

EVV Terms and Acronyms

ADL: Activities of Daily Living are daily self-care activities, including bathing, dressing, mobility, toileting, and eating.

Alternative EVV System (Alt EVV) or Third-party EVV System: This refers to the ability of a provider agency to use an EVV solution of their choosing that is not the NC Medicaid Sandata EVV system.

API: Application Program Interface defines how multiple software programs work together.

BYOD: Bring Your Own Device means that program participants are responsible for the devices used.

CAP/C: [Community Alternatives Program for Children](#) provides cost-effective alternatives to placing medically fragile children in facilities for their care.

CAP/DA: [Community Alternatives Program for Disabled Adults](#) provides cost-effective alternatives to placing medically fragile adults in facilities for their care.

CD: Consumer Direction allows a beneficiary or their representative to act in the role of employer of record to direct their personal care.

CLS: Community Living and Supports enable a beneficiary to learn or improve personal skills that enable them to be as independent as possible.

CMS: [Centers for Medicare and Medicaid Services](#)

CME: Case Management Entity is contracted to deliver case management services for behavioral health needs and intellectual/developmental disabilities.

Cong: Congregate care is a personal care service that is provided by one Aide to two Medicaid CAP beneficiaries living in the same home.

DSS: Departments of Social Services

e-CAP: The [electronic system](#) that manages Community Alternatives Programs' (CAP) eligibility determination activities, service plan development and monitoring tasks.

EHR: Electronic Health Record is a digital version of a patient's health record.

EOR: Employer of Record is a third-party organization that hires and pays an employee on behalf of another company and takes responsibility for all formal employment tasks.

EVV: [Electronic Visit Verification](#) uses technology to record times, dates, and specific services that are provided for home health care.

FMS: Financial Management Services are provided to CAP program participants in consumer direction care only.

FVV devices: Fixed Visit Verification (FVV) devices are small, signal-less fobs designed to stay in the member's location. The caregiver/aide can use it to capture timecodes at the start and the end of the visit, which can be entered later into the EVV system to record the exact time the visit started and stopped. Providers who choose to use FVV devices for the NC Medicaid EVV program may incur a cost for their use.

GPS: Global Positioning System is a satellite-based navigation system.

HCPCS: [Healthcare Common Procedure Coding System](#). This is the standardized code system necessary for medical providers to submit healthcare claims to Medicaid.

HHS: [Home Health Services](#) are medically necessary services provided to beneficiaries who reside in private residences.

IVR: Interactive Voice Response. Each provider agency is issued their own toll-free phone number where the aides may call in to record the start and end of their visits, along with any specific details for the visit. This is one of the modes offered by Sandata for visit capture, which caregivers/aides can use for their daily visit activities.

LME/MCOs: [Local Management Entities/Managed Care Organizations](#) manage the care of beneficiaries who receive services for behavioral health, developmental disabilities or substance use disorders.

MMIS: [Medicaid Management Information System](#)

MVV: Mobile Visit Verification manages beneficiary care through a mobile application.

PCS: [Personal Care Services](#) includes hands-on assistance with ADLs, provided to individuals living in private living arrangements, adult care homes, and group homes.

PDN: [Private Duty Nursing](#) is skilled nursing care provided in the home for medically fragile Medicaid beneficiaries.

PNA: Pediatric Nurse Aide is a service that provides hands-on assistance with ADLs to children under the age of 20 who are approved to receive CAP/C services.

POC: Plan of Care is a person-centered plan that lists approved CAP/C or CAP/DA services in the type, amount, frequency and duration.

RaDSE: Relative as Direct Support Employee, under the NC Innovations waiver, allows providers or Employers of Record (EORs) to employ relatives to provide Community Living and Support (CLS) services within specific parameters.

SA: Service Authorization is an authorization to receive services through the CAP programs.

Sandata EVV: [Sandata EVV](#) is the State's procured EVV solution. NC Medicaid awarded Sandata the EVV contract on Sept. 24, 2020.

TBI: [Traumatic brain injury](#) is brain dysfunction caused by an outside force, usually a violent blow or trauma to the head.

Telephony: Sandata's Telephony option is for a landline telephone and must be the landline of the beneficiary.

Third-party EVV system or Alternate EVV system (Alt EVV): This refers to the ability of a provider agency to use an EVV solution of their choosing that is not the NC Medicaid Sandata EVV system.

TVV: Telephonic Visit Verification uses the telephone to record times, dates and specific services that are provided for home health care.