

Fact Sheet

Standard Plan Overview

County Playbook: NC Medicaid Managed Care

Standard Plans Launched July 2021

The North Carolina Department of Health and Human Services (NCDHHS) transitioned most Medicaid beneficiaries to Standard Plans on July 1, 2021.

This Fact Sheet provides details on what Standard Plans are and who qualifies for Standard Plans.

WHAT ARE STANDARD PLANS?

Standard Plans are integrated health plans that provide:

- Physical health, pharmacy, care coordination and basic behavioral health services.
- Added services, such as wellness programs.

Standard Plans have a provider network that includes doctors, therapists, specialists, hospitals and other health care facilities to provide health care services to their members.

STANDARD PLAN REGIONS

In NC Medicaid Managed Care, there are five Standard Plans. Beneficiaries may have four or five Standard Plans to choose from based on where they live (residential county).

- **AmeriHealth Caritas:** offered statewide
- **Carolina Complete Health:** offered in Alamance, Alexander, Anson, Bladen, Brunswick, Cabarrus, Caswell, Catawba, Chatham, Cleveland, Columbus, Cumberland, Durham, Franklin, Gaston, Granville, Harnett, Hoke, Iredell, Johnston, Lee, Lincoln, Mecklenburg, Montgomery, Moore, Nash, New Hanover, Orange, Pender, Person, Richmond, Robeson, Rowan, Sampson, Scotland, Stanly, Union, Vance, Wake, Warren and Wilson
- **Healthy Blue:** offered statewide
- **UnitedHealthcare Community Plan:** offered statewide
- **WellCare:** offered statewide



STANDARD PLAN POPULATIONS

NCDHHS is responsible for managing and maintaining Standard Plan enrollment criteria. The following people qualify for Standard Plans:

- Most families and children
- Children who receive NC Health Choice
- Pregnant women
- People who are blind or disabled and not receiving Medicare

People with the following managed care statuses in NC FAST qualify for Standard Plans:

- Mandatory – Standard Plan
- Tailored Plan*
- Tribal – Tailored Plan*
- IHS – Tailored Plan*

*These managed care statuses **may** choose a Standard Plan (voluntary).

Fact Sheets will be updated periodically with new information. Created Nov. 15, 2021.
For more information, please visit <https://www.medicaid.ncdhhs.gov/transformation>.