



NC DEPARTMENT OF
HEALTH AND HUMAN SERVICES
Division of Health Benefits

Services covered outside health plans, drug list, and copays



Services covered outside health plans

You can get these services from a provider outside of the health plan’s network, as long as the provider takes Medicaid:

- Dental services
- Services provided by Local Education Agencies included in your child’s:
 - Individualized Education Program (IEP)
 - Individualized Family Service Plan (IFSP)
 - Section 504 Accommodation Plan (504 Plan)
 - Individual Health Plan (IHP)
 - Behavior Intervention Plan (BIP)
- Services provided by Children’s Developmental Services Agencies (CDSAs) or providers contracted with CDSAs that are included in your child’s Individualized Family Service Plan
- The fabrication of eyeglasses including complete eyeglasses, eyeglass lenses and eyeglass frames
 - A provider in the health plan’s network will fit the NC Medicaid Direct eyeglasses and give them to you
- Services provided before Medicaid eligibility determination



Drug formulary (list)

To learn more about your prescription drug benefits under NC Medicaid, use the NC Medicaid Preferred Drug List (PDL) on the Learn page at ncmedicaidplans.gov.



Copays

Some health plan members may have a copay. A copay is a fee you pay when you get certain health care services or prescriptions.

Medicaid copays:

Service	Your copay
<ul style="list-style-type: none"> • Chiropractic visits • Doctor visits • Non-emergency and emergency department visits • Optometrist and optical visits • Outpatient visits • Podiatrist visits 	\$4 per visit
<ul style="list-style-type: none"> • Generic and brand prescriptions 	\$4 per prescription



Questions? Go to ncmedicaidplans.gov. Or call us toll free at **1-833-870-5500** (TTY: 711 or RelayNC.com). We can speak with you in other languages.

There are no Medicaid copays for:

- Members under age 21
- Members who are pregnant
- Members getting hospice care
- Federally recognized tribal members
- North Carolina Breast and Cervical Cancer Control Program (NC BCCCP) beneficiaries
- People living in an institution getting coverage for cost of care
- Children in foster care
- Behavioral health, intellectual/developmental disability (I/DD) or traumatic brain injury (TBI) services

NC Health Choice copays:

Service	Your copay
If you do not pay a yearly enrollment fee for your children:	
• Office visits	\$0 per visit
• Generic prescriptions • Brand prescriptions when no generic is available • Over-the-counter (OTC) medicines	\$1 per prescription
• Brand prescription when generic is available	\$3 per prescription
• Non-emergency and emergency department visits	\$10 per visit
If you do pay a yearly enrollment fee for your children:	
• Office visits • Outpatient hospital visits	\$5 per visit
• Generic prescriptions • Brand prescription when no generic is available • Over-the-counter (OTC) medicines	\$1 per prescription
• Brand prescription when generic is available	\$10 per prescription
• Non-emergency and emergency department visits	\$25 per visit

There are no NC Health Choice copays for:

- Federally recognized tribal members

You can get free auxiliary aids and services, including information in other languages or formats such as large print or audio. Call us toll free at 1-833-870-5500.

ATTENTION: For free interpreter services, call **1-833-870-5500** (TTY: 711 or RelayNC.com).

Español (Spanish)
ATENCIÓN: Para servicios gratuitos de un intérprete, llame al **1-833-870-5500** (número de TTY: 711 o RelayNC.com).

繁體中文 (Chinese)
注意: 如需免費的口譯員服務, 請撥打 **1-833-870-5500** (TTY: 711 或 RelayNC.com)

NC Medicaid complies with applicable federal civil rights laws and does not discriminate based on race, color, national origin, age, disability or sex.