



# North Carolina EVV Program: Alternate EVV Providers

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*North Carolina Department of Health and Human Services*

*November 12, 2020*

# Agenda

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- ❑ Introductions
- ❑ Definition of Alternate EVV / EVV Aggregator
- ❑ How Alternate EVV works
- ❑ Vendor-centric Testing Model
- ❑ Provider Aggregator Portal
- ❑ Program Timeline & Next Steps



## State-Supplied Solution vs Alternate EVV

3<sup>rd</sup> Party EVV, or 'Alternate' EVV data is a feature available to state payer programs using the Sandata Aggregator system.

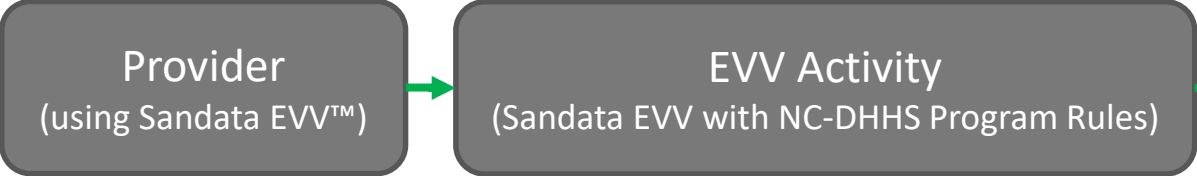
This allows the North Carolina EVV program to accept EVV visit information from providers using their own EVV systems outside of the one supplied by the state.

- Sandata refers to this as an 'Open' program.
- Data from other EVV systems is delivered to the state's Aggregator via a standard EVV interface specification supplied by Sandata.
- All visit data supplied for the state's EVV program is evaluated against the same set of program rules- for 21<sup>st</sup> Century Cures compliance as well as state requirements.

**This presentation is intended for those providers who have their own EVV systems, or are considering using their own EVV system for the North Carolina DHHS program.**

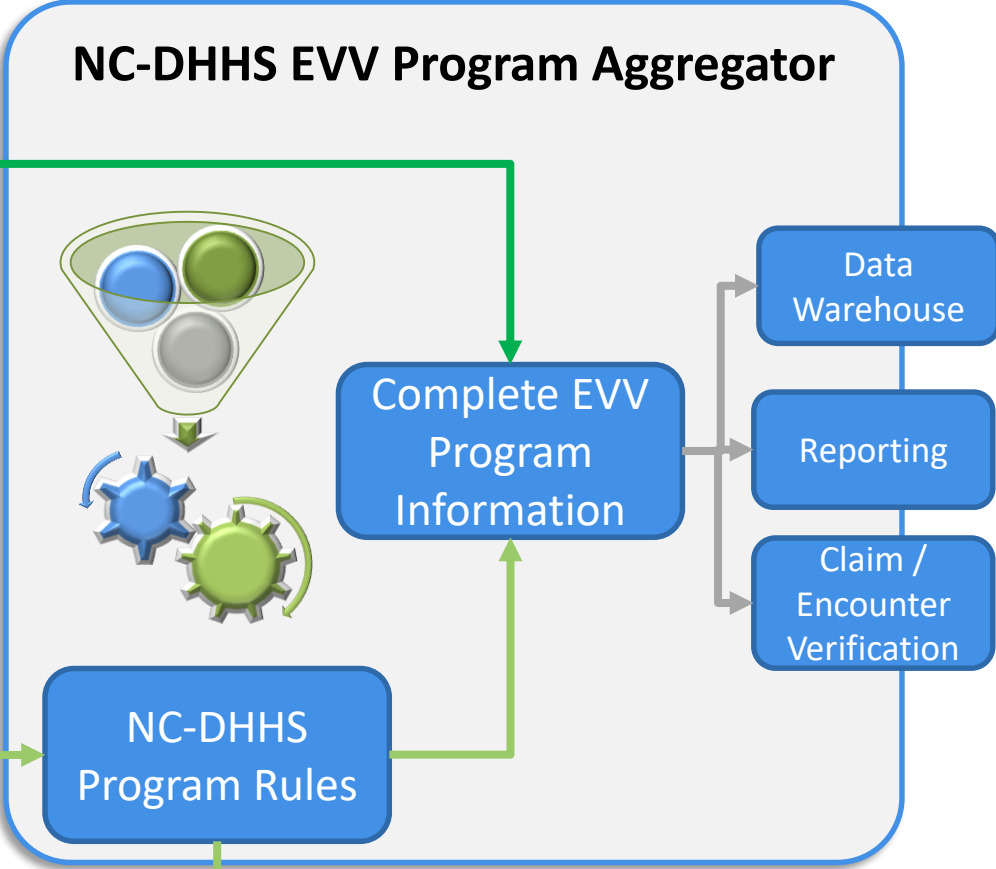
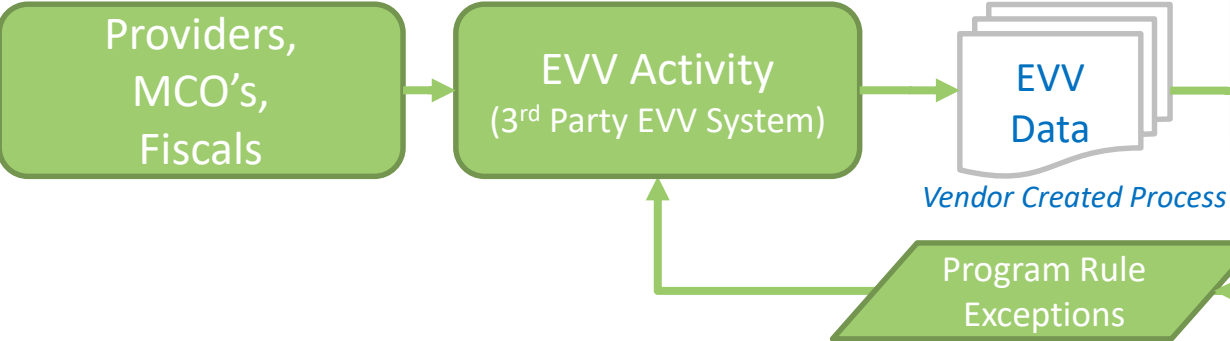
# EVV Data Flow- Providers to Aggregator

## Providers using the state-supplied Sandata EVV System:

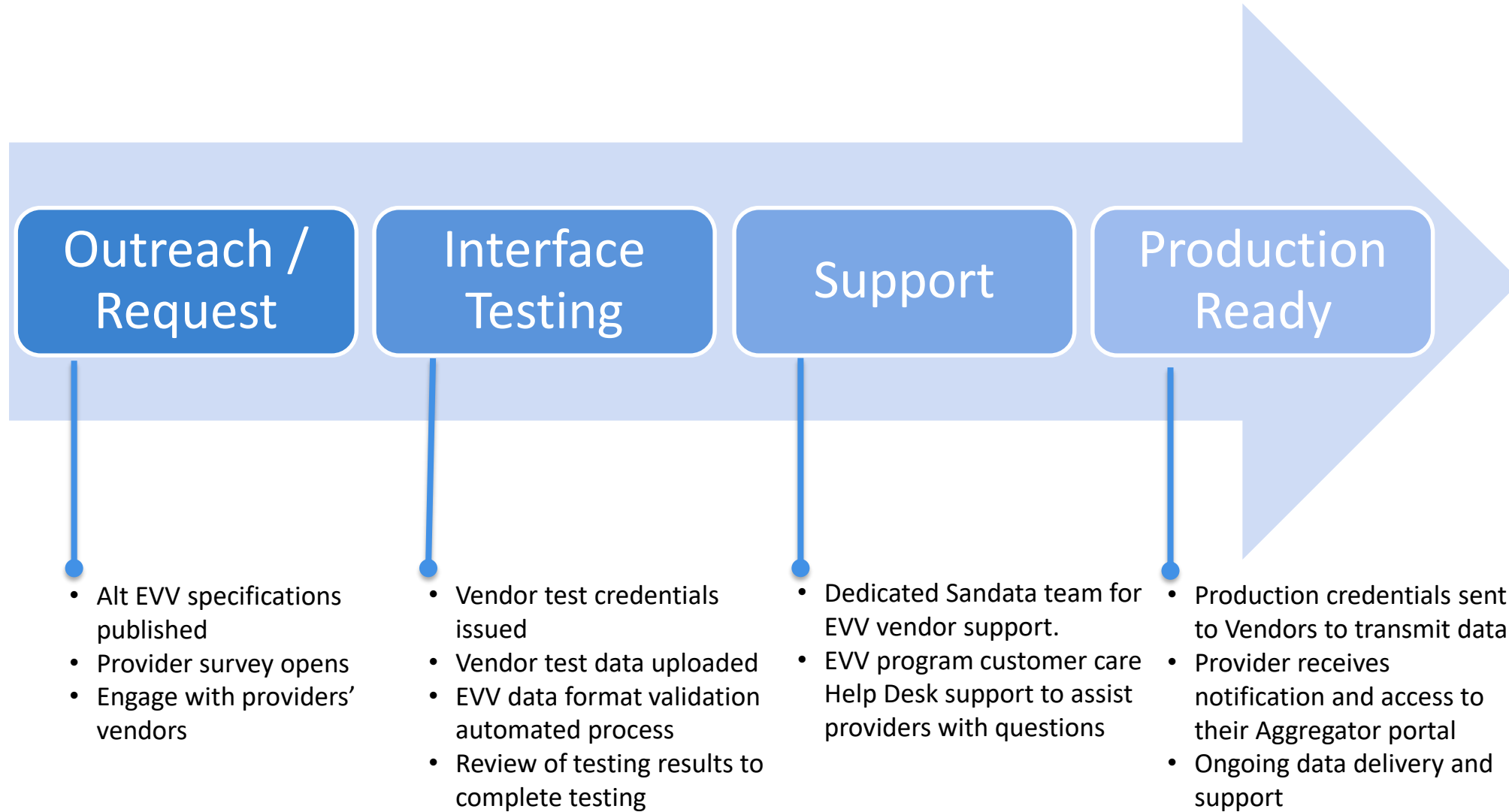


*The Aggregator / 3<sup>rd</sup> Party EVV model allows providers to use the EVV system of their choice, and deliver EVV data that is consistent with the state’s EVV program and policies.*

## Providers using other (alternate) EVV Systems:



# Alternate EVV: Vendor-Centric Implementation Process



# 3<sup>rd</sup> Party EVV: Integration Vendor-Centric Model

## Provider Agency Focus: Delivery of Care

- Goal is to minimize the impact to the provider agencies by engaging directly with the EVV system vendors at a technical level.
- Providers keep using their existing systems, and don't focus on system interfaces for their EVV.
- When their vendor completes Alt EVV testing and turns on their interface, the provider can verify their data is flowing to the North Carolina Aggregator correctly.

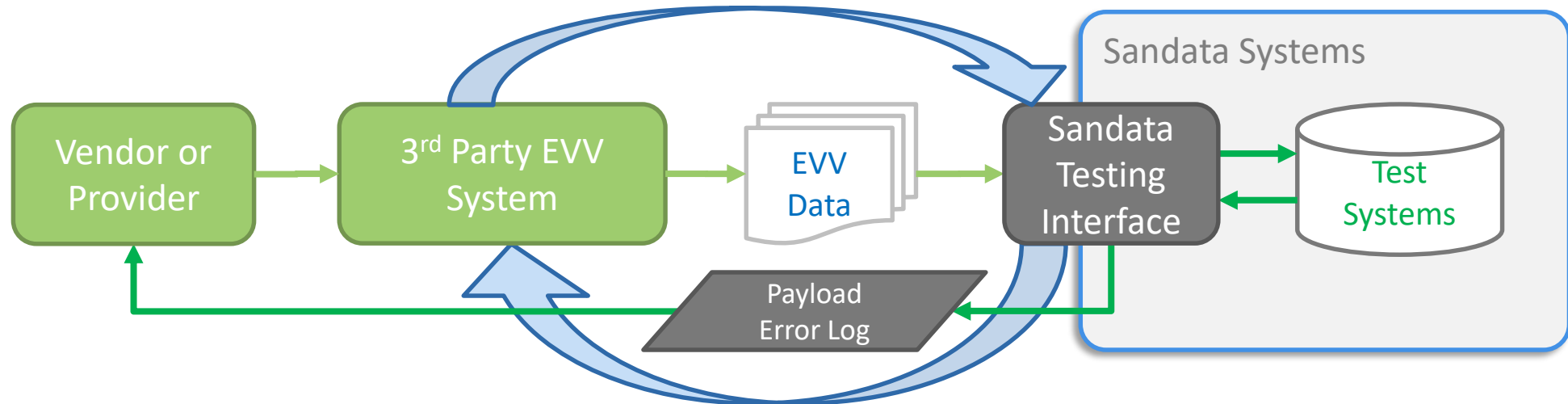
## EVV Vendor Focus: System to System

- Leverage Sandata's standard Data Specifications, used in 10+ other EVV programs throughout the country.
- Many vendors already have experience and interfaces with the Sandata Aggregator in other states.
- Focus on testing the North Carolina specific program rules



# Vendor-centric Alternate EVV Interface Testing

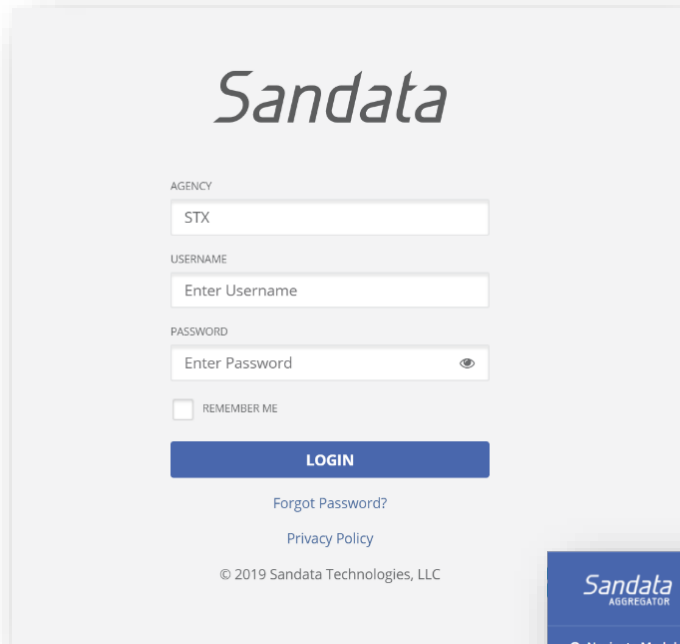
- The Alternate EVV Specification defines the data elements and formats to deliver EVV data to the state’s Aggregator. The **North Carolina addendum** defines the state-specific values and behaviors.
- Sandata provides a real-time, web-based system for vendors to test their EVV interfaces.



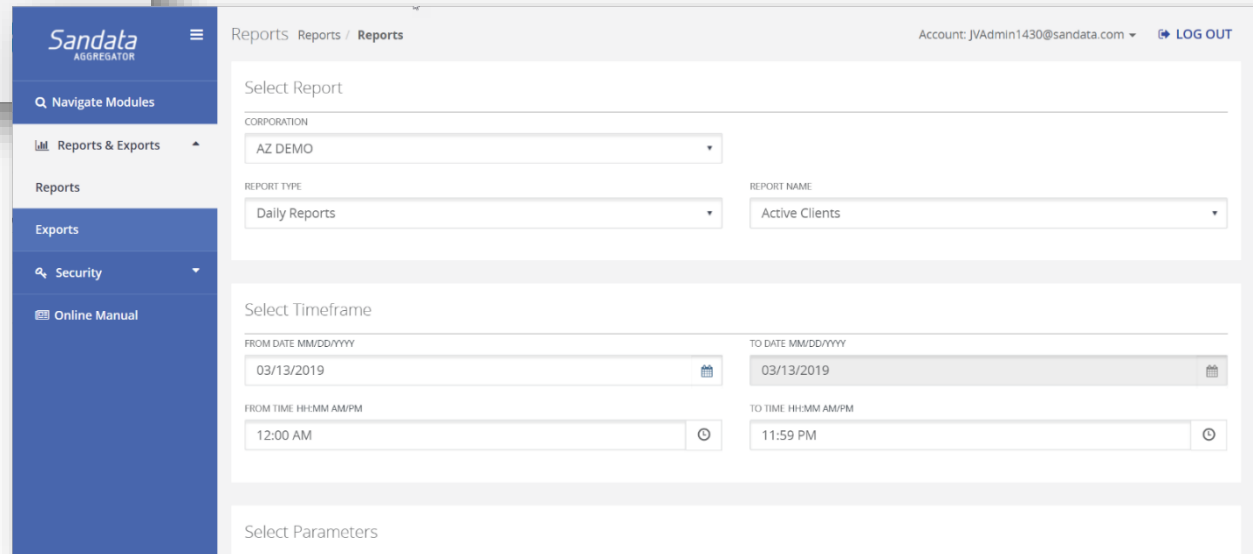
- Once the vendor’s testing has completed, Sandata will review the results with the vendor, and deliver the vendor their production credentials when testing is complete.
- Once the vendor has passed testing, all providers using that vendor’s product will be notified, and their data will flow from their vendor to the North Carolina Aggregator automatically.

# Sandata Aggregator Portal- Provider Visibility into State Program Rules

- The North Carolina EVV Program Aggregator will:
  - Consume EVV data from providers (Sandata and Alternate EVV)
  - Apply NC DHHS policy rules to all EVV visits
- The Aggregator Portal allows Alternate EVV Providers to view any exceptions to state policy that are identified in their delivered visits.
- The providers would then correct those issues in their **own EVV systems**, and their system would redeliver the updated visit data to the Aggregator.
- Providers will receive training and support for their use of the Aggregator portal.



The login page features the Sandata logo at the top. Below it are four input fields: 'AGENCY' with 'STX' entered, 'USERNAME' with 'Enter Username', 'PASSWORD' with 'Enter Password' and an eye icon, and a 'REMEMBER ME' checkbox. A blue 'LOGIN' button is positioned below the password field. At the bottom, there are links for 'Forgot Password?' and 'Privacy Policy', and a copyright notice for '© 2019 Sandata Technologies, LLC'.

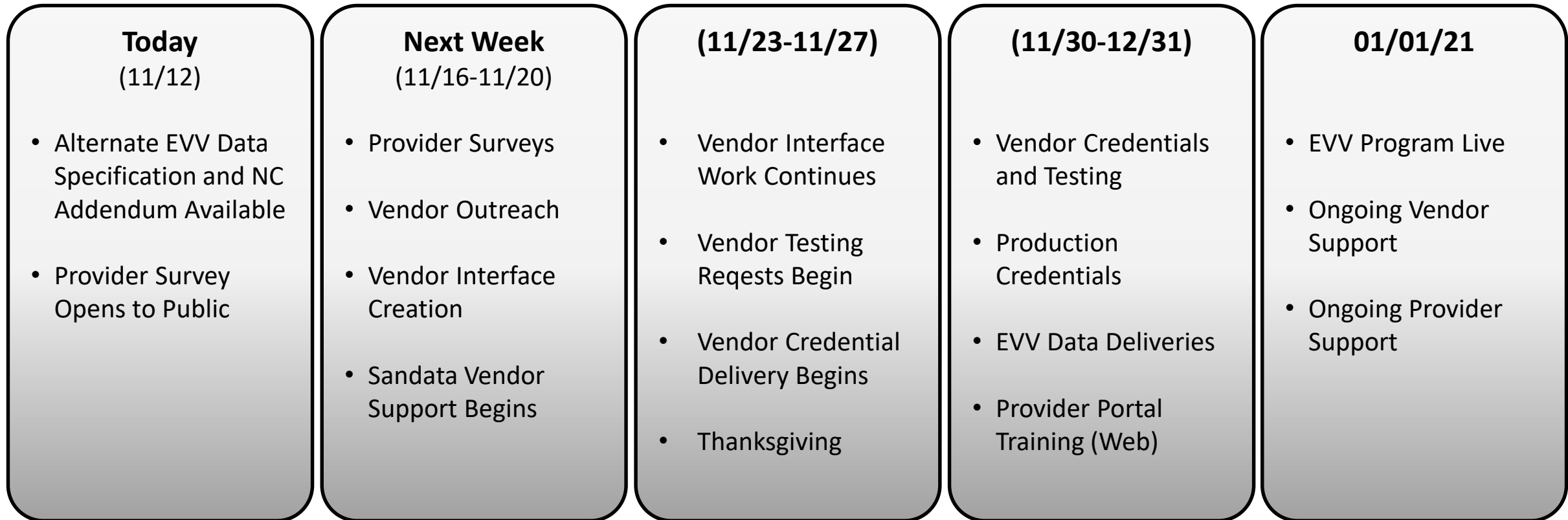


The Reports page has a blue sidebar with 'Sandata AGGREGATOR' at the top, followed by 'Navigate Modules', 'Reports & Exports', 'Reports', 'Exports', 'Security', and 'Online Manual'. The main content area is titled 'Reports / Reports' and shows 'Account: JVAdmin1430@sandata.com' and a 'LOG OUT' link. It contains sections for 'Select Report' (with 'CORPORATION' set to 'AZ DEMO' and 'REPORT TYPE' set to 'Daily Reports'), 'Select Timeframe' (with 'FROM DATE' and 'TO DATE' both set to '03/13/2019' and 'FROM TIME' and 'TO TIME' both set to '12:00 AM' and '11:59 PM' respectively), and 'Select Parameters'.



# Program Timeline

- The North Carolina EVV program will be fully program live on 1/1/2021.
- The state and Sandata are working to provide maximum time and support for providers that choose to use their own EVV systems to have them tested and data deliveries underway by January 1<sup>st</sup>.





# Thank You.

- EVV Program Provider Survey:  
[surveymonkey.com/r/NCDHHS\\_AltEVV](https://surveymonkey.com/r/NCDHHS_AltEVV)
- North Carolina EVV website:  
[medicaid.ncdhhs.gov/evv](https://medicaid.ncdhhs.gov/evv)