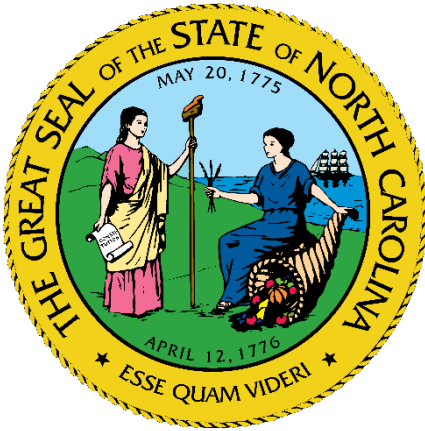


**NC Department of Health and Human Services  
Division of Health Benefits**



# **Medical Care Advisory Committee(MCAC) Subcommittees Update**

**Debra Farrington  
Chief of Staff, NC Medicaid**

**Medical Care Advisory Committee (MCAC) Meeting  
March 19, 2021**

# MCAC Subcommittees Status Report

- There were six (6) subcommittees established in 2018
  - Three (3) completed (Network Adequacy, Provider Engagement, Credentialing)
  - Three (3) met regularly until the COVID-19 Pandemic began - (Beneficiary Engagement, BH/IDD Tailored Plan, Quality Subcommittee)
- Beneficiary Engagement & BH/IDD Tailored Plan Subcommittee suspended both virtual and in person meetings
- Quality Subcommittee continued meetings

## **BH/IDD Tailored Plan Subcommittee**

- Last met Jan 31, 2020
- Members added to routine email distribution lists
- Information distributed at least weekly via email re:
  - COVID-19 clinical policies, rates, testing, vaccines
  - BH/IDD Tailored Plan RFA
  - Tailored Care Management
  - Transitions of Care
  - Medicaid Bulletins
  - Managed Care Milestones, Key Information
  - Provider and County Playbooks
  - Tribal Option Information
- Members invited to webinars, meetings, etc.
- Plan to continue dissemination of information virtually until NC Medicaid return to worksite
- New NC Medicaid Staff Lead- Kelsi Knick, Deputy Director Tailored Plans

# Beneficiary Engagement Subcommittee

- Last met Feb. 14, 2020
- Information distributed to members via email at least weekly re:
  - COVID-19 clinical policies, rates, testing, vaccines
  - BH/IDD Tailored Plan RFA
  - Tailored Care Management
  - Transitions of Care
  - Medicaid Bulletins
  - Managed Care Milestones, Key Information
  - Provider and County Playbooks
  - Tribal Option Information
- Invited member to webinars held on 1/25/21, 3/10/21
- Members of Beneficiary Engagement and BH/IDD Tailored Plan subcommittees participated in feedback sessions on the provider directory, beneficiary portal, revisions to beneficiary notices
- Consultation held with cochairs on Feb. 2021
- Next steps
  - Share information on NC COMet- a new community stakeholder group
  - Share information on PHP Member Advisory Committees when finalized incl. how member voice from all MACs is combined or consolidated
  - Revisit discussion with cochairs to make sure member voice
  - Continue disseminating information electronically until in person or virtual meetings resume

## Quality Subcommittee update

- **Still actively meeting**
  - **2021 meetings in January, April, July, October**
  - **Biannually during suspension and COVID-19 pandemic (January and September 2020)**
- **Recent Charter updates to reflect updated meeting cadence and new members**
- **Recent presentations to the Committee include: Annual Quality Report, Telehealth, Quality Strategy, Medicaid Managed Care updates, Quality measures, Keeping Kids Well Campaign, Provider satisfaction survey**
- **Upcoming Meeting Agenda- voting on new Co-Chair, PHP onboarding plans, 2021 Governance, QAPI/PIP alignment year 1, updated Telehealth data**

# MCAC Committee

- **Co- Chairs: Kim Schwartz and Joyce Winstead (pending Committee approval)**
- **Membership includes:**
  - **Board-certified physician in internal medicine/family practice**
  - **Board-certified physician in pediatric medicine**
  - **Board-certified physician in obstetrics and gynecology**
  - **Behavioral Health Psychiatrist**
  - **Beneficiary**
- **Additional areas represented:**
  - **Hospital**
  - **Pharmacy**
  - **LME-MCO**
  - **Health Plan Association (NCHP)**
  - **Academic/University**
  - **LHD**
  - **Crisis/Emergency**

# MCAC Committee

- **Co- Chairs: Kim Schwartz and Joyce Winstead (pending Committee approval)**
- **Membership includes:**
  - **Board-certified physician in internal medicine/family practice**
  - **Board-certified physician in pediatric medicine**
  - **Board-certified physician in obstetrics and gynecology**
  - **Behavioral Health Psychiatrist**
  - **Beneficiary**
- **Additional areas represented:**
  - **Hospital**
  - **Pharmacy**
  - **LME-MCO**
  - **Health Plan Association (NCHP)**
  - **Academic/University**
  - **LHD**
  - **Crisis/Emergency**

