

Fact Sheet

Managed Care Status and Health Plan Information in NC FAST

County Playbook: NC Medicaid Managed Care

NC Medicaid is committed to helping the staff of local Departments of Social Services (DSS) understand the changes associated with NC Medicaid Managed Care. Please use this Fact Sheet to help you find a beneficiary's managed care status and health plan enrollment in NC FAST.

HOW DO I FIND A BENEFICIARY'S MANAGED CARE STATUS?

To find a beneficiary's managed care status in NC FAST, select the **Person** page, then select the **Benefit History** tab. Open the eligibility segment by clicking the toggle to the left of the segment.

The screenshot displays the 'Benefit History' tab in the NC FAST system. At the top, there are navigation tabs: Time Limits, Employment, Disability Tracking, Spousal Resource Protection, Citizenship/ID Verification, Job Bonus, **Benefit History**, MC Plan, and Buy-In. Below these is the 'Individual Eligibility' section with a table:

County	Prog/Class/SSI	Eligibility Period	Date Authorized	Living Arrangement	* required field Amount
026	MAFCN	2022/03/01 - 2023/01/31	3/1/2022	10	\$0.0

Below the table is a 'Details' section with a dropdown arrow. The details are as follows:

Medicaid ID Number	Payment Type	9
Integrated Case ID	Tribe	
Product Delivery case ID	Residential County	026
Sub-Program	Managed Care Status	Mandatory Standard Plan
Poverty Level	MC Plan Type	Standard Plan
Deductible/PML	MC Plan NPI	AMESTC00
Special Needs	MC Plan Location Code	007
PCP/Exemption Code	MC Plan PCP/AMH-NPI	1548495914
Tribal Option Enrollment Indicator	MC Plan PCP/AMH Location Code	003
IHS Eligibility Indicator	Tailored Care Manager NPI	
Special Coverage Code	Tailored Care Manager Location Code	



HOW DO I FIND THE HEALTH PLAN A MEMBER IS ENROLLED IN?

To find a beneficiary's health plan enrollment in NC FAST, select the **Person** page, then select the **Benefit History** tab. Open the eligibility segment by clicking the toggle to the left of the segment.

The screenshot displays the 'Benefit History' tab in the NC FAST system. The 'Individual Eligibility' section shows a table with the following data:

County	Prog/Class/SSI	Eligibility Period	Date Authorized	Living Arrangement	Amount
026	MAFCN	2022/03/01 - 2023/01/31	3/1/2022	10	\$0.0

Below the table, the 'Details' section provides the following information:

Medicaid ID Number	Payment Type	9
Integrated Case ID	Tribe	
Product Delivery case ID	Residential County	026
Sub-Program	Managed Care Status	Mandatory Standard Plan
Poverty Level	MC Plan Type	Standard Plan
Deductible/PML	MC Plan NPI	AMESTC00
Special Needs	MC Plan Location Code	007
PCP/Exemption Code	MC Plan PCP/AMH-NPI	1548495914
Tribal Option Enrollment Indicator	MC Plan PCP/AMH Location Code	003
IHS Eligibility Indicator	Tailored Care Manager NPI	
Special Coverage Code	Tailored Care Manager Location Code	

Red arrows in the original image point to the 'Benefit History' tab and the 'MC Plan NPI' field.

WHAT IF I DON'T SEE A HEALTH PLAN IN THE BENEFIT HISTORY TAB?

If you don't see a health plan in the **Benefit History** tab, that means the beneficiary is not enrolled in a health plan. They are enrolled in NC Medicaid Direct.

The screenshot displays the 'Benefit History' tab in the NC FAST system. The 'Individual Eligibility' section shows a table with the following data:

Admin County	Prog/Class/SSI	Eligibility Period	Date Authorized	Living Arrangement	Amount
036	MAAQN	2022/06/01 - 2023/04/30	6/1/2022	10	\$0.0

Below the table, the 'Details' section provides the following information:

Medicaid ID Number	Payment Type	9
Integrated Case ID	Tribe	
Product Delivery case ID	Residential County	036
Sub-Program	Managed Care Status	Temporarily Excluded - Dual Eligible
Poverty Level	MC Plan Type	
Deductible/PML	MC Plan NPI	
Special Needs	MC Plan Location Code	
PCP/Exemption Code	MC Plan PCP/AMH-NPI	9900646
Tribal Option Enrollment Indicator	MC Plan PCP/AMH Location Code	N
IHS Eligibility Indicator	Tailored Care Manager NPI	N
Special Coverage Code	Tailored Care Manager Location Code	

Red arrows in the original image point to the 'Benefit History' tab and the 'Managed Care Status' field.

HEALTH PLAN NPI NUMBERS

The table below includes the NPI numbers for the Standard Plans and Tailored Plans.

Tailored Plan NPI numbers will begin displaying in NC FAST in August 2022, following auto-enrollment.

Standard Plan	
AMESTC00	AmeriHealth Caritas
BLUSTC01	Healthy Blue
CARSTP02	Carolina Complete Health
UNISTC03	UnitedHealthcare Community Plan
WELSTC04	WellCare
Tailored Plan	
ALLTAL00	Alliance Health
EASTAL01	Eastpointe
PARTAL02	Partners Health Management
SANTAL03	Sandhills Center
TRITAL04	Trillium Health Resources
VAYTAL05	Vaya Health