

Fact Sheet

DHHS Announces Updates for County Realignment to New LME/MCOs

Background

On July 29, 2021, NCDHHS Secretary Mandy Cohen M.D. approved the Transition, Consolidation, and Dissolution Agreement (the Agreement) to consolidate Cardinal Innovations and Vaya Health, with Vaya Health remaining as the surviving entity. The Agreement stated that the consolidation would be completed no later than April 1, 2022; the Agreement also indicated that the day-to-day operations of Cardinal Innovations may be assumed by Vaya prior to that date. Cardinal Innovations and Vaya Health agreed that the consolidation will occur on Jan 1, 2022 in order to best ensure the stability of members, providers and staff impacted by the transition.

Over the past several months, DHHS worked with the counties in the Cardinal region to support their decision to remain with Cardinal Innovations and ultimately align with Vaya Health or realign with a different LME/MCO. The chart below reflects decisions made by each county and the associated transition date.

The top priority for DHHS and the LME/MCOs during the transition period is to promote the stability of the LME/MCO system and ensure minimal disruption for Cardinal members, the LME/MCOs taking on new counties, and their provider networks.

TRANSITION TIMELINES

County	Receiving LME/MCO	Date
Cabarrus	Partners	Sept 1, 2021
Union		
Stanly		
Forsyth	Partners	Nov 1, 2021
Davie		
Warren	Eastpointe	Dec. 1, 2021
Halifax	Trillium	Dec. 1, 2021
Rockingham	Sandhills	Dec 1, 2021
Davidson		
Orange	Alliance	Dec. 1, 2021
Mecklenburg		
Alamance	Vaya	Jan. 1, 2022
Caswell		

Chatham		
Franklin		
Granville		
Person		
Rowan		
Stokes		
Vance		

HAVE CHANGES OCCURRED TO THE TRANSITION DATES?

- Orange and Mecklenburg counties' transition date to Alliance Health has changed from Dec. 15, 2021 to Dec. 1, 2021. The change was made after taking into consideration a number of operational factors that make the first day of the month preferable to a mid-month transition.
- Alamance, Caswell, Chatham, Franklin, Granville, Person, Rowan, Stokes and Vance counties will transition to Vaya effective Jan. 1, 2022.

The following counties have no change to their realignment dates:

- Forsyth and Davie counties transition to Partners Health Management on Nov. 1, 2021.
- Warren County transitions to Eastpointe on Dec. 1, 2021.
- Halifax County transitions to Trillium Health Resources on Dec. 1, 2021.
- Davidson and Rockingham counties transition to Sandhills Center on Dec. 1, 2021.

AS A MEMBER, WHAT IF I HAVE A QUESTION ABOUT MY NEW LME/MCO?

Through 11:59 p.m. on the day prior to each of the applicable transition dates, Cardinal retains responsibility for managing member care and related claims payments for members in the referenced counties. Each of the receiving LME/MCOs will send a welcome packet to members after the transition date.

Members will also receive a notification letter from the State prior to the transition and a new Medicaid card one to two weeks after. For questions about ID cards or the letter, please call the Medicaid Contact Center at 888-245-0179. For more information about a specific LME/MCO please visit the [Directory](#).

WHAT DOES THIS MEAN FOR BEHAVIOR HEALTH I/DD TAILORED PLAN IMPLEMENTATION?

The implementation of Tailored Plans remains a priority for DHHS and LME/MCOs to ensure fully integrated care for individuals with significant behavioral health conditions, including those utilizing 1915(c) Home- and Community-Based Services waivers and those utilizing State-Funded Services.

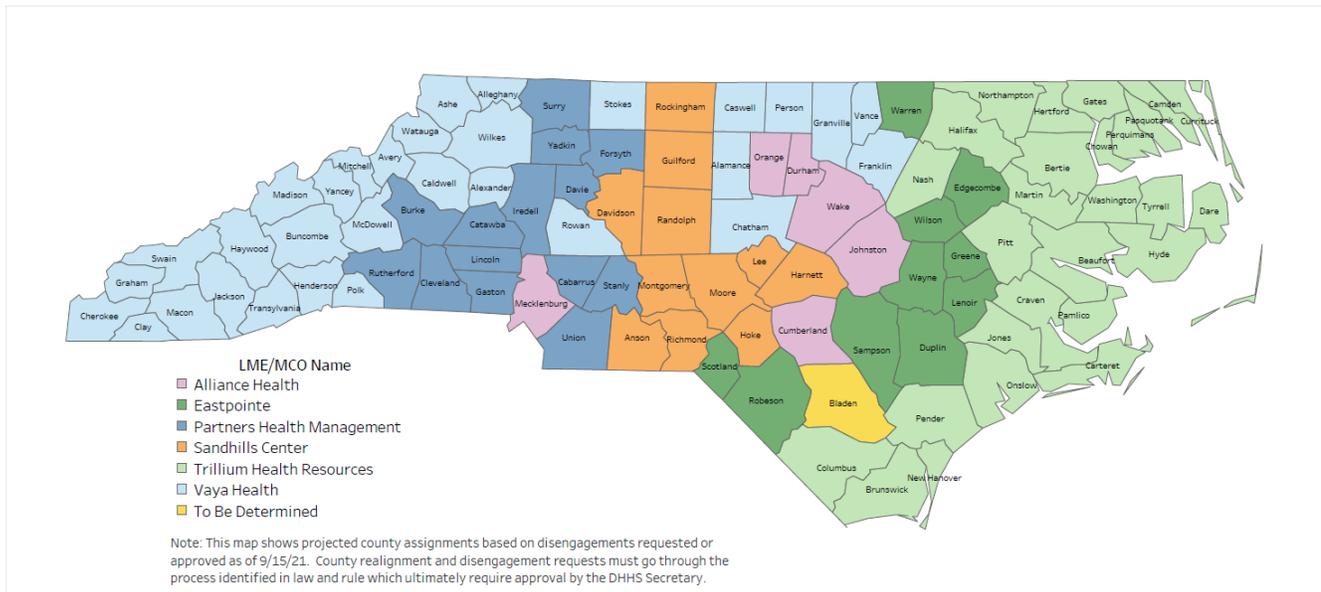
While the transition of counties is not directly tied to Tailored Plan implementation, the Department acknowledges that county transitions are a significant undertaking in a short period of time. DHHS will work closely with LME/MCOs to ensure a smooth transition to Behavioral Health I/DD Tailored Plans while they continue to oversee the crucial services currently provided.

Please see the [Announcement of Tailored Plans](#) for more information. The map below shows the future coverage area for each future Tailored Plan as of July 2022.

Note: The Bladen County move from Eastpointe to Trillium did not result from an LME/MCO dissolution and is therefore governed by the statute and administrative rules covering disengagements. This request is currently under review by

DHHS and is designated as TBD below.

**Regional Behavioral Health and Intellectual/Developmental Disability Tailored Plans -
Projected County Alignments at Tailored Plan Launch for July 1, 2022**



Please see the [Announcement of Tailored Plans](#) for more information.

WHAT DO PROVIDERS NEED TO KNOW ABOUT CONTRACTING?

Receiving LME/MCOs have agreed to contract with providers who are currently serving Cardinal members and are in good standing with both Cardinal and the receiving LME/MCO. For more information about a specific LME/MCO, please visit the [LME/MCO Directory](#). Providers can contact their new LME/MCO with any questions or for additional information on contracting with that specific LME/MCO.