June 2020 PDN Stakeholder Updates

07/02/2020

- NC Medicaid Bulletins related to COVID-19
 - Special Bulletin COVID-19 # 88: <u>https://medicaid.ncdhhs.gov/blog/2020/05/11/special-bulletin-covid-19-88-additional-temporary-rate-increases-skilled-nursing</u> (*Rate Increase -Additional Information)
 - Special Bulletin COVID-19 # 81: <u>https://medicaid.ncdhhs.gov/blog/2020/05/04/special-bulletin-covid-19-81-hospice-clinical-coverage-policy-changes-due-cms</u> (Supervisory Visits -Hospice)
 - Special Bulletin COVID-19 # 57: <u>https://medicaid.ncdhhs.gov/blog/2020/04/22/special-bulletin-covid-19-57-private-duty-nursing-flexibility-updates</u> (Primary Insurance Verification delays)
 - Special Bulletin COVID-19 # 52: <u>https://medicaid.ncdhhs.gov/blog/2020/04/20/special-bulletin-covid-19-52-coverage-weight-scales-and-portable-pulse-oximeters</u> (Weigh Scales and Portable Pulse Oximeters)
 - Special Bulletin COVID-19 # 38: <u>https://medicaid.ncdhhs.gov/blog/2020/04/08/special-bulletin-covid-19-38-private-duty-nursing-clinical-policy-modification-%E2%80%93</u> (Refusal of PDN Services)
 - Special Bulletin COVID-19 # 32: <u>https://medicaid.ncdhhs.gov/blog/2020/04/03/special-bulletin-covid-19-32-rate-increase-and-claims-reprocessing</u> (Rate Increase)
 - Special Bulletin COVID-19 # 29: <u>https://medicaid.ncdhhs.gov/blog/2020/03/31/special-bulletin-covid-19-29-</u> <u>coverage-automatic-blood-pressure-monitors-temporary</u> (Automatic B/P Monitors)
 - Special Bulletin COVID-19 # 5: <u>https://medicaid.ncdhhs.gov/blog/2020/03/19/special-bulletin-covid-19-5-private-duty-nursing-and-home-health-updates</u> (Missed School Hours and STI)
- Quality Initiatives Updates
 - o CMS 485 Audit

Audit Range: 06/01/2019 – 12/31/2019 Results are indicated in chart graph below:



- Third Party Insurance: Data is still under review.
- Transferred/Shared Hours (Adjustments): Internal tracking monitor performed per month from January 2020-May 2020. Below are our findings to date:



• Provider reconsideration Review Requests Process

https://files.nc.gov/ncdma/documents/Providers/Programs_Services/PDN/WRO0001.pdf

• Status of Proposed PDN Policy Revisions

The PDN Policy revision process continues to be delayed due to:

- The consideration of additional stakeholder feedback
- Chief Medical Officer consideration of 3G-1 (Adult) policy criteria
- NC Medicaid response to COVID-19
- PDN Reminders
 - DMA 3062 PDN Medical Update form all questions to be completed.
 - DMA 3171 Verification of School Nursing form Please complete the form even though schools are closed due to COVID-19.
 * Section B to include only days missed due to school absence, where the PDN nurse provides those hours in the home, must be signed by the beneficiary's caregiver.
- Hurricane Season Reminder

The state of North Carolina is now in the midst of the 2020 hurricane season. Please review your policies/emergency plans to ensure beneficiaries are prepared and have a plan for safety in the event of a hurricane.

1. Double-check with the beneficiary and or caregiver that their emergency plan includes an emergency shelter that can accommodate the beneficiary's medical equipment. Also, remind them to keep equipment fully charged and have back-up batteries.

*Refer to <u>https://www.readync.org/</u> for a list of shelters.

2. Assist the beneficiary and or caregiver with identifying items to create or update an emergency disaster kit. An emergency disaster kit is a container of essential supplies, the beneficiary and his or her family may need during and after the hurricane, suggestions include but are not limited to medications, medical supplies, feedings, batteries, phone charger, flashlight, battery or solar operated radio, list of physicians and contact info, etc. The emergency disaster kit should be stored in a widely known, safe, and ready-accessible location. Advise the beneficiary and family to include up to a seven-day supply for each family member in the emergency disaster kit. To decrease the spread of COVID-19, inform to include in the emergency disaster kit, face-coverings/masks, hand sanitizer and sanitizing wipes.

Hurricane resources:

- 211
- <u>https://www.readync.org/</u>