FRIDAY, OCTOBER 29, 2021  
Individual Provider Affiliation required for certain providers by Nov. 21, 2021. Keeping NCTracks records current can help claims processing.

NC Medicaid Managed Care Provider Update – Oct. 29, 2021  
FRIDAY, OCTOBER 29, 2021  
Upcoming Key Milestone Dates, Playbook Updates, Request to Move to NC Medicaid Direct Process, Prior Authorizations, Frequently Asked Questions, Contracting Reminders, Ombudsman and Webinars

SPECIAL BULLETIN COVID-19 #194: Update on Personal Care Services Rates; Increasing Private Duty Nursing Rates  
THURSDAY, OCTOBER 28, 2021  
In consideration of the evolving needs for PCS providers, in place of the outbreak rates, NC Medicaid will provide all PCS providers, including CAP/C and CAP/DA, a single, uniform, temporary rate increase that will enable them all to better address the various increased costs associated with staffing during the COVID-19 PHE.

Paid Live-In Caregiver Electronic Visit Verification Exemption for CAP/C and CAP/DA Waiver Beneficiaries  
THURSDAY, OCTOBER 28, 2021  
UPDATE Oct. 28, 2021: Procedure code T1004 has been removed from this list, as it is excluded, and was originally listed in error. EVV visits for respite services must follow EVV capture requirements.

DHHS Announces Updates to County Realignments to New LME/MCOs  
TUESDAY, OCTOBER 26, 2021  
The latest transition dates for county realignments.

New Primary Care Provider Change Request Form for Members in Managed Care Prepaid Health Plans  
MONDAY, OCTOBER 25, 2021  
This form is for members who wish to change their primary care assignment throughout the year.

SPECIAL BULLETIN COVID-19 #193: Public Health Emergency Extended  
FRIDAY, OCTOBER 22, 2021  
The federal government has now extended the public health emergency (PHE) through Jan. 16, 2022.

Electronic Visit Verification Soft Launch Ends for PHPs  
THURSDAY, OCTOBER 21, 2021  
Effective Nov. 01, 2021, all encounters subject to EVV will require an EVV visit history.

Electronic Visit Verification Hardship Advance Update  
THURSDAY, OCTOBER 21, 2021  
Effective Oct. 18, 2021, providers experiencing EVV user error claim denials will not be granted hardship advance.
SPECIAL BULLETIN COVID-19 #192: Vaccination Outreach Code Reimbursement  
TUESDAY, OCTOBER 19, 2021  
Effective Oct. 22, 2021, NC Medicaid-enrolled providers can bill code 99401 with HM modifier for telephone outreach to unvaccinated Medicaid beneficiaries.

Selexipag for Injection, for Intravenous Use (Uptravi®) HCPCS Code J3490: Billing Guidelines  
TUESDAY, OCTOBER 19, 2021  
Effective with date of service Aug. 27, 2021, NC Medicaid covers selexipag for injection.

Retroactive Prior Approval for Wireless Capsule Endoscopy  
TUESDAY, OCTOBER 19, 2021  
Medicaid has become aware that some providers have rendered this service without obtaining prior approval.

Pregnancy Medical Home Transitioned to Pregnancy Management Program  
TUESDAY, OCTOBER 19, 2021  
Clinical Coverage Policy 1E-6, Transitioned to Pregnancy Management Program Effective July 1, 2021.

Avalglucosidase alfa-ngpt for Injection, for Intravenous Use (Nexviazyme™) HCPCS Code J3590: Billing Guidelines  
TUESDAY, OCTOBER 19, 2021  
Effective with date of service Aug. 10, 2021, NC Medicaid covers avalglucosidase alfa-ngpt for injection.

Reminder: Tribal Members Exempt from Cost Sharing Requirements  
MONDAY, OCTOBER 18, 2021  
Cost sharing, such as deductibles, coinsurance, or copayments are waived for any Medicaid service.

Provider Reminders: Individual Provider Affiliation and Keeping NCTracks Records Current  
MONDAY, OCTOBER 18, 2021  
Individual Provider Affiliation required for certain providers by Nov. 21, 2021. Keeping NCTracks records current can help claims processing.

SPECIAL BULLETIN COVID-19 #191: Procedure Codes Effective Aug. 1, 2020  
THURSDAY, OCTOBER 14, 2021  
In response to the COVID-19 public health emergency, the Centers for Medicare and Medicaid Services (CMS) is implementing 12 new procedure codes to describe the introduction or infusion of therapeutics into the International Classification of Diseases, Tenth Revision, Procedure Coding System (ICD-10-PCS), effective Aug. 1, 2020.

SPECIAL BULLETIN COVID-19 #190: Extension of Temporary Suspension of Prior Authorization for Post-Acute Placements  
THURSDAY, OCTOBER 14, 2021  
PA waiver extended to October 31, 2021
SPECIAL BULLETIN COVID-19 #189: COVID-19 Nursing Home Reporting Portal Updated  
WEDNESDAY, OCTOBER 13, 2021  
The portal has been updated with an enhanced view of Financial and Testing submissions for participating providers.

Prior Approval Requirements Resume for Children’s Developmental Services Agency Providers  
TUESDAY, OCTOBER 12, 2021  
PA Resumes for CDSAs Effective October 15, 2021

New NC Medicaid Direct PCCM Participation Agreement  
MONDAY, OCTOBER 11, 2021  
The week of October 11, Carolina Access practices will receive a new PCCM agreement from CCNC. Signing this agreement allows practices to receive or continue to receive practice assignment data or quality data for NC Medicaid Direct beneficiaries. This does not apply to Carolina Access providers participating in the EBCI Tribal Option.

The North Carolina Health Information Exchange is Seeking Focus Group Participants  
TUESDAY, OCTOBER 05, 2021  
Looking to learn about challenges and barriers to connecting to the statewide Health Information Exchange

Tailored Care Management Technical Advisory Group Application Period Opens  
TUESDAY, OCTOBER 05, 2021  
All submissions are due Friday, Oct. 15, 2021.

Organizational Provider Records Without the Required Individual Provider Affiliation Risk Suspension/Termination  
TUESDAY, OCTOBER 05, 2021  
Organizational providers with certain taxonomies must have at least one active affiliated individual provider with one active taxonomy by Nov. 21, 2021.

NC Medicaid EHR Incentive Program Announcements  
TUESDAY, OCTOBER 05, 2021  
Last Month to Submit Program Year 2021 Attestations and the Security Risk Analysis

Maintaining Complete Medical Records and Updating Contact Information  
TUESDAY, OCTOBER 05, 2021  
Information for providers to prepare for the reporting year 2023 Payment Error Rate Measurement audit.

Billing Code Update for Nurse Practitioners and Physician Assistants  
TUESDAY, OCTOBER 05, 2021  
The procedure code list has been updated recently to include additional NP and PA taxonomies.