

Fact Sheet

Services Carved Out of NC Medicaid Managed Care

Some Medicaid services not covered by health plans but are “carved out.”

Carved-out services are specific services or benefits not covered by a health plan but **are** covered by NC Medicaid Direct.

BENEFICIARIES CAN GET THESE SERVICES FROM ANY PROVIDER WHO TAKES MEDICAID

- Dental services
- Services by Local Education Agencies
- Services from Children’s Developmental Services Agencies (CDSAs) or from providers contracted with CDSAs
- Services received before Medicaid eligibility is decided

BENEFICIARIES CAN GET THESE SERVICES FROM A PROVIDER IN THEIR HEALTH PLAN’S NETWORK

Prescription eyeglasses are available through NC Medicaid Direct’s optical laboratory. This includes lenses and frame.

A provider in the health plan’s network will fit the eyeglasses, get them from the NC Medicaid Direct optical laboratory and give the eyeglasses to the beneficiary.

Health plans offer Non-emergency Medical Transportation (NEMT) for these services.

MORE INFORMATION

For questions or help getting benefits only available through NC Medicaid Direct, call the NC Medicaid Contact Center at **1-888-245-0179** or your health plan.

