



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**  
Division of Health Benefits

ROY COOPER • Governor  
KODY H. KINSLEY • Secretary  
DAVE RICHARD • Deputy Secretary, NC Medicaid

January 18, 2022

**RE: Healthy Opportunities Pilot Informational Session for Avery, Beaufort, Bertie, Bladen, Brunswick, Buncombe, Burke, Cherokee, Chowan, Clay, Columbus, Edgecombe, Graham, Halifax, Haywood, Henderson, Hertford, Jackson, Macon, Madison, Martin, McDowell, Mitchell, New Hanover, Northampton, Onslow, Pender, Pitt, Polk, Rutherford, Swain, Transylvania, and Yancey counties.**

Dear County Director of Social Services:

Your DSS staff is invited to attend an upcoming webinar for **NC Medicaid Managed Care – Healthy Opportunities Pilot program. The webinar dates and counties assigned to each are listed below.**

The one-hour webinar will provide an overview of the Healthy Opportunities Pilot program, focusing on pilot services, pilot regions, key entity roles/responsibilities and eligibility criteria. This informational webinar is targeted to staff in the Medicaid, Child Welfare, Adult Services and Economic Services programs in the counties where the Healthy Opportunities Pilots program will operate.

The Healthy Opportunities Pilot program will deliver services in three regions of the state. Each region will be served by one Network Lead, the entity that establishes and oversees delivery of services. The Network Lead that serves your county will attend the training to share information and connect with staff.

**Please review and share the invites below with the appropriate staff indicated above and attend the session for your county.**

Bladen, Brunswick, Columbus, New Hanover, Onslow, Pender:  
**Healthy Opportunities Pilot: DSS Medicaid Informational Session with Community Care of the Lower Cape Fear**

- Date: Wednesday, February 16, 2022
- Time: 3:00 p.m. – 4:00 p.m.
- Link to join: [https://teams.microsoft.com/l/meetup-join/19%3ameeting\\_ZDU2Y2FkYjYtZmExMS00NDIzLTkxYzMtM2Q5NTc2ZmM1NDc4%40thread.v2/0?context=%7b%22Tid%22%3a%22e0793d39-0939-496d-b129-198edd916feb%22%2c%22Oid%22%3a%22ef516fcf-44e1-4c63-aeba-00bde7e6f7e4%22%7d](https://teams.microsoft.com/l/meetup-join/19%3ameeting_ZDU2Y2FkYjYtZmExMS00NDIzLTkxYzMtM2Q5NTc2ZmM1NDc4%40thread.v2/0?context=%7b%22Tid%22%3a%22e0793d39-0939-496d-b129-198edd916feb%22%2c%22Oid%22%3a%22ef516fcf-44e1-4c63-aeba-00bde7e6f7e4%22%7d)
- Join by phone: +1 872-215-2965; Conference ID: 543 396 784#

**NC MEDICAID**  
**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH BENEFITS**

LOCATION: 79 T.W. Alexander Drive, Durham, NC 27709  
MAILING ADDRESS: 2501 Mail Service Center, Raleigh NC 27699-2501  
www.ncdhhs.gov • TEL: 919-813-5340 • FAX: 919-224-1070

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

Avery, Buncombe, Burke, Cherokee, Clay, Graham, Haywood, Henderson, Jackson, Macon, Madison, McDowell, Mitchell, Polk, Rutherford, Swain, Transylvania, Yancey:

**Healthy Opportunities Pilot: DSS Medicaid Informational Session with Impact Health (Dogwood Health Trust)**

- Date: Friday, February 18, 2022
- Time: 2:00 p.m. – 3:00 p.m.
- Link to join: [https://teams.microsoft.com/l/meetup-join/19%3ameeting\\_MTYyMzcyMWEtMWVlNy00NzdjLWI1NTYtNmQ4ODcwZTM5MWZi%40thread.v2/0?context=%7b%22Tid%22%3a%22e0793d39-0939-496d-b129-198edd916feb%22%2c%22Oid%22%3a%22ef516fcf-44e1-4c63-aeba-00bde7e6f7e4%22%7d](https://teams.microsoft.com/l/meetup-join/19%3ameeting_MTYyMzcyMWEtMWVlNy00NzdjLWI1NTYtNmQ4ODcwZTM5MWZi%40thread.v2/0?context=%7b%22Tid%22%3a%22e0793d39-0939-496d-b129-198edd916feb%22%2c%22Oid%22%3a%22ef516fcf-44e1-4c63-aeba-00bde7e6f7e4%22%7d)
- Join by phone: +1 872-215-2965; Conference ID: 208 133 166#

Beaufort, Bertie, Chowan, Edgecombe, Halifax, Hertford, Martin, Northampton, Pitt:  
**Healthy Opportunities Pilot: DSS Medicaid Informational Session with Access East**

- Date: Monday, February 21, 2022
- Time: 3:00 p.m. – 4:00 p.m.
- Link to join: [https://teams.microsoft.com/l/meetup-join/19%3ameeting\\_Y2EyNTViZTQtYjdiNS00M2Q4LThiMmYtMzhkZDI5ZGFkNzIz%40tbread.v2/0?context=%7b%22Tid%22%3a%22e0793d39-0939-496d-b129-198edd916feb%22%2c%22Oid%22%3a%22ef516fcf-44e1-4c63-aeba-00bde7e6f7e4%22%7d](https://teams.microsoft.com/l/meetup-join/19%3ameeting_Y2EyNTViZTQtYjdiNS00M2Q4LThiMmYtMzhkZDI5ZGFkNzIz%40tbread.v2/0?context=%7b%22Tid%22%3a%22e0793d39-0939-496d-b129-198edd916feb%22%2c%22Oid%22%3a%22ef516fcf-44e1-4c63-aeba-00bde7e6f7e4%22%7d)
- Join by phone: +1 872-215-2965; Conference ID 808 769 571#

**Healthy Opportunities Pilot Program:**

As part of the transition to NC Medicaid Managed Care, the Centers for Medicare & Medicaid Services (CMS) authorized state and federal Medicaid funding for the North Carolina Department of Health and Human Services (NCDHHS) to test the impact of providing interventions that address needs in housing, food, transportation, and interpersonal safety for high-risk Medicaid beneficiaries.

The Healthy Opportunities Pilot program will allow NCDHHS to leverage findings to integrate interventions that improve health outcomes into the Medicaid program statewide. Healthy Opportunities Pilots service delivery will be phased following the schedule below:

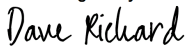
- **March 15, 2022:** Food services
- **May 1, 2022:** Housing and transportation services
- **June 15, 2022:** Interpersonal safety and cross-domain services
  - Cross-domain services cut across two or more domains (types of services) to deliver holistic care.

For more information, please see “Fact Sheet – Healthy Opportunities Pilot Program” at [Healthy Opportunities | NC Medicaid \(ncdhhs.gov\)](https://www.ncdhhs.gov/healthy-opportunities)

We look forward to your attendance and sharing information about the Healthy Opportunities Pilot. If you have any questions regarding this information, please contact your [Medicaid Operational Support Team Representative](#).

Sincerely,

DocuSigned by:



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Dave Richard