



September 16, 2016 Medical Care Advisory Committee

### Department of Health and Human Services NC Medicaid Reform Update



# **National Medicaid priorities**

Medicaid programs driving broad-based quality improvement in health care system

- Nearly 3 out of 4 states are studying, planning or implementing 4 or more reforms
- Every state Medicaid program is engaged in some kind of reform effort
  - Managed care initiatives
  - Episodic payment
  - ACOs
  - Health homes
  - Long-term services & supports
  - Behavioral health integration
  - Super-utilizers initiatives

#### Number of Payment & Delivery System Reforms by Medicaid Programs



## **North Carolina Health Transformation Center**

**Outward-facing support for Medicaid transformation** 

- Spur innovative programs
- Enable health care leadership transformation and development
- Foster clinical information sharing
- Disseminate grant funding and incentive payment programs
- Provide collaboratives and technical assistance to providers and prepaid health plans
- Measure prepaid health plan performance
- Evaluate effectiveness of waiver program

Robust data usage

Work starts now for a phased implementation



## **Proposed approach**

Measurements, analysis and best practices drive improvements

### **NC HTC Capabilities**



## **Proposed approach**

Performance Measurement and Analytics

- Population analytics
- Performance measures and metrics
- Provider incentives

#### Communications and Stakeholder Engagement

- Communicating information across NC
- Central point for gathering information

#### **Support Center**

- Provide collaboratives and technical assistance
- Provider and PHP liaison
- Community collaboration and support

#### **Center of Excellence**

- Workforce development
- Innovation pilots
- Grant writing
- Provider clinical and operational best practices

### **Medicaid reform completed milestones**



### Documents, reports, committee progress, presentations, updates www.ncdhhs.gov/nc-medicaid-reform



## **Public hearings**

#### **North Carolina**

- March 7, 2016 April 18, 2016
- 12 meetings across the state
- 1,600 attendees
- 700 written comments
- 1,700 total comments

#### CMS

June 20, 2016 - July 20, 2016

1,900 comments



## **Public comment themes**

### **Beneficiary concerns**

- Ensure appropriate beneficiary advocacy continues
- Ensure adequate patient access to providers and specialists
- Unify enrollment processes
- Continue FFS coverage of HIPP, LEA, CSDA and fluoride varnishing

### **Provider concerns**

- Standardize and/or unify other processes
- Ensure appropriate provider protections
- Support for local health departments, HIV specialists and psychiatry

### **Expansion**

Strong advocacy for expansion by attendees



## **Public comment themes**

#### **Case/care management**

Ensure continuation of supports and analytics

### **Supplemental payments**

- Ensure levels of funding are maintained for providers (LHD, EMS, hospitals, etc.)
- Support for GME funding

### **Behavioral health**

- Consider lessons learned from previous behavioral health reform project
- Integration of physical and behavioral health



## **Frequently asked questions**

Why reform Medicaid? Why managed care?

- Able to pay for social determinants, unlike fee-for-service
- Providers can improve health for the person, not just the patient

What will happen to care coordination?

Is there a plan to provide whole person care?

Will there be more administrative burden?

Why not expansion?

## **Upcoming milestones**



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## Work areas

WORK AREAS	0CT-2015	JUL-2016	JUL-2017	JUL-2018	JUL-2019	JUL-2020
REFORM STRATEGIST						
WAIVER & LEGISLATIVE REPORT						
INTEGRATOR / Project management						
PROGRAM DESIGN						
ORGANIZATIONAL DESIGN						
NC HEALTH TRANSFORMATION CENTER						
TECHNOLOGY REQUIREMENTS			Additional Technology Wo	 prk TBD		
OTHER INITIATIVES						
	ب 30-day scale					

High-level Requirements