



Home Health Services

What is EVV?

Electronic Visit Verification (EVV) is a method used by NC Medicaid to verify visit activity for services delivered as part of home- and community-based service programs. EVV will verify:

DATE of Service

LOCATION of Service

BENEFICIARY Receiving Service

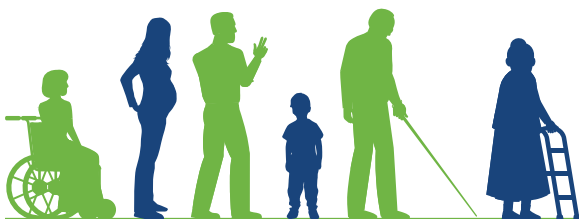
PERSON Providing Service

TYPE of Service Rendered

TIME the service begins and ends

What Home Health Services are Impacted?

- Aide Services
- Physical Therapy
- Occupational Therapy
- Speech Therapy
- Skilled Nursing Visits



EVV's Impact on Beneficiaries

- EVV causes no significant disruption of services to beneficiaries.
- Beneficiaries will be able to keep current providers and caregivers, provided they comply with the EVV requirement.
- An EVV system does NOT change the services provided, the provider selection, constrain the individual's choice of caregiver or impede the way care is delivered.
- EVV will be a valuable tool in managing the accuracy and reporting of all services.

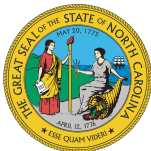
**Your Home Health
provider will let you know
when EVV begins.**

Where can I learn more?

Medicaid.EVV@dhhs.nc.gov

NC Medicaid Contact Center

Phone: 888-245-0179
Monday-Friday, 8 a.m. - 5 p.m.



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Health Benefits