



NC DEPARTMENT OF
**HEALTH AND
 HUMAN SERVICES**
 Division of Health Benefits

ROY COOPER • Governor
 KODY H. KINSLEY • Secretary
 DAVE RICHARD • Deputy Secretary, NC Medicaid

May 24, 2022

Re: DSS Tailored Plan Webinar Training

Dear County Director of Social Services:

The purpose of this letter is to inform counties of upcoming webinars for NC Medicaid Managed Care **Tailored Plan** implementation. Please review the training schedule below for webinar dates and times. Each session will allow a maximum of 1,000 participants. There are 2 sessions each day. Each session covers the same material. **Staff only need to attend one session.**

The training is targeted to staff in the Medicaid programs, which includes Medicaid caseworkers, lead workers, Supervisor and Program Managers, training teams, front desk reception staff, and any Medicaid call center staff. Economic Services Program Managers and Supervisors may attend; however, space is limited so please ensure Medicaid staff are given priority.

Training schedule:

- **June 7th:** 10:00 AM – 11:30 AM Session #1
 - Link:
 - <https://maximus.zoom.us/j/96222269282?pwd=ZHRadVRHWENBRDJkSnNpelJEWVRjUT09>
 - Passcode: 834302
 - Telephone:
 - 1-888-475-4499 (Toll Free)
 - Webinar ID: 962 2226 9282
- **June 7th:** 2:00 PM – 3:30 PM Session #2
 - Link:
 - <https://maximus.zoom.us/j/96462592361?pwd=MVFxay9uMTVpcXNUR3U2OHV4SllkQT09>
 - Passcode: 239879
 - Telephone:
 - 1-888-475-4499 (Toll Free)
 - Webinar ID: 964 6259 2361
- **June 9th:** 10:00 AM – 11:30 AM Session #3
 - Link:
 - <https://maximus.zoom.us/j/97973239412?pwd=M3JPCndtWkhZTnVjcHJtTnRJWwZWQT09>
 - Passcode: 442489

NC MEDICAID

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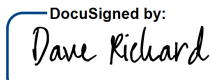
LOCATION: 79 T.W. Alexander Drive, Durham, NC 27709
 MAILING ADDRESS: 2501 Mail Service Center, Raleigh NC 27699-2501
 www.ncdhhs.gov • TEL: 919-813-5340 • FAX: 919-224-1070

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

- Telephone:
 - 1-888-475-4499 (Toll Free)
 - Webinar ID: 979 7323 9412
- **June 9th:** 2:00 PM – 3:30 PM Session #4
 - Link:
 - <https://maximus.zoom.us/j/98676660671?pwd=bWxPYXVvNTZWShlaM0ZoUIExR1FNZz09>
 - Passcode: 508746
 - Telephone:
 - 1-888-475-4499 (Toll Free)
 - Webinar ID: 986 7666 0671

If you have any questions regarding this information, please contact your Medicaid Operational Support Team (OST) representative.

Sincerely,

DocuSigned by:


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Dave Richard

Deputy Secretary, NC Medicaid

