

**NC Department of Health and Human Services  
Division of Health Benefits (NC Medicaid)**



# **TAILORED PLAN LAUNCH UPDATE**

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**Medical Care Advisory Committee (MCAC) Meeting**

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# Tailored Plan Launch Update

- Tailored Plans will now go live on **October 1, 2023**.
  - To make sure that people can seamlessly receive care on day 1, we are delaying the launch of Tailored Plans until October 1. Our highest priority is making sure that the transition to Tailored Plans is as smooth as possible for the beneficiaries they will serve.
  - The delayed start will **allow Tailored Plans more time to contract with additional providers** to support member choice.
- **Nothing changes for members today—except for the new populations that will be served.**
  - Beneficiaries eligible for Tailored Plan will receive Notices about the delay **by the end of March**.
  - Members still receive behavioral health services, I/DD and TBI supports through their LME/MCO and physical health and pharmacy services through NC Medicaid, just as they do today.
  - Additional populations will be covered under the LME/MCO beginning April. 1, 2023
    - Children age 0-3
    - Legal immigrants

# Tailored Plan Launch Update

- **Tailored Care Management, which launched on December 1, 2022, will continue.** DHHS is working with LME-MCOs and providers to support successful implementation.
- DHHS is still very **committed to rolling-out the 1915i services.** We are still working with CMS on the exact roll-out date, and we will share that soon.
- As a reminder, LME-MCOs will keep providing the **same services they are today that includes our b3 services**; so, no members will lose those services.