

Fact Sheet

Managed Care Status and Health Plan Information in NC FAST

County Playbook: NC Medicaid Managed Care

NC Medicaid is committed to helping the staff of local Departments of Social Services (DSS) understand the changes associated with NC Medicaid Managed Care. Please use this Fact Sheet to help you find a beneficiary's managed care status and health plan enrollment in NC FAST.

HOW DO I FIND A BENEFICIARY'S MANAGED CARE STATUS?

To find a beneficiary's managed care status in NC FAST, select the **Person** page, then select the **Benefit History** tab. Open the eligibility segment by clicking the toggle to the left of the segment.

The screenshot shows the 'Benefit History' tab selected in the top navigation bar. Below the navigation bar, the 'Individual Eligibility' section is displayed. A table lists eligibility segments with columns for ID, program, dates, and amounts. The first segment is expanded to show details. In the details section, a red arrow points to the 'Managed Care Status' field, which is set to 'Mandatory Standard Plan'. Other fields include Medicaid ID Number, Integrated Case ID, Product Delivery case ID, Sub-Program, Poverty Level (97), Deductible/PML, Special Needs, PCP/Exemption Code, Tribal Option Enrollment Indicator (N), IHS Eligibility Indicator (N), and Special Coverage Code.

ID	Program	Start Date	End Date	Days	Amount
030	MICNN	2021/07/01 - 2021/08/31	7/1/2021	10	\$0.0

Field	Value
Medicaid ID Number	
Integrated Case ID	
Product Delivery case ID	
Sub-Program	
Poverty Level	97
Deductible/PML	
Special Needs	
PCP/Exemption Code	
Tribal Option Enrollment Indicator	N
IHS Eligibility Indicator	N
Special Coverage Code	
Ambulation Capacity	
LME-MCO	
Payment Type	9
Tribe	
Residential County	030
Managed Care Status	Mandatory Standard Plan
Managed Care PHP-NPI	BLUSTC01
Managed Care PHP Location Code	004
Managed Care PCP/AMH-NPI	1003803032
Managed Care PCP/AMH Location Code	003



HOW DO I FIND THE HEALTH PLAN A MEMBER IS ENROLLED IN?

To find a beneficiary's health plan enrollment in NC FAST, select the **Person** page, then select the **Benefit History** tab. Open the eligibility segment by clicking the toggle to the left of the segment.

Individual Eligibility

Details

Medicaid ID Number		Ambulation Capacity	
Integrated Case ID		LME-MCO	
Product Delivery case ID		Payment Type	9
Sub-Program		Tribe	
Poverty Level	31	Residential County	092
Deductible/PML		Managed Care Status	Mandatory Standard Plan
Special Needs		Managed Care PHP-NPI	CARSTP02
PCP/Exemption Code		Managed Care PHP	006
Tribal Option Enrollment Indicator	N	Managed Care PCP/AMH-NPI	1942440375
IHS Eligibility Indicator	N	Managed Care PCP/AMH Location Code	043
Special Coverage Code			

WHAT IF I DON'T SEE A HEALTH PLAN IN THE BENEFIT HISTORY TAB?

If you don't see a health plan in the **Benefit History** tab, that means the beneficiary is not enrolled in a health plan. They are enrolled in NC Medicaid Direct.

Individual Eligibility

Details

Medicaid ID Number		Ambulation Capacity	
Integrated Case ID		LME-MCO	P
Product Delivery case ID		Payment Type	9
Sub-Program		Tribe	
Poverty Level	76	Residential County	026
Deductible/PML		Managed Care Status	Temporarily Excluded - Dual Eligible
Special Needs		Managed Care PHP-NPI	
PCP/Exemption Code	1114134293 - 003	Managed Care PHP Location Code	
Tribal Option Enrollment Indicator	N	Managed Care PCP/AMH-NPI	
IHS Eligibility Indicator	N	Managed Care PCP/AMH Location Code	
Special Coverage Code			

HEALTH PLAN NPI NUMBERS

The table below includes the NPI numbers for the Standard Plans and Tailored Plans.

Tailored Plan NPI numbers will begin displaying in NC FAST in August 2022, following auto-enrollment.

Standard Plan	
AMESTC00	AmeriHealth Caritas
BLUSTC01	Healthy Blue
CARSTP02	Carolina Complete Health
UNISTC03	UnitedHealthcare Community Plan
WELSTC04	WellCare
Tailored Plan	
ALLTAL00	Alliance Health
EASTAL01	Eastpointe
PARTAL02	Partners Health Management
SANTAL03	Sandhills Center
TRITAL04	Trillium Health Resources
VAYTAL05	Vaya Health