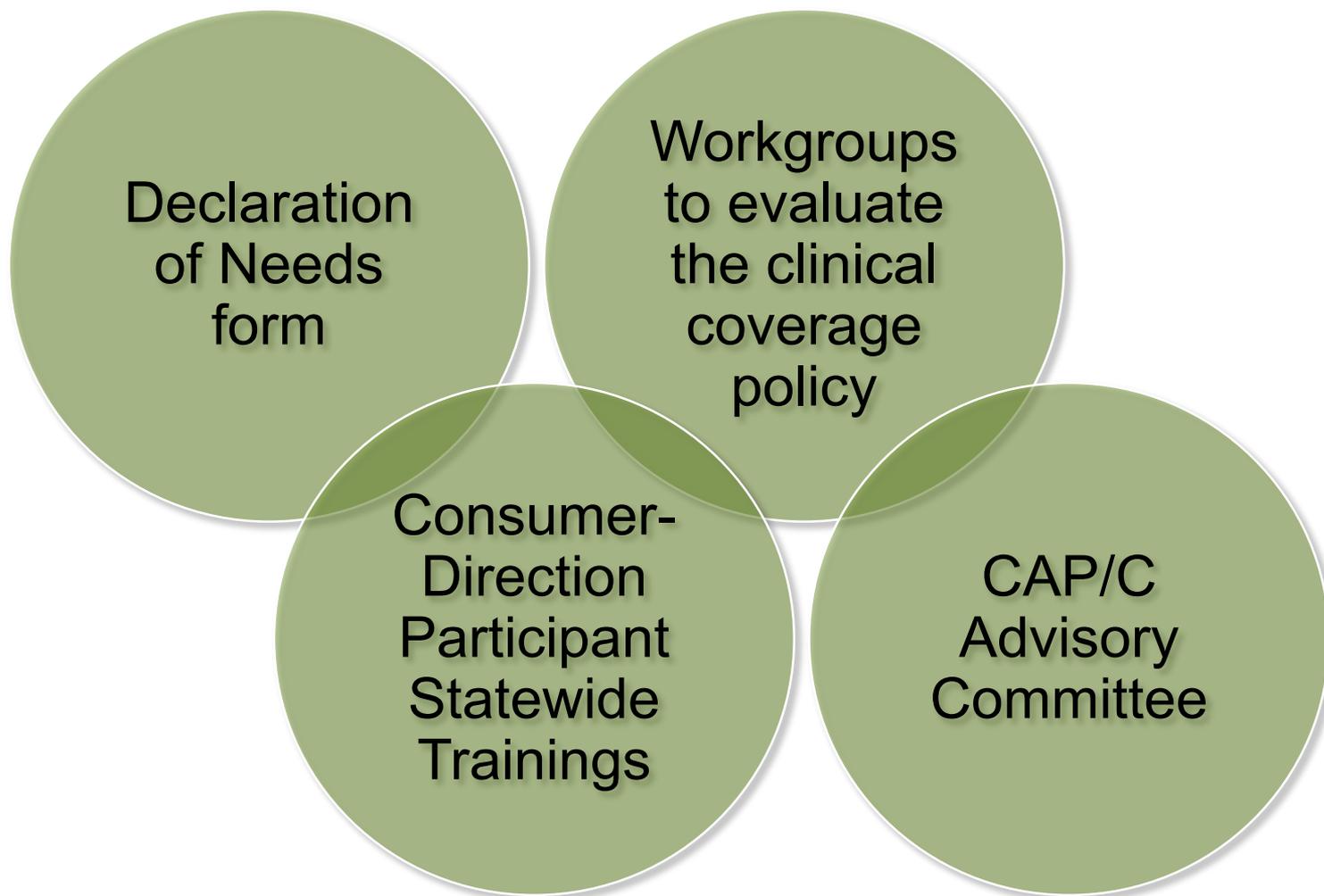


Milestones (cont.)

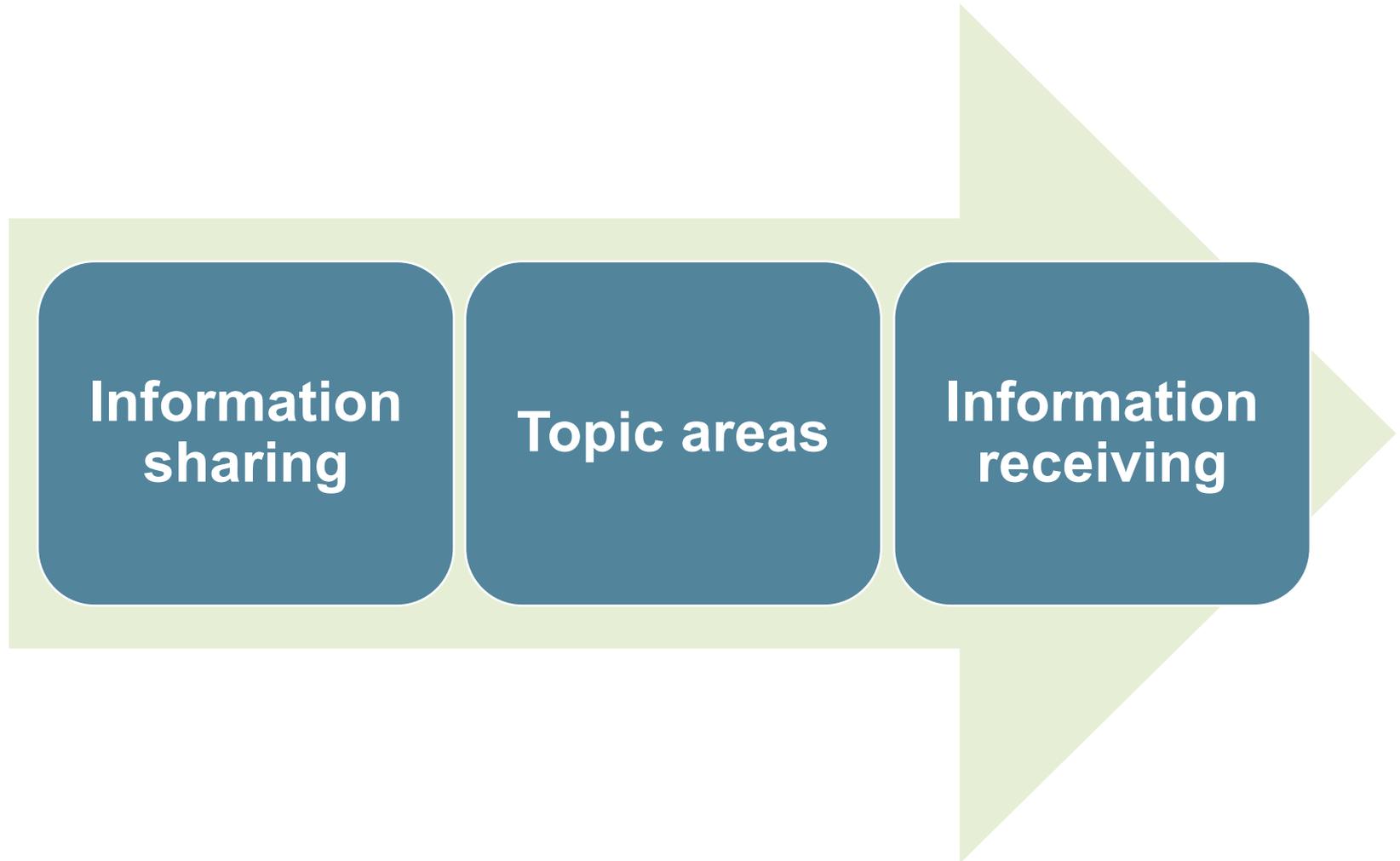
- Currently serving 2,233 beneficiaries:
 - 1,772 Traditional Services
 - 461 Consumer-Direction
- Reviewed a total of 406 service plan requests:
 - 355 were approved per the requested amount, frequency & duration
 - 51 were approved but for less than the requested amount, frequency & duration
 - 0 were denied



Milestones (cont.)



Stakeholder Engagement

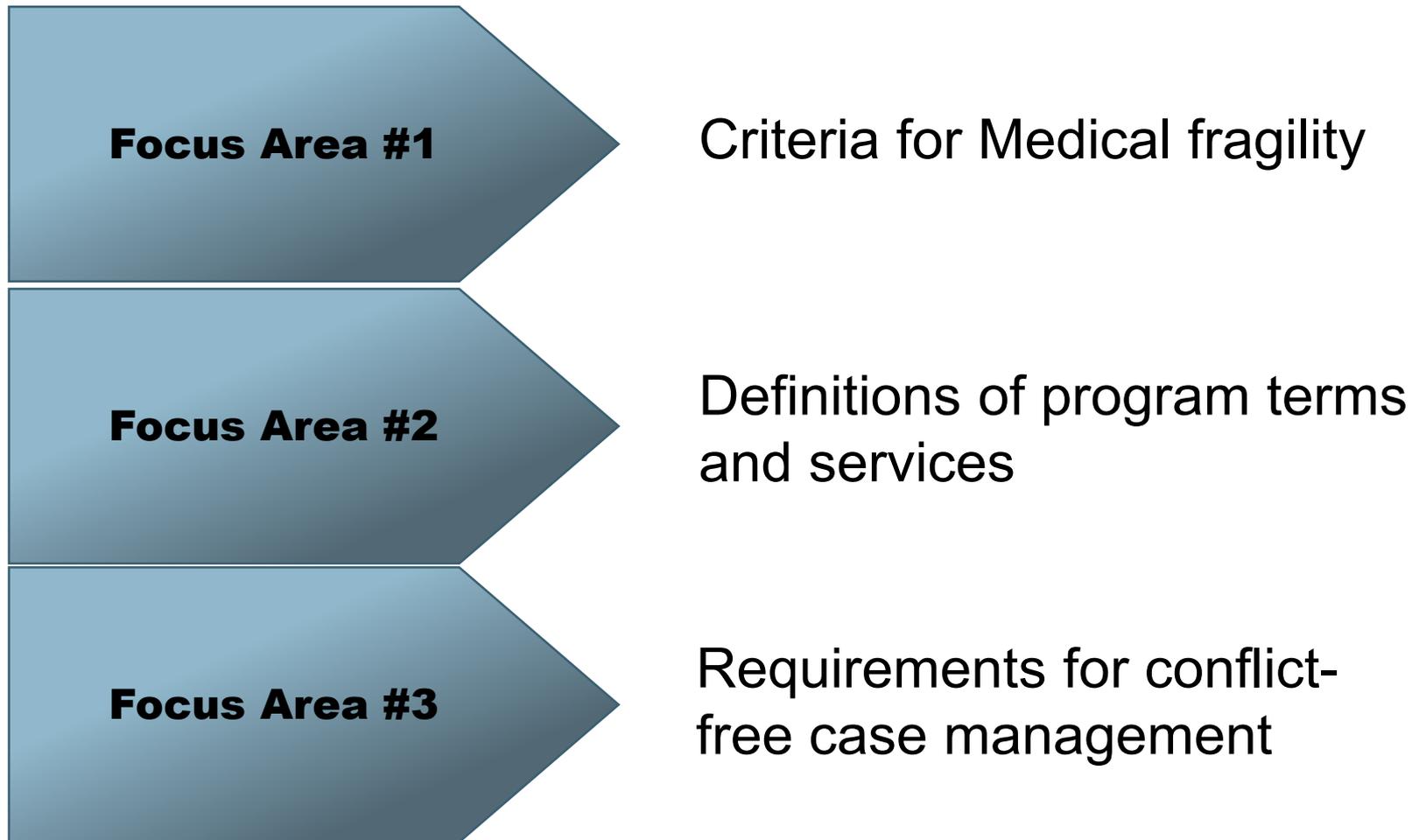


Overview of Policy Evaluation

- 3 focus areas:
 - Criteria of medical fragility
 - Definitions of program terms and services
 - Requirement for conflict-free case management
- Objective:
 - Clarity
 - Conciseness
 - Ease of application
 - No unintended barriers
 - Conflict-free case management



CAP/C Focus Areas



Proposed initiative for IAE

Promotes:

- Single entry point for all Medicaid beneficiaries receiving HCBS
- Consistency in eligibility determination
- Consistency in offering choice
- Implementation of an HCBS electronic health record
- Quicker access to needed services



Advantages of IAE

- Reduces non-reimbursable administrative costs now incurred by CMEs, specifically for the SRFs
- The CME maintains total case management billable units per calendar year/beneficiary (320 units)
- Mitigates risk of enmeshed or conflictual relationships
- CME ability to focus on HSW needs



Implementation Impact

- Beneficiary:
 - Adjustment to the new process
- CME:
 - Adjustment to staffing plan
 - Applicant engagement
 - Applicant choice

Q&A

Next Steps

- Clinical Coverage policy revision
- Waiver application amendment
- Timeline

Proposed timeline

- Nov. 2018 - Policy & waiver revisions
- Jan. 2019 - Public comment period
- Feb. 2019 - Waiver rollout plan/training
- Mar. 1, 2019 - New policy and waiver
- Rollout of IAE for CAP/C:
 - Key milestone timeframes:
 - Feb. 2019 – Implementation of IAE
 - Feb. 2019 - Training
 - Mar. 2019 – Scheduling
 - May 2019 – Independent assessments



•
Thank You