

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

JAY LUDLAM • Deputy Secretary, NC Medicaid

# **North Carolina Excluded Provider List FAQs**

#### 1. Where is the Excluded Provider List located on the NC DHHS website?

This list is located at <a href="https://medicaid.ncdhhs.gov/providers/excluded-providers">https://medicaid.ncdhhs.gov/providers/excluded-providers</a>. Navigation steps:

- Go to https://medicaid.ncdhhs.gov/
- Select Get Involved
- Select Report Medicaid Fraud, Waste, or Abuse
- Scroll down to Excluded Providers

### 2. What does "Reason for Exclusion - State" mean?

This indicates that the provider was excluded by NC Medicaid's Office of Compliance and Program Integrity (OCPI).

#### 3. Who/what is excluded?

Only Excluded Entity and all associated NPIs/ATYPICAL IDs are excluded.

## 4. How will I know when a provider is no longer excluded?

The provider will no longer appear on the list.

# 5. How does a provider request to be removed from the list when the reason for exclusion has been resolved/rectified?

The provider must send the following to <a href="Medicaid.BIC@dhhs.nc.gov">Medicaid.BIC@dhhs.nc.gov</a>

- I. Written request including:
  - a. Provider full name
  - b. Provider date of birth
  - c. National Provider Identifier (NPI) on the Excluded Provider List (related to the request)
  - d. All NPIs for this provider
  - e. Full address
  - f. Provider's signature and date
- II. Supporting documentation justifying the request because the reason for exclusion has been rectified.

# 6. Who should I contact if I have more questions about the Excluded Provider List?

Please contact the Office of Compliance and Program Integrity (OCPI) at Medicaid.BIC@dhhs.nc.gov