



As required by Section 12006 of the CURES Act, the North Carolina Department of Health and Human Services (DHHS) will implement an Electronic Visit Verification (EVV) system for Personal Care Services (PCS) by January 2019 and for Home Health Care Services (HHS) by January 2023.

## WHAT IS EVV?

Electronic Visit Verification (EVV) is a method used to verify visit activity for services delivered as part of home- and community-based service programs. EVV offers a measure of accountability to help ensure that individuals who are authorized to receive services in fact receive them.

### The EVV system will verify the following information:

- Date of service
- Location of service delivery
- Individual providing service
- Type of service performed
- Individual receiving the service
- Time service begins and ends

### Services to be included in the EVV are:

#### Phase I – Target Jan. 1, 2019

- 1905(a)(24) State Plan Personal Care
- 1915(c) HCBS Waivers
- 1915(i) HCBS State Plan
- 1915(j) Self-directed Personal Attendant Care Services
- 1915(k) Community First Choice State Plan
- 1115 Demonstration Waiver

#### Phase II – Target Jan. 1, 2023

- 1905(a)(7) State Plan Home Health Services
- Home Health Services authorized under a waiver of the plan

### What does EVV mean for program beneficiaries?

- There will be no significant disruption in services to beneficiaries.
- Beneficiaries will be able to keep current providers and caregivers if they comply with the EVV requirement.
- An EVV system does NOT change the services provided, the provider selection, constrain individual's choice of caregiver, or impede the way the care is delivered.
- The DMA vendor will provide training about usage.
- EVV will be a valuable tool in managing the accuracy and reporting of all services.

### What does EVV mean for program providers?

- Providers will be able to continue using their same EVV service, if the service meets state criteria.

### Questions or comments?

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### Additional resources:

[dma.ncdhhs.gov/evv](https://dma.ncdhhs.gov/evv)