



N.C. Department of Health  
and Human Services

# **Program of All-Inclusive Care for the Elderly (PACE)**

**Division of Medical Assistance  
August 2017**



# PACE

- **What is PACE**
  - **Purpose and Benefits**
- **Eligibility**
- **Why PACE**
- **PACE Enrollment**
- **PACE Services**
- **PACE Organizations**
- **Resources**
- **Contact Information**



# What is PACE?

## Purpose:

- **PACE is an innovative model that provides a range of integrated, preventive, acute care and long-term care services to manage the often complex medical, functional, and social needs of the elderly**
- **PACE was created as a way to provide Medicaid beneficiaries, family caregivers and professional health care providers the flexibility to meet a person's health care needs while continuing to live safely in the community**
- **PACE provides services through a pre-paid, capitated, comprehensive health care plan**



# What is PACE?

## **Benefits:**

- **PACE provides a comprehensive array of medical and social services at the PACE center and in the home.**
- **PACE IDT reviews and arranges for all Medicaid covered services that may be required by each participant**
- **PACE uses an interdisciplinary team to manage care and services for each participant**
- **The PACE program arranges, manages and pays for all care referred to community providers, including hospital services, nursing facility care, emergency room services, physician visits and ancillary services.**



## **To be eligible for PACE an individual must:**

- **Be age 55 or over**
- **Meet the state's nursing home level of care criteria**
- **Be able to live safely in the community at the time of enrollment; and**
- **Live in an approved PACE Service Area**
- **To receive coverage under Medicaid or Medicare/Medicaid, an individual must be financially eligible to receive Long-term Medicaid Services. Long-term Medicaid Services are determined by the individual's local Department of Social Services.**



# Why Elect PACE

- Enhance the quality of life and autonomy for frail older adults
- Maximize dignity and respect for older adults
- Enable frail, older adults to live in their homes and in the community as long as medically and socially feasible
- Preserve and support the older adults family unit/caregiver
- Reduce stress for caregiver and provide resources



# **PACE Enrollment**

**PACE collaborates with local DSS staff to:**

- **Determine Medicaid eligibility**
- **Educate potentially eligible individuals and their family about PACE as a service option under Medicaid**
- **Enroll participants in the PACE program on the 1<sup>st</sup> day of the calendar month following the date the PACE organization receives a signed enrollment agreement**



# **PACE Enrollment**

- **Enrollment in the PACE program is voluntary**
- **Home visits and center visits are conducted with each individual to determine eligibility and a comprehensive assessment is required prior to enrollment**
- **If an individual elects PACE, an enrollment agreement is signed**





# **PACE Services**

**PACE provides All-Inclusive Care and PACE participants receive the following services:**

- **Primary care clinic**
- **Adult Day Health**
- **Therapeutic recreation**
- **Restorative physical and occupational therapies and socialization**
- **In-Home Care and Personal care**
- **Nutritional services**
- **Social Services/Social Work**
- **Medical Specialty Services**
- **Emergency Services**
- **Transportation**
- **Long-Term Care Services**



# Care Planning

**PACE uses an Interdisciplinary Team (IDT) to case manage all the services provided or arranged by the PACE program for each participant.**

**The PACE program IDT consist of the following members:**

- **Primary Care Physician**
- **Registered Nurse**
- **Masters Level Social Worker**
- **Physical Therapist**
- **Occupational Therapist**
- **Dietitian**
- **Recreational Therapist or Activity Coordinator**
- **PACE Center Manager**
- **Home Care Coordinator**
- **Personal Care Attendant or CNA**
- **Transportation Driver**



## **PACE Organizations in NC**

- **There are eleven PACE organizations in North Carolina that comprises of twelve PACE sites.**
- **In NC, only public and not-for-profit organizations are operating PACE programs. For-profit organizations were approved by CMS in June 2015.**



# PACE Organizations in NC

- Elderhaus, Inc.- 2222 South 17th Street, Wilmington, NC 28401  
[www.elderhaus.com](http://www.elderhaus.com) – (910) 343-2809
- Piedmont Health SeniorCare at Burlington, 1214 Vaughn Road, Burlington, NC 27217 [www.piedmonthealthseniorcare.org](http://www.piedmonthealthseniorcare.org) - (336) 532-0000
- Piedmont Health SeniorCare at Pittsboro, 163 Chatham Business Drive, Pittsboro, NC 27312 [www.piedmonthealthseniorcare.org](http://www.piedmonthealthseniorcare.org) – (919) 545-7337
- LIFE St. Joseph of the Pines, 4900 Raeford Road, Fayetteville, NC 28304  
[www.sjp.org](http://www.sjp.org) - (910) 483-4911
- PACE of the Triad, 1471 E. Cone Boulevard, Greensboro, NC 27405  
[www.pacetriad.org](http://www.pacetriad.org) - (336) 550-4040



# PACE Organizations in NC

- PACE @Home, 1915 Fairgrove Church Road, SE, Newton, NC 28658  
[www.pace-at-home.org](http://www.pace-at-home.org) – (828) 468-3980
- Carolina Senior Care, 802 East Center Street, Lexington, NC 27292  
[www.carolinaseniorcare.org](http://www.carolinaseniorcare.org) – (336) 746-3500
- PACE of the Southern Piedmont, 6133 The Plaza, Charlotte, NC 28215  
[www.pacesp.com](http://www.pacesp.com) – (704) 887-3840
- VOANS Senior CommUnity Care, 4022 Stirrup Creek Drive, Durham, NC 27703  
[www.seniorcommunitync.org](http://www.seniorcommunitync.org) - (919) 425-3000
- Senior Total Life Care, 1875 Remount Road, Gastonia, NC 28054  
[www.seniortlc.org](http://www.seniortlc.org) - (704) 874-0600



# PACE Organizations in NC

- **Randolph Health StayWell Senior Care, 809 Curry Drive, Asheboro, NC 27203 – (336) 628-4200.**
- **CarePartners PACE, 286 Overlook Road, Asheville, NC 28803**  
**[www.carepartners.org](http://www.carepartners.org) - 828.213.8442**



# PACE Resources

## Internal

- **DMA**  
North Carolina Department of Health  
& Human Services  
Division of Medical Assistance  
1985 Umstead Drive  
Raleigh, NC 27699  
(919) 855-4000  
[www.ncdhhs.gov/dma](http://www.ncdhhs.gov/dma)
- **CMS**  
Centers for Medicare & Medicaid  
Services  
61 Forsyth Street, S.W. Suite 4T20  
Atlanta, Georgia 30303  
(404) 562-7150  
[www.cms.gov](http://www.cms.gov)

## External

- **North Carolina PACE Association**  
2401 Weston Parkway  
Suite 101-B  
Cary, NC 27513  
(919) 234-1707  
[www.ncpace.org](http://www.ncpace.org)
- **National PACE Association**  
801 North Fairfax Street  
Suite 309  
Alexandria, VA 22314  
(703) 535-1565  
[www.npaonline.org](http://www.npaonline.org)



# DMA's PACE Unit Contact Information

## PACE Unit Manager

- James Nicholas
  - [James.nicholas@dhhs.nc.gov](mailto:James.nicholas@dhhs.nc.gov)
  - Phone: 919-855-4353
  - Fax: 919-715-2628

## PACE Nurse Consultants

- Brenda Austin
  - [Brenda.austin@dhhs.nc.gov](mailto:Brenda.austin@dhhs.nc.gov)
  - Phone: 919-855-4384
  - Fax: 919-715-2628
- Annie Stamm
  - [Annie.stamm@dhhs.nc.gov](mailto:Annie.stamm@dhhs.nc.gov)
  - Phone: 919-855-4347
  - Fax: 919-715-2628





# DMA's PACE Unit Contact Information

## PACE Analysts

- Marilyn Lewis
  - [Marilyn.lewis@dhhs.nc.gov](mailto:Marilyn.lewis@dhhs.nc.gov)
  - Phone: 919-855-4359
  - Fax: 919-715-2628
- April Benson
  - [April.benson@dhhs.nc.gov](mailto:April.benson@dhhs.nc.gov)
  - Phone: 919-855-4377
  - Fax: 919-715-2628

Website Address: <http://www.ncdhhs.gov/dma/services/pace.htm>



N.C. Department of Health and Human Services

# QUESTIONS