

Tailored Plan Contracting Information

A Tailored Plan is an integrated health plan for individuals with significant behavioral health needs and intellectual/developmental disabilities (I/DDs). Only LME-MCOs were eligible to bid on the contract to become and operate Behavioral Health I/DD Tailored Plans, and it is a legislative requirement that Tailored Plans must contract with a licensed PHP that covers services required under a Standard Plan contract.

The information included in the tables below provides a high-level overview of some of the Tailored Plans’ contracted partners and vendors. It is not intended to be a comprehensive list, but rather to provide a general insight into the networks for the Tailored Plans. The Department has provided contact information below for any provider wishing to contract with a given Tailored Plan. This information may change over time, so the Department strongly advises providers to reach out to the Tailored Plans for the most up to date information.

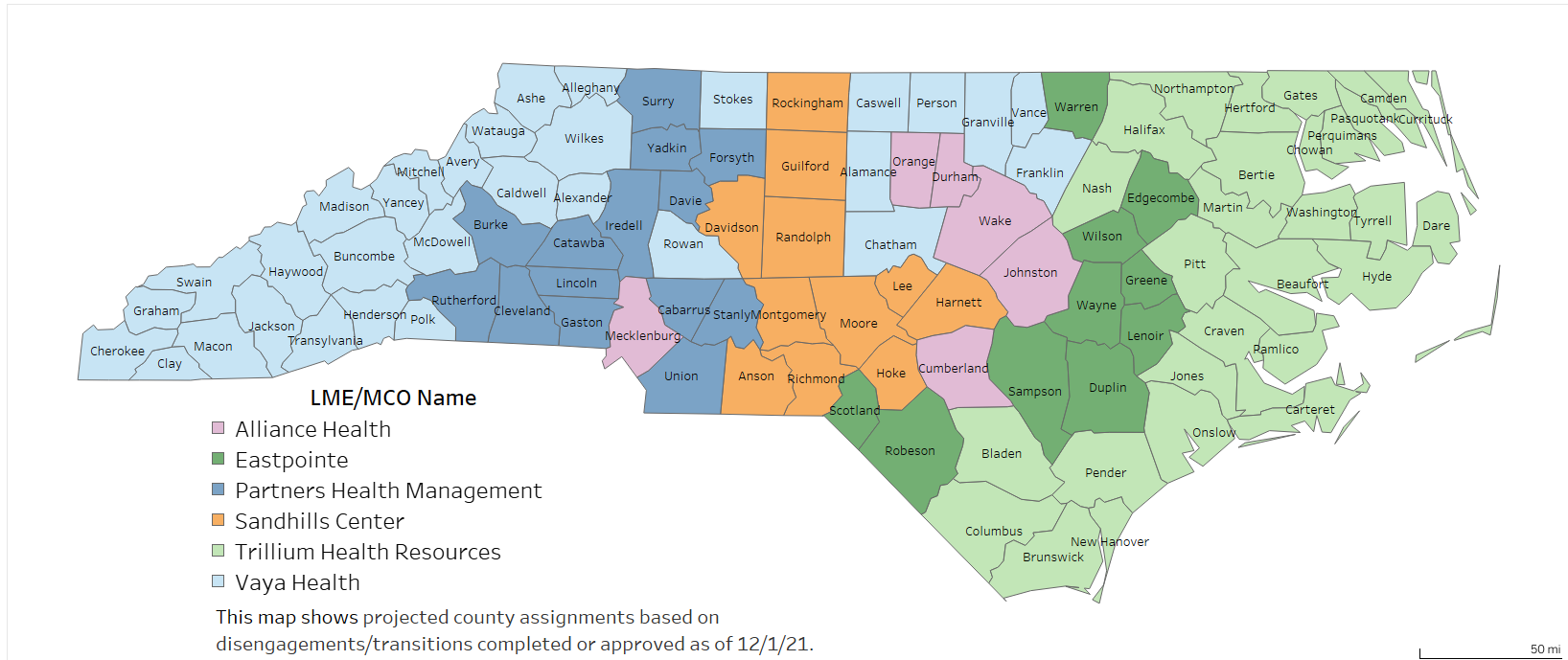
Note: If a Tailored Plan has an agreement with a Standard Plan to provide, administer or manage the Tailored Plan’s physical health network or an agreement with a Pharmacy Benefit Manager (PBM) to provide, administer or manage the Tailored Plan’s pharmacy health network, the Tailored Plan should refer an eligible provider of physical health services or pharmacy services to the partnering Standard Plan or PBM to discuss contracting.

This information is accurate as of April 19, 2022. Providers should reach out to the Tailored Plans directly to verify information.

Tailored Plan Partners and Vendors as of 4/19/2022						
Tailored Plan	Standard Plan Partner	Hospital Contracting Lead ¹	NEMT Broker	Pharmacy Benefit Manager (PBM)	Vision Administrator	Specialties
Alliance	WellCare	Alliance	ModivCare	Navitus	Avesis	Northwood: Durable Medical Equipment (DME); WellCare: Complex Labs, Cardiac Imaging, Radiation Oncology, Musculoskeletal, Orthopedics, Imaging Procedures

Tailored Plan Partners and Vendors as of 4/19/2022						
	Standard Plan Partner	Hospital Contracting Lead¹	NEMT Broker	Pharmacy Benefit Manager (PBM)	Vision Administrator	Specialties
Eastpointe	WellCare	Eastpointe/ WellCare	MTM	Express Scripts	WellCare	WellCare (please reach out to Tailored Plan directly with questions)
Partners	Carolina Complete Health	Carolina Complete Health for Physical Health; Partners for Behavioral Health	ModivCare	CVS Caremark	Envolve Vision	Carolina Complete Health
Sandhills	AmeriHealth	Sandhills Center/ AmeriHealth	ModivCare	PerformRx	AmeriHealth	AmeriHealth
Trillium	Carolina Complete Health	Trillium / Carolina Complete Health	ModivCare	PerformRx	Envolve	Carolina Complete Health
Vaya	WellCare	Vaya	ModivCare	Navitus	Vaya	Vaya/ Utilization Management (UM) subcontractors TBD

Regional Behavioral Health and Intellectual/Developmental Disability Tailored Plans - Projected County Alignments at Tailored Plan Launch for December 1, 2022



Catchment Area and Operational Information as of 4/19/2022						
Tailored Plan	Catchment Area²	Claims Payment³	Prior Authorizations³	Primary Care/ AMH Contracting	AMH+ / CMA Contracting	Contact Information
Alliance	Cumberland, Durham, Johnston, Orange, Mecklenburg, Wake	Alliance	Alliance	Alliance	Alliance	Please refer to the online contact page for Tailored Plans: https://medicaid.ncdhhs.gov/health-plans#behavioral-health-idd-tailored-plans
Eastpointe	Duplin, Edgecombe, Greene, Lenoir, Robeson, Sampson, Scotland, Wayne, Wilson, Warren	Eastpointe	Eastpointe	WellCare	Eastpointe	
Partners	Burke, Cabarrus, Catawba, Cleveland, Davie, Forsyth, Gaston, Iredell, Lincoln, Rutherford, Stanly, Surry, Union, Yadkin	Partners	Partners	Carolina Complete Health	Partners	

Catchment Area and Operational Information as of 4/19/2022						
Tailored Plan	Catchment Area ²	Claims Payment ³	Prior Authorizations ³	Primary Care/ AMH Contracting	AMH+ / CMA Contracting	Contact Information
Sandhills	Anson, Davidson, Guilford, Harnett, Hoke, Lee, Montgomery, Moore, Randolph, Richmond, Rockingham	AmeriHealth/ Sandhills Center	Sandhills Center	AmeriHealth	Sandhills Center	
Trillium	Bladen, Brunswick, Carteret, Columbus, Beaufort, Bertie, Camden, Chowan, Craven, Currituck, Dare, Gates, Halifax, Hertford, Hyde, Jones, Martin, Nash, New Hanover, Onslow, Pender, Northampton, Pamlico, Pasquotank, Perquimans, Pitt, Tyrrell, Washington	Trillium/ Carolina Complete Health (Behavioral health with Trillium; Physical health with Carolina Complete Health)	Trillium/Carolina Complete Health (Behavioral health with Trillium; Physical health with Carolina Complete Health)	Carolina Complete Health	Trillium	
Vaya	Alamance, Alexander, Alleghany, Ashe, Avery, Buncombe, Caldwell, Caswell, Chatham, Cherokee, Clay, Franklin, Graham, Granville, Haywood, Henderson, Jackson, Macon, Madison, McDowell, Mitchell, Person, Polk, Rowan, Stokes, Swain, Transylvania, Vance, Watauga, Wilkes, Yancey	Vaya	Vaya	Vaya	Vaya	

1. Refers both to behavioral health and physical health contracting and services provided in an inpatient setting; please reach out directly to Tailored Plans for further information.
2. Counties mapped <https://www.ncdhhs.gov/providers/lmemco-directory>
3. Does not necessarily include NEMT, PBM or other specialty areas; please reach out directly to Tailored Plans for further information.