

## **Attachment M.10. Approved PHP Name In Lieu of Services**

In Lieu of Services are alternative services or settings that are substituted for services or settings covered under the Medicaid or NC Health Choice State Plans or otherwise covered by this Contract but have been determined by the Department to be medically appropriate, cost-effective substitutes for the State Plan services included within this Contract.

The PHP may cover for Members, services or settings that are in lieu of services or settings covered under the State Plans as follows:

1. The Department determines that the alternative service or setting is a medically appropriate and cost-effective substitute based on documentation provided to the Department by the PHP demonstrating such cost effectiveness and clinical effectiveness;
2. Members shall not be required by the PHP to use the alternative service or setting;
3. The approved In Lieu of Services are authorized and identified in this Contract and will be offered to Members at the option of the PHP; and
4. The utilization and actual cost of In Lieu of Services is taken into account in developing the component of the capitation rates that represent the covered State Plan services, unless a federal or State statute or regulation explicitly requires otherwise. In the event In Lieu of Services do not meet cost neutrality, excess expenses will be excluded from the rate development process.

In accordance with *Section V.C. Benefits and Care Management*, the following In Lieu of Services have been approved by the Department:

<b>Attachment M.10. Approved Carolina Complete Health In Lieu of Services</b>				
<b>No.</b>	<b>Service Name</b>	<b>Procedure Code</b>	<b>Approved</b>	<b>Description</b>
1.	Massage Therapy	97124, 97140	7/1/2021	Reduction in chronic pain and back pain without the use of opiate therapies.
2.	Inpatient psychiatric care/treatment in Institutes for Mental Disease (IMD)	0160	7/1/2021	Reduction in inappropriate emergency department stays, reduction in inpatient medical stays awaiting placement in inpatient behavioral health beds, increase in appropriate psychiatric utilization and placement.
3.	Behavioral Health Urgent Care (BHUC)	T2016 U5 (without Observation) T2016 U8 (with Observation)	07/01/2021	BHUC offers a safe alternative and diversion from the use of hospital emergency departments to address the needs of Members experiencing behavioral health crises. A BHUC is a service containing Triage, Crisis Assessment, Interventions, Disposition and Discharge Planning with the goal to reduce inappropriate utilization of the Emergency Department for BH specific needs and assisting Members by linking them to more clinically appropriate community based services and decreasing the recurrence of crisis needs.