

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES
DIVISION OF HEALTH BENEFITS

MEDICAL CARE ADVISORY COMMITTEE TELECONFERENCE MEETING
August 17, 2018

NC Medicaid Kirby Building, 1985 Umstead Drive, Conference Room 132, Raleigh, NC 27699
TELECONFERENCE: 919-662-4658

The Medical Care Advisory Committee (MCAC) met via teleconference on Friday, August 17, 2018 at 10:30 a.m. – 12:00 noon.

ATTENDEES

MCAC Members in Person: Gary Massey, MCAC Chairman

MCAC Members via Telephone: Marilyn Pearson, MCAC Vice-Chairman, Samuel B. Clark, David Tayloe, Benjamin Smith, Trent Cockerman, Polly-Gean Cox, Ivan Belov, Chris DeRienzo, Casey Cooper, Billy West, Jr., Thomas Johnson, III, David Sumpter, Paula Cox Fishman, Benjamin Koren, Jenny Hobbs,

MCAC Interested Parties: Ames Simmons, Lee Dobson, Ray Riordan, Steve Owens, Tara Fields, Jean Kirk

DHHS Staff: Nancy Henley, Melanie Bush, Jay Ludlam, Debra Farrington, Patrick Doyle, Sabrena Lea, Pamela Beatty

CALL TO ORDER

Gary Massey, MCAC Chair

- Gary Massey, MCAC Chair, called the meeting to order at 10:30 a.m., followed by the roll call of the members by Pamela Beatty. Quorum declared. Chairman Massey welcomed and thanked everyone for their participation.
- Chairman Massey stated that the MCAC membership reappointments have occurred and communications from the Secretary should have been received by members.
 - Chairman Massey acknowledged the newest member, Benjamin Smith, representing the 4th Congressional District. Benjamin introduced himself and provided information on his background.
- Chairman Massey called for a motion to approve the minutes from the MCAC meeting held on July 20, 2018.
- Motion to approve the minutes was made by Marilyn Pearson. MCAC Vice-Chairman, Paula Cox-Fishman seconded the motion. The April 20, 2018 MCAC meeting minutes were approved by the Committee.
- Chairman Massey stated that Dave Richard was not presenting today due to another obligation.
- Chairman Massey turned the meeting over to Melanie Bush for opening remarks.

OPENING REMARKS

Melanie Bush, Deputy Director for Clinical Operations

- Melanie provided brief opening remarks and an update on key milestones for the program.
 - Melanie noted that NC Medicaid reached a recent milestone on August 1, 2018, transitioning from the former DMA to DHB as required by legislation. This was purely an administrative change resulting in a name change. All staff came over to the new organization and will continue to perform their regular duties and interact with MCAC as they have previously.
 - Another milestone noted was that NC Medicaid posted the PHP RFP last week. Melanie recognized Secretary Cohen's vision, leadership, and contributions in assisting NC Medicaid in achieving this historic and monumental task for NC.

- Melanie offered thanks to MCAC members for their valuable participation in listening sessions, stakeholder engagement efforts, reading concepts papers. All feedback has been crucial as we have designed the NC Medicaid Managed Care Program.
- Melanie noted that the Enrollment Broker RFP was awarded early August 2018. DHHS is coordinating with the vendor and will bring more information to MCAC later.
- Many of the above activities indicate the program's move from design to implementation of managed care.

MEDICAID TRANSFORMATION UPDATE:

Jay Ludlam, Assistant Secretary for Medicaid Transformation, DHB

- Jay acknowledged DHHS' silent period parameters which began with the release of the Request for Proposal (RFP) for Medicaid Managed Care Prepaid Health Plans (PHPs) by August 21, 2018. Therefore, DHHS is in a silent period through the award of the PHP contracts.
 - Jay advised individuals to please direct procurement related inquiries regarding the PHP RFP or Medicaid Managed Care PHPs to Kimberly Kilpatrick, Contract and Compliance Specialist.
 - Jay reported that the DHHS awarded the contract for Medicaid Managed Care Enrollment Broker (EB) services to Maximus Inc. on August 2, 2018, outlining some of the key responsibilities of the EB.
 - Brief details were provided on:
 - Implementation tasks that will occur between the Department and the Enrollment Broker.
 - Need for planning around DSS interactions with EB.
- Jay provided an update on Medicaid Managed Care outlined as the Medicaid Transformation Status Report:
 - The release of the PHP RFP on August 9, 2018.
 - Jay shared information on the webinar which was held as a part of the PHP RFP release during which over 1900 individuals participated.
 - An Offeror's Pre-Bid Conference will occur in the next week.
 - Other RFP milestones included:
 - Response due date October 2018
 - Award anticipated early February 2019
 - Roll out of first regions in November 2019
 - Roll out of final regions February 2020
 - Ombudsman RFP targeted released September 2018
 - AMH Attestation/Training scheduled August – October 2018 including webinars and face-to-face meetings. A link was provided that specified training dates.
 - Jay discussed additional key milestones such as:
 - The release of additional policy papers,
 - NC Medicaid Program changes highlighted earlier by Melanie Bush,
 - Medicaid Managed Care webinar held in partnership between NC Association of County Commissioners and DHHS,
 - Jay responded to questions/items raised from MCAC members regarding availability of AMH webinars and outreach to other providers via annual meetings.

MEDICAID SUBCOMMITTEE STATUS REPORT

Debra Farrington, Senior Program Manager, DHB

- Debra provided an update on MCAC subcommittees, specifically covering the Provider Engagement Subcommittee which is the next group to be initiated.
 - MCAC Co-Chair planning call held
 - Member invites/Save the Date
- Debra provided information to the MCAC on the Participant Surveys:
 - Surveys were sent to Network Adequacy and Credentialing Subcommittee members and attendees.
 - Debra discussed how the SurveyMonkey tool was used.
 - Debra reported on the results and feedback from the trainings.
 - One committee member noted that retrospectively, participants may have been better prepared for discussions if they had prior access to policy papers or had been directed to review papers in advance of the meeting.

PUBLIC COMMENTS

NONE

CLOSING REMARKS

- Chairman Massey reminded the MCAC members that the next MCAC meeting will be face-to-face at the McKimmon Center on September 21st, 2018.
- Chairman Massey thanked everyone for their participation. He also referenced the proposed State Plan Amendments (SPAs) list in the meeting packets, and informed the group that Ted Goins is continuing to work on the Care Workforce Crisis.
- Chairman Massy advised everyone that due to cost saving measures, MCAC meeting packets will no longer be provided for non-Committee members in the future. All meeting materials will be available online for printing prior to the meetings.

MEETING ADJOURNED