Attention:

All Providers of Enhanced Benefit Mental Health/Substance Abuse Services

Note: Outpatient, inpatient, PRTF and residential services for children are not addressed in this document in detail.
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Introduction

Please refer to the Division of Medical Assistance’s website at http://www.dhhs.state.nc.us/dma/MentalHealthlink.htm for the complete definition of each service including all of the specific requirements, limitations, and provider qualifications. The September 2005 and January 2006 Enhanced Benefit Mental Health Bulletin Phase I and Phase II is replaced with the May 2006 Special bulletin.

Provider Enrollment

Providers must be endorsed by the local management entity (LME) for each service before enrolling as a Medicaid provider. Information about the endorsement process can be found in Communication Bulletin #44 on the Division of Mental Health, Developmental Disability, and Substance Abuse Services (DMH/DD/SAS) website at http://www.dhhs.state.nc.us/mhddsas/announce/index.htm.

After endorsement, providers must complete and sign a Medicaid provider enrollment application and agreement. The application and instructions are available on DMA’s website at http://www.dhhs.state.nc.us/dma/MentalHealthlink.htm. The completed application and all attachments (including your endorsement letter) must be mailed to:

DMA Provider Services
Attn: Mental Health Enrollment Specialist
2501 Mail Service Center
Raleigh, NC 27699-2501

Please remember to complete and attach postage to the application acknowledgement card if you wish to be notified that DMA has received your application.

Once the application is approved, the provider will be issued a core Medicaid provider number to use as the billing provider number. As the provider enrolls for each service they wish to provide, they will be issued an additional service specific attending provider number, which is the core number with an alpha suffix.

Note: For each service providers wish to provide, they must be endorsed and enrolled to receive reimbursement. Each of the 22 enhanced mental health/substance abuse services require a separate endorsement and alpha suffix to be added to the core billing provider number.

The following table outlines each service and the alpha suffix that will be assigned as providers are endorsed and enrolled for a particular service.

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<th>Service</th>
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<td>Professional Treatment Services in Facility-Based Crisis Programs</td>
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<td>Psychosocial Rehabilitation</td>
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<td>Substance Abuse Comprehensive Outpatient Treatment</td>
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<td>M</td>
<td>Non-Hospital Medical Detoxification</td>
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<tr>
<td>T</td>
<td>Outpatient Opioid Treatment</td>
</tr>
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**Eligible Recipients**

Medicaid recipients may have service restrictions due to their eligibility category that would make them ineligible for the enhanced mental health/substance abuse services.

**EPSDT Special Provision: Exceptions to Limitations in Policy for Recipients Under 21 Years of Age**

Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) is a federal Medicaid requirement that provides recipients under 21 years of age with medically necessary health care to correct or ameliorate a defect, physical or mental illness, or a condition identified through a screening examination. While there is no requirement that the service, product, or procedure be included in the State Medicaid Plan, the service, product, or procedure must be listed in the Social Security Act (the Act) at 1905(a). It should be noted that the Act does not require a state Medicaid agency to provide any service, product, or procedure that it determines to be unsafe, ineffective, or experimental.

Service limitations on scope, amount, duration, and/or frequency described in clinical coverage policies may be exceeded provided documentation supports it is medically necessary to exceed policy limitations in order to correct or ameliorate a defect, physical and mental illness, or a condition identified by a screening. In accordance with EPSDT requirements, health care services shall be provided in a frequency and amount to reasonably achieve their purpose and shall be consistent with the recipient’s medical needs.

When providing services to a recipient under 21 years of age, it is important to consider the following:

1. If the service, product, or procedure requires prior approval, the fact that the recipient is under 21 years of age does NOT eliminate the requirement for prior approval.

2. Requests to exceed established limitations in clinical coverage policies must be submitted to the appropriate fiscal agent along with documentation that supports it is medically necessary to exceed policy limitations in order to correct or ameliorate a defect, physical and mental illness, or a condition identified by a screening.

3. If the recipient needs a service not covered by the North Carolina State Medicaid Plan, the physician or other licensed clinician must submit a request for the non-covered state Medicaid Plan service on behalf of the recipient to:
   
   Director  
   c/o Assistant Director for Clinical Policy and Programs  
   Division of Medical Assistance  
   2501 Mail Service Center  
   Raleigh, NC  27699-2501
4. The federal listing of Medicaid covered services may be found in the Social Security Act at 1905(a). Additionally, this listing is appended to the DMA EPSDT Policy Instructions.

For additional information about EPSDT, please review the resources identified below.

- DMA EPSDT Policy Instructions published January 28, 2005
  [http://www.dhhs.state.nc.us/dma/epsdt_policy.pdf](http://www.dhhs.state.nc.us/dma/epsdt_policy.pdf)

  [http://www.dhhs.state.nc.us/dma/bulletin/0105bulletin.pdf](http://www.dhhs.state.nc.us/dma/bulletin/0105bulletin.pdf)

Service Definitions

1. **Community Supports – Adult – H0036 HB (Individual) H0036 HQ (Group)**

   This service is available to adults and is the clinical home for the adult. The interventions include preventive and therapeutic activities that assist with skill building, development of a person centered plan (PCP), relational skills, symptom monitoring, therapeutic mentoring, and case management functions of arranging, linking, referral to services, and monitoring of the provision of the services. The providers of this service also serve as a first responder in a crisis situation.

   The service must be ordered by a physician, licensed psychologist, physician’s assistant or nurse practitioner prior to or on the day that the services are to be provided. The Community Support provider organization will be allowed an initial 30 days in which the Diagnostic Assessment and PCP will be completed. Subsequent authorizations will be required by the statewide vendor. The Community Support provider organization will be identified in the PCP.

   **Provider and Staffing Requirements**

   The service is provided as an agency based service with qualified professionals, paraprofessionals, and associate professionals who must have 20 hours of training within the first 90 days of employment specific to the requirements of the service definition. The provider qualifications for the associate professional, paraprofessional, and qualified professional are listed in 10A NCAC 27G.

   **Service Limitations**

   **EPSDT** allows a recipient under 21 years of age to receive services in excess of the limitations in this section when such services are medically necessary to correct or ameliorate a defect, physical and mental illness, or a condition identified by a screening. For additional information about **EPSDT**, see special provision, page 4.

   An individual can receive Community Support services from only one Community Support provider organization at a time. Community Support Services (individual and/or group) can only be billed 32 units per date of service.

   **Community Support services can only be billed a maximum of eight units per calendar month for individuals receiving any of the following services in the same calendar month:**
H0035 - Partial Hospitalization
H2035 - Substance Abuse Comprehensive Outpatient Treatment (SACOT)
H0015 - Substance Abuse Intensive Outpatient Program (SAIOP)
H0012 HB - Substance Abuse Non-Medical Community Residential Treatment
H0040 - Assertive Community Treatment Team
H0013 - Substance Abuse Medically-Monitored Community Residential Treatment
H0010 - Non-Hospital Medical Detoxification

This service will be billed in 15 minute increments.

This service will not be subject to Third Party Commercial Insurance or Medicare.

This service is not subject to a copayment.

This service is billed with the alpha character B appended to the service specific attending number.

Community Support Group services cannot be billed for individuals receiving any of the following services on the same day of service:
H0040 – Assertive Community Treatment Team
H2012 HA – Child and Adolescent Day Treatment
H2022 – Intensive In-Home
H2033 – Multi-systemic Therapy
H0015 – Substance Abuse Intensive Outpatient Program (SAIOP)
H2035 – Substance Abuse Comprehensive Outpatient Treatment (SACOT)
H0012 HB – Substance Abuse Non-Medical Community Residential Treatment
H0013 – Substance Abuse Medically-Monitored Community Residential Treatment
H0010 – Non-Hospital Medical Detoxification
H2036 – Medically Supervised Detoxification/ Crisis Stabilization
H0035 – Partial Hospitalization
H2017 – Psychosocial Rehabilitation (This refers to H0036 HQ only.)
H0019 – Behavioral Health – Long Term Residential
H2020 – Therapeutic Behavioral Services – per diem

This service will be billed in 15 minute increments.

This service will not be subject to Third Party Commercial Insurance or Medicare.

This service is not subject to a copayment.

This service is billed with the alpha character B appended to the service specific attending number.

Documentation Requirements

The minimum documentation standard is a service note that includes the recipient’s name, Medicaid identification number, date of service, purpose of contact, and describes the provider’s interventions, including time spent performing the interventions and the effectiveness of the intervention and the signature and credentials of the staff providing the service.
2. **Community Supports – Child – H0036 HA (Individual) H0036 HQ (Group)**

   This service is available to children ages three through 20 and is the clinical home for the child. The interventions include training of the caregiver, preventative and therapeutic activities that will assist with skill building, development of a PCP, relational skills, symptom monitoring, therapeutic mentoring, and case management functions of arranging, linking, referring to services, and monitoring of the provision of services.

   The service must be ordered by a physician, licensed psychologist, physician’s assistant or nurse practitioner. The providers of this service also serve as a first responder in a crisis situation. The Community Support provider organization will be allowed an initial 30 days in which the Diagnostic Assessment and PCP will be completed. Subsequent authorizations will be required by the statewide vendor. The Community Support provider will be identified in the PCP.

**Provider and Staffing Requirements**

This service is also provided as an agency based service with qualified professionals, paraprofessionals, and associate professionals who must have 20 hours of training within the first 90 days of employment specific to the requirements of the service definition. The provider qualifications for the associate professional, paraprofessional, and qualified professional are listed in 10A NCAC 27G.

**Service Limitations**

**EPSDT** allows a recipient under 21 years of age to receive services in excess of the limitations in this section when such services are medically necessary to correct or ameliorate a defect, physical and mental illness, or a condition identified by a screening. For additional information about **EPSDT**, see special provision, page 4.

An individual can receive Community Support services from only one Community Support provider organization at a time. Community Support Services (individual and/or group) can only be billed 32 units per date of service.

Community Support services can only be billed a maximum of 8 units per month for individuals receiving any of the following services:

- H2022 – Intensive In-Home
- H2033 – Multi-systemic Therapy
- H0015 – Substance Abuse Intensive Outpatient Program (SAIOP)
- H2012 HA – Child and Adolescent Day Treatment
- H0035 – Partial Hospital
- H2020 – Therapeutic Behavioral Services – per diem
- H0019 – Behavioral Health – Long Term Residential

This service will be billed in 15 minute increments.

This service will not be subject to Third Party Commercial Insurance or Medicare.

This service will not be subject to a copayment.
This service is billed with the alpha character B appended to the service specific attending number.

Community Support Group services cannot be billed for individuals receiving any of the following services:
- H2022 – Intensive In-Home
- H2033 – Multi-systemic Therapy
- H0015 – Substance Abuse Intensive Outpatient Program (SAIOP)
- H2035 – Substance Abuse Comprehensive Outpatient Treatment (SACOT)
- H0012 HB – Substance Abuse Non-Medical Community Residential Treatment
- H0013 – Substance Abuse Medically-Monitored Community Residential Treatment
- H0010 – Non-Hospital Medical Detoxification
- H2036 – Medically Supervised Detoxification/ Crisis Stabilization
- H0015 – Partial Hospitalization
- H2017 – Psychosocial Rehabilitation
- H0019 – Behavioral Health – Long Term Residential
- H2020 – Therapeutic Behavioral Services – per diem

This service will be billed in 15 minute increments.

This service will not be subject to Third Party Commercial Insurance or Medicare.

This service is not subject to a copayment.

This service is billed with the alpha character B appended to the service specific attending number.

Documentation Requirements

The minimum documentation standard is a service note that includes the recipient’s name, Medicaid identification number, date of service, purpose of contact, and describes the provider’s interventions, including time spent performing the interventions and the effectiveness of the intervention and the signature and credentials of the staff providing the service.

3. Community Support Teams (CST) – Adult – H2015 HT

Services provided by this team consist of mental health and substance abuse services and supports necessary to assist adults (18 and older) in achieving rehabilitation and recovery goals. It assists individuals to gain access to necessary services; reduce psychiatric and addiction symptoms; and develop optimal community living skills. The services include assistance and support to individuals in a crisis situation; service coordination; psycho-education and support for individuals and their families; independent living skills; development of symptom monitoring and management skills; monitoring medications and self-medication. The CST provider assumes the role of advocate, broker, coordinator, and monitor of the service delivery system on behalf of the recipient. A service order for CST must be completed by physician, licensed psychologist, physician’s assistant or nurse practitioner. Prior approval will be required by the statewide vendor.

Provider and Staffing Requirements

A CST team is comprised of three staff persons, one of whom is the team leader and must be a qualified professional. The other two may be a qualified professional, an associate professional or a paraprofessional (according to the requirements listed in 10A NCAC 27G), or a certified peer
specialist. The team maintains a consumer to practitioner ratio of no more than fifteen consumers per staff person. All staff providing this service must have a minimum of one year documented experience with the adult population and completion of a minimum of 20 hours of crisis management and community support team service within the first 90 days of hire.

**Service Limitations**

**EPSDT** allows a recipient under 21 years of age to receive services in excess of the limitations in this section when such services are medically necessary to correct or ameliorate a defect, physical and mental illness, or a condition identified by a screening. For additional information about **EPSDT**, see special provision, page 4.

An individual can receive Community Support services from only one Community Support services provider organization at a time.

**Community Support Team services can only be billed a maximum of 8 units per month for individuals receiving any of the following services:**
- H0036 HA – Community Support Services – Child
- H0036 HB – Community Support Services – Adult
- H0015 – Substance Abuse Intensive Outpatient Program (SAIOP)
- H0012 HB - Substance Abuse Non-Medical Community Residential Treatment
- H0013 – Substance Abuse Medically Monitored Community Residential Treatment
- H0010 – Non-Hospital Medical Detoxification
- H0035 – Partial Hospital

**Community Support Team services cannot be billed for individuals receiving any of the following services:**
- H0040 – Assertive Community Treatment Team
- H2017 – Psychosocial Rehabilitation

This service will be billed in 15 minute increments. This service cannot be billed more than 32 units per date of service, unless billed with one of the above services.

This service will not be subject to Third Party Commercial Insurance or Medicare.

This service is not subject to a copayment.

**This service is billed with the alpha character B appended to the service specific attending number.**

**Documentation Requirements**

The minimum documentation standard is a service note that includes the recipient’s name, Medicaid identification number, date of service, purpose of contact, and describes the provider’s interventions, including time spent performing the interventions and the effectiveness of the intervention and the signature and credentials of the staff providing the service.

4. **Assertive Community Treatment Team (ACTT) – H0040**

This existing service is provided by a multidisciplinary team to recipients ages 21 years and older when it has been determined that the needs are so pervasive and/or unpredictable that they cannot
be met by a combination of other services. The team provides evaluation (an assessment to
determine the extent of the problems), outpatient treatment, case management, and community
based services (described below) for individuals with mental illness. Priority is given to adults with
schizophrenia, other psychotic disorders, and bipolar disorder. Individuals with a primary diagnosis
of substance abuse disorder or mental retardation are not the intended recipient group. These are all
bundled into therapeutic interventions and include crisis response as the first responder. It is
available 24/7/365, in any location (except jails, detention centers, clinic settings, and hospital
inpatient settings) and the recipient to staff ratio is 10 to 1. The service must be ordered by a
physician, licensed psychologist, physician’s assistant or nurse practitioner prior to or on the day
that the services are to be provided. Prior approval will be required by the statewide vendor.

**Provider and Staffing Requirements**

Minimum staff per team to meet the 10 to 1 staff to consumer ratio includes a team leader who must
be a master’s level qualified professional, a registered nurse, two additional clinical staff, and a
paraprofessional staff or a certified peer specialist, for teams that serve approximately 100
individuals (not counting physician time). This is consistent with staffing requirements specified in
the service staff composition in the service definition. For smaller teams serving no more than 50
individuals, minimum staff to meet a minimum of 6-8 FTE multidisciplinary clinical staff including
one team leader, one registered nurse and one FTE peer specialist. There must be a minimum of 16
hours per week of physician time for every 50 clients in both scenarios. The team is employed by
an agency that has contracted with the LME to provide this service.

**Service Limitations**

**EPSDT** allows a recipient under 21 years of age to receive services in excess of the limitations in
this section when such services are medically necessary to correct or ameliorate a defect, physical
and mental illness, or a condition identified by a screening. For additional information about
**EPSDT**, see special provision, page 4.

An individual can receive ACTT services from only one ACTT provider organization at a time.
The must be a minimum of four face-to-face contacts per month by any member of the team (this is
billed per diem but the system is set so it will not reimburse for more than four in one month). The
service is intended to provide support and guidance in all areas of functional domains to enhance
the recipient’s ability to remain in the community.

**ACTT services cannot be billed for individuals receiving any of the following services on the
same date of service:**

- H0036 HQ – Community Support Services - Group
- H0001 – Alcohol and/or Drug Assessment
- H0004 – Behavioral Health Counseling and Therapy, per 15 minutes
- H0015 – Substance Abuse Intensive Outpatient Program
- H0031 – Mental Health Assessment, by non-physician
- T1017 H1 – Targeted Case Management
- H2015 HT – Community Support Teams (CST)
- H2011 – Mobile Crisis
- H2035 – Substance Abuse Comprehensive Outpatient Treatment (SACOT)
- H0012 HB – Substance Abuse Non-Medical Community Residential Treatment
- H0014 – Ambulatory Detoxification
- H2036 – Medically Supervised Detoxification/Crisis Stabilization
- H0035 – Partial Hospital
S9484 – Professional Treatment Services in Facility-Based Crisis Programs
H2017 – Psychosocial Rehabilitation
H0036 HQ – Community Support Services - Group

This service is billed on per event with a maximum of four events per month.

This service is not subject to Third Party commercial insurance or Medicare.

This service is not subject to a copayment.

This service is billed with the alpha character A appended to the service specific attending number.

**Documentation Requirements**

The minimum documentation standard is a service note that includes the recipient’s name, Medicaid identification number, date of service, purpose of contact, and describes the provider’s interventions, including time spent performing the interventions and the effectiveness of the intervention and the signature and credentials of the staff providing the service.

5. **Child and Adolescent Day Treatment – H2012 HA**

This service is available for children ages 3 through age 20 and includes therapeutic or rehabilitation goals of the consumer in a structured setting. This is an existing service that has been modified to increase provider qualifications, require additional training for providers, and to require prior authorization. The interventions are outlined in the child/adolescent PCP and include behavioral interventions, social and other skill development, enhancement of communication, problem-solving skills, anger management, monitoring of psychiatric symptoms, and psycho-educational activities. These interventions are designed to support symptom stability, to increase the recipient’s ability to cope and relate to others, and to enhance the highest level of functioning possible. The service also contains a case management component with assessment, monitoring, linking to services, and coordination of care. This service must be available in a licensed program at least three hours a day at a minimum of two days a week. An order by a physician, PHD, nurse practitioner or physician’s assistant for the service is required and prior authorization is required by the statewide vendor.

**Provider and Staffing Requirements**

All services in the milieu are provided by a team that whose members must meet the qualified professional, associate professionals, and paraprofessionals requirements (according to 10A NCAC 27G). Programs serving children with substance abuse disorders must have a certified clinical supervisor, licensed clinical addiction specialist, or certified substance abuse counselor providing services.

**Service Limitations**

**EPSDT** allows a recipient under 21 years of age to receive services in excess of the limitations in this section when such services are medically necessary to correct or ameliorate a defect, physical and mental illness, or a condition identified by a screening. For additional information about **EPSDT**, see special provision, page 4.
This service can only be provided by one day treatment provider at a time and cannot be billed in the same day as any inpatient, residential or any other intensive service.

**The following services cannot be billed on the same day as Child and Adolescent Day Treatment:**
- H0036 HQ – Community Support Services - Group
- H2022 – Intensive In-Home
- H2033 – Multi-systemic Therapy
- H0015 – Substance Abuse Intensive Outpatient Program (SAIOP)
- H0035 – Partial Hospital
- H0019 – Behavioral Health – Long Term Residential
- H2020 – Therapeutic behavioral Services, per diem
- RC911 – Behavioral Health Treatment Services – Rehabilitation
- Any inpatient hospital claim

This service will be billed in one hour increments and cannot be billed more than six hours per date of service.

This service will not be subject to Third Party commercial insurance or Medicare.

This service will not be subject to a copayment.

**This service is billed with the alpha character R appended to the service specific attending number.**

**Documentation Requirements**

The minimum documentation standard is a service note that includes the recipient’s name, Medicaid identification number, date of service, purpose of contact, and describes the provider’s interventions, including time spent performing the interventions and the effectiveness of the intervention and the signature and credentials of the staff providing the service.

6. **Diagnostic Assessment – T1023**

This is an intensive clinical face-to-face evaluation of a recipient’s mental health/developmental disability/substance abuse condition that will act as a determining factor for the enhanced benefit package of services. This diagnostic/assessment report includes an order for the Enhanced Benefit services that provides the basis for the development of the PCP.

**Provider and Staffing Requirements**

The assessment must be signed and dated by the physician, a doctor of osteopathy, physician’s assistant, nurse practitioner or licensed psychologist and will serve as the initial order for the services included in the PCP.

The diagnostic assessment team must include at least two qualified professionals (according to the requirement listed in 10A NCAC 27G), both of whom are licensed or certified clinicians. For substance abuse-focused diagnostic/assessment, the team must include a certified clinical supervisor or licensed clinical addition specialist. For developmental disabilities, the team must include a master's level professional with at least two years experience with developmental disabilities. One of the team members must be a qualified practitioner whose professional licensure
authorizes the practitioner to diagnose mental illnesses and/or addictive disorders. One of the team members must be a physician, a doctor of osteopathy, physician’s assistant, nurse practitioner or licensed psychologist.

**Service Limitations**

**EPSDT** allows a recipient under 21 years of age to receive services in excess of the limitations in this section when such services are medically necessary to correct or ameliorate a defect, physical and mental illness, or a condition identified by a screening. For additional information about **EPSDT**, see special provision, page 4.

A recipient may receive one diagnostic assessment per year. Order requirements for additional services added after the development of the initial PCP are specific to the service that is being added. Refer to DMA’s website [http://www.dhhs.state.nc.us/dma/mentalhealthlink.htm](http://www.dhhs.state.nc.us/dma/mentalhealthlink.htm) for a copy of the service definitions. If psychological testing or specialized assessments are indicated, they are to be billed separately using CPT codes 96100, 96110, 96111, 96115, or 96117.

This service is billed per event, which is defined as a complete assessment from two different disciplines as defined above.

This service is provided to recipients ages three and older.

This service can be billed by only one Diagnostic Assessment team at one time.

This service is subject to both Third Party commercial insurance and Medicare.

**This service is subject to a $3.00 copayment.**

**This service is billed with the alpha character G appended to the service specific attending number.**

7. **Intensive In-Home Services – H2022**

This is a time-limited service that can be provided to recipients ages 3 through 20 to diffuse current crisis, intervene to reduce the likelihood of re-occurrence, ensure linkage to community services and resources, monitor and manage presenting psychiatric and/or addictions symptoms, and provide skills trainings and other rehabilitative supports to prevent out of home placement for the child.

**The service requires a minimum of 12 face to face contacts the first month with the contact being defined as all visits within a 24 hour period. A minimum of two hours of service must be provided before the service is billable.**

The number of visits per month for the second and third month of the service will be titrated with the expectation of six visits per month. There are limitations on the provisions of other services to prevent duplication of service. This service must be ordered by a physician, licensed psychologist, physician’s assistant or nurse practitioner prior to or on the day that the services are to be provided. Prior approval is required by the statewide vendor.

**Provider and Staffing Requirements**

This is a team service provided by qualified professionals, associate professionals, and paraprofessionals according to the requirements listed in 10A NCAC 27 G. There is a team to
family ratio to keep caseload manageable. Staff must have a minimum of one year documented experience with this population and must complete the intensive in-home training with in the first 90 days of employment.

Service Limitations

EPSDT allows a recipient under 21 years of age to receive services in excess of the limitations in this section when such services are medically necessary to correct or ameliorate a defect, physical and mental illness, or a condition identified by a screening. For additional information about EPSDT, see special provision, page 4.

An individual can receive intensive in-home services from only one intensive in-home provider organization at a time. Services are provided in the home or community and are not billable for children in detention or inpatient settings. This service is not delivered in a group setting.

The following services cannot be billed on the same date of service as Intensive In-Home:
H0036 HQ – Community Support Services - Group
H2033 – Multi-systemic Therapy
H0015 – Substance Abuse Intensive Outpatient Program
H2012 HA – Child and Adolescent Day Treatment
H0035 – Partial Hospital
H0019 – Behavioral Health – Long Term Residential
H2020 – Therapeutic Behavioral Health Services – per diem
RC911 – Behavioral Health Treatment Services - Rehabilitation

This service is billed on a per diem basis.

This service is not subject to Third party commercial insurance or Medicare.

This service will not be subject to a copayment.

This service is billed with the alpha character H appended to the service specific attending number.

Documentation Requirements

The minimum documentation standard is a service note that includes the recipient’s name, Medicaid identification number, date of service, purpose of contact, and describes the provider’s interventions, including time spent performing the interventions and the effectiveness of the intervention and the signature and credentials of the staff providing the service.


This involves all supports, services, and treatments necessary to provide integrated crisis response, crisis stabilization interventions, and crisis prevention activities. It is available 24/7/365 and provides immediate evaluation, triage, and access to acute mental health, developmental disability, and substance abuse services, treatment, and supports to effect symptom reduction, harm reduction and/or to safely transition persons in acute crisis to the appropriate environment for stabilization. Prior approval is required by the statewide vendor.

Provider and Staffing Requirements
It is provided by a team that includes qualified professionals according to the requirements listed in 10 A NCAC 27G and who must be either a nurse, a clinical social worker or psychologist as defined by this administrative code. Teams include substance abuse professionals, developmental disabilities professionals, and a board-certified or eligible psychiatrist must be available for face-to-face or phone consultation to crisis staff.

Paraprofessionals with crisis management experience may also be included on the team but must work under the supervision of a professional. Experience with the population is required and 20 hours of crisis intervention training within the first 90 days of employment is necessary.

**Service Limitations**

**EPSDT** allows a recipient under 21 years of age to receive services in excess of the limitations in this section when such services are medically necessary to correct or ameliorate a defect, physical and mental illness, or a condition identified by a screening. For additional information about **EPSDT**, see special provision, page 4.

This service has a limitation; however, the nature of the service requires stabilization or movement into an environment that can stabilize so it is not a termination of service. The maximum length of the service is 24 hours per episode and prior authorization is required after the first two hours for the remaining 22 hours. Mobile Crisis Management should be used to divert individuals from inpatient psychiatric and detoxification services. These services cannot be used as “step down” services from inpatient hospitalization.

This service will be billed in 15 minute increments. A maximum of 96 units may be billed within any two consecutive days.

**The following services cannot be billed on the date of service as Mobile Crisis:**

- H0040 – Assertive Community Treatment Team (ACTT)
- H0012 HB – Substance Abuse Non-Medical Community Residential Treatment
- H0013 – Substance Abuse Medically Monitored Community Residential Treatment
- H0010 – Non-Hospital Medical Detoxification
- H0035 – Partial Hospital
- H0019 – Behavioral Health – Long Term Residential
- H2020 – Therapeutic Behavioral Services – per diem
- RC911 – Behavioral Health Treatment Services - Rehabilitation

This service is subject to Third party commercial insurance and Medicare.

This service is not subject to a copayment.

**This service is billed with the alpha character F appended to the service specific attending number.**

**Documentation Requirements**

The minimum documentation standard is a service note that includes the recipient’s name, Medicaid identification number, date of service, purpose of contact, and describes the provider’s interventions, including time spent performing the interventions and the effectiveness of the intervention and the signature and credentials of the staff providing the service.
9. **Multi-systemic Therapy (MST) – H2033**

This program is designed for youth between the ages of seven and 17 who have antisocial, aggressive/violent behaviors and are at risk for out-of-home placement due to delinquency; adjudicated youth returning from out-of-home placement and/or chronic or violent juvenile offenders; and youths with serious emotional disturbances or abusing substances. This is a team services that has the ability to provide service 24/7/365. The services include assessment, individual therapeutic interventions with the youth and family, case management, crisis stabilization, and respite. Specialized therapeutic interventions are available to address special areas such as substance abuse, sexual abuse, sex offending, and domestic violence. The service must be ordered by a physician, licensed psychologist, physician’s assistant or nurse practitioner prior to or on the day that the services are to be provided. Prior approval is required by the statewide vendor.

**Provider and Staffing Requirements**

The provider qualifications are, at a minimum, a master’s level qualified professional team supervisor and three qualified professional staff (according to the requirements listed in 10A NCAC 27G). Staff is required to participate in Multi-systemic Therapy introductory training and quarterly training on topics related to the needs of Multi-systemic Therapy youth and their family on an ongoing basis. All Multi-systemic Therapy staff shall receive a minimum of one hour of group supervision and duplication of services. Multi-systemic Therapy team member to family ratio shall not exceed one to five for each member.

**Service Limitations**

**EPSDT** allows a recipient under 21 years of age to receive services in excess of the limitations in this section when such services are medically necessary to correct or ameliorate a defect, physical and mental illness, or a condition identified by a screening. For additional information about **EPSDT**, see special provision, page 4.

An individual can receive Multi-systemic Therapy services from only one Multi-systemic Therapy provider organization at a time. A minimum of 12 contacts are required within the first month of the service and for the next two months an average of six contacts per month must occur. It is the expectation that service frequency will be titrated over the last two months.

This service will be billed in 15 minute increments. Providers may bill a maximum of 32 units per day but should not exceed 480 units in a three month period.

**The following services should not be billed on the same date of service as Multi-systemic Therapy:**
- H0036 HQ – Community Support Services - Group
- H2022 – Intensive In-Home
- H0015 – Substance Abuse Intensive Outpatient Program (SAIOP)
- H0013 – Substance Abuse Medically Monitored Community Residential Treatment
- H0010 – Non-Hospital Medical Detoxification
- H0035 – Partial Hospital
- H2012 HA – Child and Adolescent Day Treatment
H0019 – Behavioral Health – Long Term Residential  
H2020 – Therapeutic Behavioral Services – per diem  
RC911 – Behavioral Health Treatment Services - Rehabilitation  

This service is not subject to Third party commercial insurance or Medicare.  
This service is not subject to a copayment.  

**This service is billed with the alpha character I appended to the service specific attending number.**

**Documentation Requirements**

The minimum documentation standard is a service note that includes the recipient’s name, Medicaid identification number, date of service, purpose of contact, and describes the provider’s interventions, including time spent performing the interventions and the effectiveness of the intervention and the signature and credentials of the staff providing the service.  

10. **Partial Hospitalization – H0035**

This is a service for children and adults (ages three and older) that is used as an interim treatment for the prevention of an acute hospitalization or as a step down from an acute hospitalization. Therapeutic approaches may include: individual/group therapies that increase the individual’s ability to relate to others, community living skills/training, coping skills, and medical services. The service must be ordered by a physician, licensed psychologist, physician’s assistant or nurse practitioner prior to or on the day that the services are provided. Prior approval is required by the statewide vendor. 

**Provider and Staffing Requirements**

All services in the partial hospitalization are provided by a team, which may have the following configuration: social workers, psychologists, therapists, case managers, or other mental health/substance abuse paraprofessional staff. A physician must participate in diagnosis, treatment, planning, and admission/discharge decisions.  

**Service Limitations**

**EPSDT** allows a recipient under 21 years of age to receive services in excess of the limitations in this section when such services are medically necessary to correct or ameliorate a defect, physical and mental illness, or a condition identified by a screening. For additional information about **EPSDT**, see special provision, page 4. 

This service is also used for special treatment programs (i.e., eating disorders program). The current program for children and adolescents is located in a hospital setting and staffed according to JCAHO requirements.  

This service will be billed on a per diem basis.  

**The following services should not be billed on the same date of service as Partial Hospital:**  
H0040 – Assertive Community Treatment Team (ACTT)  
H0036 HA – Community Support Services - Child
H0036 HB – Community Support Services - Adult
H0036 HQ – Community Support Services - Group
H2011 – Mobile Crisis
H2022 – Intensive In-Home
H2033 – Multi-systemic Therapy
H0015 – Substance Abuse Intensive Outpatient Program (SAIOP)
H2035 – Substance Abuse Comprehensive Outpatient Treatment (SACOT)
H0012 HB – Substance Abuse Non-Medical Community Residential Treatment
H0013 – Substance Abuse Medically Monitored Community Residential Treatment
H0014 – Ambulatory Detoxification
H0010 – Non-Hospital Medical Detoxification
H2036 – Medically Supervised Detoxification/Crisis Stabilization
H2012 HA – Child and Adolescent Day Treatment
S9484 – Professional Treatment Services in Facility-Based Crisis Programs
H2017 – Psychosocial Rehabilitation
H0019 – Behavioral Health – Long Term Residential
H2020 – Therapeutic Behavioral Services – per diem
Any inpatient hospital setting

This service is subject Third Party commercial insurance and Medicare.

This service is not subject to a copayment.

**This service is billed with the alpha character D appended to the service specific attending number.**

**Documentation Requirements**

The minimum documentation standard is a service note that includes the recipient’s name, Medicaid identification number, date of service, purpose of contact, and describes the provider’s interventions, including time spent performing the interventions and the effectiveness of the intervention and the signature and credentials of the staff providing the service.

**11. Professional Treatment Services in Facility-Based Crisis Programs – Adults – S9484**

This existing service serves as an alternative to hospitalization for adults (age 21 and older) who have mental illness/developmental disability/substance abuse disorder. It is a 24 hour residential facility that provides support and crisis services in a community setting. The services are provided under the supervision of a physician with interventions implemented under the physician direction. The purpose is to implement intensive treatment, behavioral management, interventions or detoxification protocols to stabilize the immediate problems and to ensure the safety of the individual. It is offered seven days/week and must be provided in a licensed facility. Medicaid does not reimburse for room and board. Prior approval is required by the statewide vendor at the end of eight hours if additional hours are needed.

**Provider and Staffing Requirements**

At no time will the staff to recipient ratio be less than one to six for adult mental health recipients and one to nine for substance abuse recipients.

**Service Limitations**
EPSDT allows a recipient under 21 years of age to receive services in excess of the limitations in this section when such services are medically necessary to correct or ameliorate a defect, physical and mental illness, or a condition identified by a screening. For additional information about EPSDT, see special provision, page 4.

This is a short-term service that does not exceed 15 days. This service cannot be billed for more than a total of 30 days in a 12 month period.

This service is billed on an hourly basis and cannot exceed 16 units each day.

The following services cannot be billed on the same date of service as Professional Treatment Services in Facility-Based Crisis Programs:
- H0040 – Assertive Community Treatment Team
- H0035 – Partial Hospital
- H0012 HB – Substance Abuse Non-Medical Community Residential Treatment
- H0013 – Substance Abuse Medically Monitored Community Residential Treatment
- H0014 – Ambulatory Detoxification
- H0010 – Non-Hospital Medical Detoxification
- H2036 – Medically Supervised Detoxification/Crisis Stabilization
- H2012 HA – Child and Adolescent Day Treatment
- H2017 – Psychosocial Rehabilitation
- H0019 – Behavioral Health – Long Term Residential
- H2020 – Therapeutic Behavioral Services – per diem
- H0046 – Mental Health Services (not otherwise specified)
- S5145 – Foster Care Therapeutic – Child – per diem
- RC911 – Behavioral Health Treatment Services - Rehabilitation

This service is subject to Third Party commercial insurance and Medicare.

This service is not subject to a copayment.

This service is billed with the alpha character C appended to the service specific attending number.

Documentation Requirements

The minimum documentation standard is a service note that includes the recipient’s name, Medicaid identification number, date of service, purpose of contact, and describes the provider’s interventions, including time spent performing the interventions and the effectiveness of the intervention and the signature and credentials of the staff providing the service.

12. Psychosocial Rehabilitation – H2017

This service provides skill development activities, life skills development to support educational progress, and pre-vocational training to adults (ages 21 and older) who have serious mental illness or severe and persistent mental illness. It is available for a period of five or more hours per day at least five days per week and it may be provided on weekends or in the evening. The interventions must be included in the PCP and may be any of the following: behavioral interventions/management, social and other skill development, adaptive skill training, enhancement of communication and problem solving skills, anger management, family support, medication
monitoring, monitoring of changes in psychiatric symptoms or functioning, and positive reinforcement. It is provided in a licensed facility with staff to recipient ratio of one to eight. The service must be ordered by a physician, licensed psychologists, physician’s assistant or nurse practitioner prior to or on the day that the services are to be provided. Prior approval will be required by the statewide vendor.

**Provider and Staffing Requirements**

Psychosocial rehabilitation services must be delivered by a mental health provider organization that meets the provider qualifications established by DMH/DD/SAS and the requirements listed in 10A NCAC 27G.

**Service Limitations**

**EPSDT** allows a recipient under 21 years of age to receive services in excess of the limitations in this section when such services are medically necessary to correct or ameliorate a defect, physical and mental illness, or a condition identified by a screening. For additional information about **EPSDT**, see special provision, page 4.

An individual can receive psychosocial rehabilitation services from only one psychosocial rehabilitation provider organization at a time. Psychosocial rehabilitation is a service that shall be available 5 hours per day minimally and the setting shall meet the licensure requirements of 10A NCAC 27G.1200. The amount, duration, and frequency of services must be included in the individual PCP and authorized on or before the day services are to be provided.

Initial authorization for services must not exceed a six month period.

This service will be billed in 15 minute increments. Providers may bill a maximum of 32 units per day.

The following services cannot be billed on the same date of service as Psychosocial Rehabilitation:
- H0040 – Assertive Community Treatment Team
- H0036 HQ – Community Support Services - Group
- H2015 HT – Community Support Services - Team
- H0012 HB – Substance Abuse Non-Medical Community Residential Treatment
- H0013 – Substance Abuse Medically Monitored Community Residential Treatment
- H0014 – Ambulatory Detoxification
- H0010 – Non-Hospital Medical Detoxification
- H2036 – Medically Supervised Detoxification/Crisis Stabilization
- H0035 – Partial Hospital
- S9484 – Professional Treatment Services in Facility-Based Crisis Programs

This service is not subject to Third Party commercial insurance or Medicare.

This service is not subject to a copayment.

This service is billed with the alpha character S appended to the service specific attending number.

**Documentation Requirements**
The minimum documentation standard is a service note that includes the recipient’s name, Medicaid identification number, date of service, purpose of contact, and describes the provider’s interventions, including time spent performing the interventions and the effectiveness of the intervention and the signature and credentials of the staff providing the service.

13. Substance Abuse Comprehensive Outpatient Treatment (SACOT) – H2035

This is a periodic service that is a time-limited, multifaceted service approach for adults (ages 21 and older) who require structure and support to achieve and sustain recovery. It emphasizes reduction in use and abuse of substances and/or continued abstinence, the negative consequences of substance abuse and development of support network necessary to support necessary life style changes, and the continued commitment to recovery. The individual components of the services include individual and group counseling, family counseling and support, biochemical assays to identify drug use, strategies for relapse prevention, life skills, crisis contingency planning, disease management, and treatment support for recipients with physical disabilities or co-occurring disorders. Recipients must have ready access to psychiatric assessment and treatment services when warranted by the presence of symptoms indicating a co-occurring disorder. Prior approval is required by the statewide vendor and medical necessity is imbedded in the definition.

The service must be ordered by a physician, licensed psychologists, physician’s assistant or nurse practitioner. It must operate at least 20 hours per week and offer a minimum of four hours of scheduled services per day with availability of at least five days per week with no more than a two-day lapse between the services. Recipient must be in attendance for a minimum of four hours per day in order to bill for the service.

**Provider and Staffing Requirements**

Staff must meet the requirements for certified clinical supervisor, licensed clinical addiction specialist and certified substance abuse counselor or a qualified professional or associate professional (according to the requirements listed in 10A NCAC 27G). Paraprofessionals can provide services if under the supervision of the certified clinical supervisor or, licensed clinical addiction specialist but not in lieu of a qualified professional position.

**Service Limitations**

**EPSDT** allows a recipient under 21 years of age to receive services in excess of the limitations in this section when such services are medically necessary to correct or ameliorate a defect, physical and mental illness, or a condition identified by a screening. For additional information about **EPSDT**, see special provision, page 4.

This service will be billed on a per hour basis. Service must be billed 4 units per day.

**The following services cannot be billed on the same date of service as Substance Abuse Comprehensive Outpatient Treatment:**

- H0040 – Assertive Community Treatment Team
- H0036 HQ – Community Support Services - Group
- H0015 – Substance Abuse Intensive Outpatient Program (SAIOP)
- H0012 HB – Substance Abuse Non-Medical Community Residential Treatment
- H0013 – Substance Abuse Medically Monitored Community Residential Treatment
- H0010 – Non-Hospital Medical Detoxification
H0035 – Partial Hospital

This service is subject to Third Party commercial insurance and Medicare.

This service is not subject to a copayment.

This service is billed with the alpha character P appended to the service specific attending number.

Documentation Requirements

The minimum documentation standard is a service note that includes the recipient’s name, Medicaid identification number, date of service, purpose of contact, and describes the provider’s interventions, including time spent performing the interventions and the effectiveness of the intervention and the signature and credentials of the staff providing the service.

14. Substance Abuse Intensive Outpatient Program (SAIOP) – H0015

This service provides motivational enhancement and engagement strategies, random alcohol/drug testing, and strategies for relapse prevention to include community and/or other strategies for relapse preventions. Therapies include individual, group and family counseling and support, crisis contingency planning, and disease management.

The service must be available for a minimum of three hours per day, operated out of a licensed substance abuse facility, and can be provided in a variety of settings. Service must be available a minimum of three days per week for a maximum of 19 hours per week with no more than a two-day lapse between services. The maximum face-to-face ratio is an average of not more than 12 recipients to one direct service staff based on average daily attendance. The recipient must in attendance for a minimum of three hours per day in order to bill for the service. Prior approval is required by the statewide vendor.

Provider and Staffing Requirements

This service can only be provided by qualified substance abuse professional staff with the following licenses or certifications: Licensed psychological associates (LPA), licensed professional counselors (LPC), licensed clinical social workers (LCSW), certified substance abuse counselors (CSAC), licensed clinical addiction specialists (LCAS), and certified clinical supervisor (CCS). Qualified professional (QP), associate professional (AP), or a paraprofessional with substance abuse (SA) experience may also provide services if they are under the supervision of certified clinical supervisor or licensed clinical addiction specialists. The program must be under the clinical supervision of a certified clinical supervisor or licensed clinical addiction specialist who is onsite a minimum of 50 percent of the hours of operation.

Service Limitations

EPSDT allows a recipient under 21 years of age to receive services in excess of the limitations in this section when such services are medically necessary to correct or ameliorate a defect, physical and mental illness, or a condition identified by a screening. For additional information about EPSDT, see special provision, page 4.
The amount, duration, and frequency of services must be included in the individual PCP and authorized on or before the day services are to be provided. The initial authorization for services must not exceed 12 weeks. Under exceptional circumstances, one additional reauthorization for up to 2 weeks can be approved.
This service will be billed on a per diem basis.

**The following services cannot be billed on the same date of service as Substance Abuse Intensive Outpatient Program:**
- H0040 – Assertive Community Treatment Team
- H0036 HQ – Community Support Services - Group
- H2022 – Intensive In-Home
- H2033 – Multi-systemic Therapy
- H2035 – Substance Abuse Comprehensive Outpatient Treatment (SACOT)
- H0012 HB – Substance Abuse Non-Medical Community Residential Treatment
- H0013 – Substance Abuse Medically Monitored Community Residential Treatment
- H0014 – Ambulatory Detoxification
- H0010 – Non-Hospital Medical Detoxification
- H2036 – Medically Supervised Detoxification/Crisis Stabilization
- H2012 HA – Child and Adolescent Day Treatment
- H0035 – Partial Hospital
- H0019 – Behavioral Health – Long Term Residential
- H2020 – Therapeutic Behavioral Services – per diem
- RC911 – Behavioral Health Treatment Services - Rehabilitation

This service is not subject to Third Party commercial insurance or Medicare.

This service is not subject to a copayment.

**This service is billed with the alpha character Q appended to the service specific attending number.**

**Documentation Requirements**

The minimum documentation standard is a service note that includes the recipient’s name, Medicaid identification number, date of service, purpose of contact, and describes the provider’s interventions, including time spent performing the interventions and the effectiveness of the intervention and the signature and credentials of the staff providing the service.

**15. Substance Abuse Medically Monitored Residential Treatment – H0013**

This is a non-hospital medically monitored facility with fewer than 16 beds that provides 24-hour medical/nursing monitoring. It also includes a planned program of professionally directed evaluation, care, and treatment for the restoration of functioning for adults with alcohol and other drug problems/addictions. Medicaid does not pay room and board. The service must be ordered by a physician, licensed psychologists, physician’s assistant or nurse practitioner. Prior approval is required by the statewide vendor.

**Provider and Staffing Requirements**

Staff requirements are certified clinical supervisor, licensed clinical addiction specialist, certified substance abuse counselor, qualified professional, associate professional, and paraprofessional (according to the requirements listed in 10A NCAC 27G) with training
and expertise with this population. The program is under the supervision of a certified clinical supervisor or a licensed clinical addiction specialist who is onsite a minimum of eight hours per day and available 24 hours per day by phone. A registered nurse must be available to conduct nursing assessments upon admission and oversee monitoring of progress and medication administration on an hourly basis. A physician must be available 24 hours per day by telephone and must conduct assessments within 24 hours of admission.

Service Limitations

EPSDT allows a recipient under 21 years of age to receive services in excess of the limitations in this section when such services are medically necessary to correct or ameliorate a defect, physical and mental illness, or a condition identified by a screening. For additional information about EPSDT, see special provision, page 4.

This service is billed on a per diem basis.

This service cannot be billed for more than 30 days in a 12 month period.

This service is provided to recipients ages 21 and older.

The following services cannot be billed on the same date of service as Substance Abuse Medically Monitored Residential Treatment:
H0036 HQ – Community Support Services - Group
H2011 – Mobile Crisis
H2033 – Multi-systemic Therapy
H0015 – Substance Abuse Intensive Outpatient Program (SAIOP)
H2035 – Substance Abuse Comprehensive Outpatient Treatment (SACOT)
H0012 HB – Substance Abuse Non-Medical Community Residential Treatment
H0014 – Ambulatory Detoxification
H0010 – Non-Hospital Medical Detoxification
H2036 – Medically Supervised Detoxification/Crisis Stabilization
H0035 – Partial Hospital
S9484 – Professional Treatment Services in Facility-Based Crisis Programs
H2017 – Psychosocial Rehabilitation

This service is not subject to Third Party commercial insurance or Medicare.

This code is not subject to a copayment.

This service is billed with the alpha character O appended to the service specific attending number.

Documentation Requirements

The minimum documentation standard is a service note that includes the recipient’s name, Medicaid identification number, date of service, purpose of contact, and describes the provider’s interventions, including time spent performing the interventions and the effectiveness of the intervention and the signature and credentials of the staff providing the service.
16. Substance Abuse Non-Medical Community Residential Treatment - H0012 HB

This service is not available in any facility that has more than 16 beds. It is a 24-hour professionally supervised residential recovery program that works intensively with substance abuse disorders of adults who provide or have the potential to be the primary caregiver for their minor children. It is a rehabilitation facility without medical nursing/monitoring where a planned program of professionally directed evaluation, care, and treatment for the restoration of functioning for individuals with addiction disorder. Programs include assessment/referral, individual and group therapy, family recovery, recovery skills training, case management, disease management, symptoms monitoring, medication monitoring, and self management of symptoms. Education services will be arranged although they are not reimbursed as part of this service. For programs serving individuals with their children, the PCP will include services such as training in therapeutic parenting skills, basic independent living skills, and child supervision. In addition, their children shall receive services in accordance with 10A NCAC 27G.4100. The service must be ordered by a physician, licensed psychologists, physician’s assistant or nurse practitioner. Prior approval is required by the statewide vendor.

Provider and Staffing Requirements

Staff requirements are a certified clinical supervisor, licensed clinical addiction specialist and a certified substance abuse counselor (according to the requirements listed in 10A NCAC 27G). The program is supervised by a certified clinical supervisor or licensed clinical addiction specialist who is onsite a minimum of eight hours per day and available by phone 24 hours per day. A qualified professional, associate professional, and paraprofessionals can provide services under the supervision of a certified clinical supervisor or a licensed clinical addiction specialist.

Service Limitations

EPSDT allows a recipient under 21 years of age to receive services in excess of the limitations in this section when such services are medically necessary to correct or ameliorate a defect, physical and mental illness, or a condition identified by a screening. For additional information about EPSDT, see special provision, page 4.

This service is billed on a per diem basis. It cannot be billed more than 30 days in a 12 month period.

This service is available for recipients ages 21 and older.

The following services cannot be billed on the same date of service as Substance Abuse Non-Medical Community Residential Treatment:

H0040 – Assertive Community Treatment Team
H0036 HQ – Community Support Services - Group
H2015 HT – Community Support Services - Team
H2011 – Mobile Crisis
H0015 – Substance Abuse Intensive Outpatient Program (SAIOP)
H2035 – Substance Abuse Comprehensive Outpatient Treatment (SACOT)
H0013 – Substance Abuse Medically Monitored Community Residential Treatment
H0014 – Ambulatory Detoxification
H0010 – Non-Hospital Medical Detoxification
H0035 – Partial Hospital
S9484 – Professional Treatment Services in Facility-Based Crisis Programs
H2017 – Psychosocial Rehabilitation

This service is not subject to Third Party commercial insurance or Medicare.

This service is not subject to a copayment.

This service is billed with the alpha character N appended to the service specific attending number.

Documentation Requirements

The minimum documentation standard is a service note that includes the recipient’s name, Medicaid identification number, date of service, purpose of contact, and describes the provider’s interventions, including time spent performing the interventions and the effectiveness of the intervention and the signature and credentials of the staff providing the service.

17. Ambulatory Detoxification – H0014

Ambulatory detox is an organized service delivered by trained practitioners who provide medically supervised evaluations, detoxification, and referral services according to a predetermined schedule. A physician is available 24/7 by phone and to conduct an assessment within 24 hours of admission. A registered nurse is available to conduct a nursing assessment on admission and to oversee the monitoring of the patient’s progress and medications. The service must be ordered by a physician, licensed psychologists, physician’s assistant or nurse practitioner. Prior approval is required by the statewide vendor.

Provider and Staffing Requirements

These services are provided in regularly scheduled sessions by a certified clinical supervisor, licensed clinical addiction specialist, qualified professional or associate professional (according to the requirements listed in 10A NCAC 27G).

Service Limitations

EPSDT allows a recipient under 21 years of age to receive services in excess of the limitations in this section when such services are medically necessary to correct or ameliorate a defect, physical and mental illness, or a condition identified by a screening. For additional information about EPSDT, see special provision, page 4.

This service cannot be billed prior to dates of service June 1, 2006.

This service is billed in 15 minute increments. Providers may bill a maximum of 8 units per day.

The following services cannot be billed on the same date of service as Ambulatory Detoxification:
H0040 – Assertive Community Treatment Team
H0015 – Substance Abuse Intensive Outpatient Program (SAIOP)
H0012 HB – Substance Abuse Non-Medical Community Residential Treatment
H0013 – Substance Abuse Medically Monitored Community Residential Treatment
H0010 – Non-Hospital Medical Detoxification
H2036 – Medically Supervised Detoxification/Crisis Stabilization
H0035 – Partial Hospital
S9484 – Professional Treatment Services in Facility-Based Crisis Programs
H2017 – Psychosocial Rehabilitation
H0020 – Opioid Treatment
H0019 – Behavioral Health – Long Term Residential
H2020 – Therapeutic Behavioral Services – per diem
RC911 – Behavioral Health Treatment Services – Rehabilitation

This service is not subject to a Third Party commercial insurance or Medicare.

**This service is billed with the alpha character L appended to the service specific attending number.**

**Documentation Requirements**

The minimum documentation standard is a service note that includes the recipient’s name, Medicaid identification number, date of service, purpose of contact, and describes the provider’s interventions, including time spent performing the interventions and the effectiveness of the intervention and the signature and credentials of the staff providing the service.

**18. Medically Supervised Detoxification/Crisis Stabilization – H2036**

This is an organized service delivered by medical and nursing personnel that provides 24-hour medically supervised evaluation and withdrawal management to adults in a permanent facility with 16 or fewer beds. Services are delivered under a defined set of physician-approved policies and physician-monitored procedures and clinical protocols. Recipients are often in crisis due to co-occurring severe substance-related mental disorders and are in need of short-term intensive evaluation, treatment intervention or behavioral management to stabilize the acute or crisis situation. Recipients are carefully evaluated to ensure they obtain the appropriate level of care. Medicaid does not reimburse for room and board. The service must be ordered by a physician, licensed psychologists, physician’s assistant or nurse practitioner. Prior approval is required by the statewide vendor.

**Provider and Staffing Requirements**

The program is staffed by physicians and psychiatrists who are available 24 hours per day by phone and who conduct assessments within 24 hours of admission. A registered nurse is available to conduct a nursing assessment on admission and oversee the monitoring of a patient’s progress and medications on an hourly basis. Appropriately licensed and credentialed staff is available to administer medications in accordance with the physician’s orders.

**Service Limitations**

**EPSDT** allows a recipient under 21 years of age to receive services in excess of the limitations in this section when such services are medically necessary to correct or ameliorate a defect, physical and mental illness, or a condition identified by a screening. For additional information about **EPSDT**, see special provision, page 4.

This service cannot be billed prior to dates of service June 1, 2006.
This service is billed on a per diem basis. It cannot be billed for more than 30 days in a 12 month period.

This service is available for recipients ages 21 and older.

**The following services cannot be billed on the same date of service as Medically Supervised Detoxification/Crisis Stabilization:**

- H0040 – Assertive Community Treatment Team
- H0036 HA – Community Support Services - Child
- H0036 HQ – Community Support Services - Group
- H0015 – Substance Abuse Intensive Outpatient Program (SAIOP)
- H0013 – Substance Abuse Medically Monitored Community Residential Treatment
- H0014 – Ambulatory Detoxification
- H0010 – Non-Hospital Medical Detoxification
- H0035 – Partial Hospital
- S9484 – Professional Treatment Services in Facility-Based Crisis Programs
- H2017 – Psychosocial Rehabilitation

This service is subject to Third Party commercial insurance and Medicare.

This service is not subject to a copayment.

**This service is billed with the alpha character U appended to the service specific attending number.**

**Documentation Requirements**

The minimum documentation standard is a service note that includes the recipient’s name, Medicaid identification number, date of service, purpose of contact, and describes the provider’s interventions, including time spent performing the interventions and the effectiveness of the intervention and the signature and credentials of the staff providing the service.

**19. Non-Hospital Medical Detoxification – H0010**

Medically monitored detoxification is an organized service by medical and nursing professionals that provides for 24 hour medically supervised evaluations and withdrawal management in a permanent facility affiliated with a hospital or in a freestanding facility of 16 beds or less. The specifics of admission criteria are included in the definition; the service is provided to adults. Medicaid does not reimburse for room and board. The service must be ordered by a physician, licensed psychologists, physician’s assistant or nurse practitioner. Prior approval is required by the statewide vendor.

**Provider and Staffing Requirements**

It is staffed by a certified clinical supervisor, a licensed clinical addiction specialist, a certified substance abuse counselor, a qualified professional, an associate professional, and paraprofessionals (according to the requirements of 10A NCAC 27G). A physician is available 24 hours a day by phone and conducts an assessment within 24 hours of admission. A registered nurse is available to conduct a nursing assessment on admission and oversee the monitoring of the patient’s progress and medications.
Service Limitations

EPSDT allows a recipient under 21 years of age to receive services in excess of the limitations in this section when such services are medically necessary to correct or ameliorate a defect, physical and mental illness, or a condition identified by a screening. For additional information about EPSDT, see special provision, page 4.

This service cannot be billed prior to dates of service June 1, 2006.

This service is available for recipients ages 21 and older.

This service is billed on a per diem basis. It cannot be billed for more than 30 days in a 12 month period.

The following services cannot be billed on the same date of service as Non-Hospital Medical Detoxification:
H0036 HA – Community Support Services - Child
H0036 HQ – Community Support Services - Group
H2011 – Mobile Crisis
H0015 – Substance Abuse Intensive Outpatient Program (SAIOP)
H2035 – Substance Abuse Comprehensive Outpatient Treatment (SACOT)
H0012 HB – Substance Abuse Non-Medical Community Residential Treatment
H0014 – Ambulatory Detoxification
H0013 – Substance Abuse Medically Monitored Community Residential Treatment
H2036 – Medically Supervised Detoxification/Crisis Stabilization
H0035 – Partial Hospital
S9484 – Professional Treatment Services in Facility-Based Crisis Programs
H2037 – Psychosocial Rehabilitation

This service is not subject to Third Party commercial insurance or Medicare.

This service is not subject to a copayment.

This service is billed with the alpha character M appended to the service specific attending number.

Documentation Requirements

The minimum documentation standard is a service note that includes the recipient’s name, Medicaid identification number, date of service, purpose of contact, and describes the provider’s interventions, including time spent performing the interventions and the effectiveness of the intervention and the signature and credentials of the staff providing the service.

20. Outpatient Opioid Treatment – H0020

The program must be licensed and must meet the state and federal guidelines for this program before beginning the endorsement process. This medical service is for the treatment of opioid addiction. The service must be provided in conjunction with rehabilitation and medical services. It is provided for detoxification, treatment, and maintenance. Prior approval is required by the statewide vendor.
Provider and Staffing Requirements

The program is provided by a registered nurse, licensed practical nurse, pharmacist, or physician.

Service Limitations

EPSDT allows a recipient under 21 years of age to receive services in excess of the limitations in this section when such services are medically necessary to correct or ameliorate a defect, physical and mental illness, or a condition identified by a screening. For additional information about EPSDT, see special provision, page 4.

This service is billed on a per diem basis.

This service is available for recipients ages 21 and older.

The following services cannot be billed on the same date of service as Opioid Treatment:
H0014 - Ambulatory Detoxification

This service is not subject to Third Party commercial insurance or Medicare.

This service is not subject to a copayment.

This service is billed with the alpha character T appended to the service specific attending number.

Documentation Requirements

The minimum documentation standard is a service note that includes the recipient’s name, Medicaid identification number, date of service, purpose of contact, and describes the provider’s interventions, including time spent performing the interventions and the effectiveness of the intervention and the signature and credentials of the staff providing the service.

21. Evaluation/Assessment/Individual Outpatient Psychotherapy/Outpatient Family Therapy/Group Therapy

The January 2005 and May 2005 Medicaid Special Bulletins contains information about these services, the provider types, and billing information. These bulletins are available on DMA’s website at http://www.dhhs.state.nc.us/dma/bulletin.htm. Service requirements and limitations as well as billing information are also available in Clinical Coverage Policy #8C, Outpatient Behavioral Health Services Provided by Direct-Enrolled Providers, on DMA’s website at http://www.dhhs.state.nc.us/dma/mp/mp.index.htm.

22. Psychiatric inpatient hospital, Level I through IV Residential Treatment Services and Psychiatric Residential Facility Treatment Services

For information regarding inpatient services, residential services Levels I-IV, and psychiatric residential treatment facilities, refer to the individual clinical coverage policies for behavioral health services on DMA’s website at http://www.dhhs.state.nc.us/dma/mp/mp.index.htm.
### Billing Summary

<table>
<thead>
<tr>
<th>HCPCS Code</th>
<th>Alpha Character</th>
<th>Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>H0036 HB</td>
<td>B</td>
<td>Community Supports Services – Adult</td>
</tr>
<tr>
<td>H0036 HA</td>
<td>B</td>
<td>Community Support Services – Child</td>
</tr>
<tr>
<td>H0036 HQ</td>
<td>B</td>
<td>Community Support Services – Group – Adult or Child</td>
</tr>
<tr>
<td>H2015 HT</td>
<td>B</td>
<td>Community Support Treatment Team (CST)</td>
</tr>
<tr>
<td>H0040</td>
<td>A</td>
<td>Assertive Community Treatment Team (ACTT)</td>
</tr>
<tr>
<td>H2012 HA</td>
<td>R</td>
<td>Child and Adolescent Day Treatment</td>
</tr>
<tr>
<td>T1023</td>
<td>G</td>
<td>Diagnostic Assessment</td>
</tr>
<tr>
<td>H2022</td>
<td>H</td>
<td>Intensive In-Home Services</td>
</tr>
<tr>
<td>H2011</td>
<td>F</td>
<td>Mobile Crisis</td>
</tr>
<tr>
<td>H2033</td>
<td>I</td>
<td>Multi-systemic Therapy (MST)</td>
</tr>
<tr>
<td>H0035</td>
<td>D</td>
<td>Partial Hospital</td>
</tr>
<tr>
<td>S9484</td>
<td>C</td>
<td>Professional Treatment Services in Facility-Based Crisis Programs</td>
</tr>
<tr>
<td>H2017</td>
<td>S</td>
<td>Psychosocial Rehabilitation</td>
</tr>
<tr>
<td>H2035</td>
<td>P</td>
<td>Substance Abuse Comprehensive Outpatient Treatment</td>
</tr>
<tr>
<td>H0015</td>
<td>Q</td>
<td>Substance Abuse Intensive Outpatient Program</td>
</tr>
<tr>
<td>H0013</td>
<td>O</td>
<td>Substance Abuse Medically Monitored Residential Treatment</td>
</tr>
<tr>
<td>H0012 HB</td>
<td>N</td>
<td>Substance Abuse Non-Medical Community Residential Treatment</td>
</tr>
<tr>
<td>H0014</td>
<td>L</td>
<td>Ambulatory Detoxification</td>
</tr>
<tr>
<td>H2036</td>
<td>U</td>
<td>Medically Supervised Detoxification/Crisis Stabilization</td>
</tr>
<tr>
<td>H0010</td>
<td>M</td>
<td>Non-Hospital Medical Detoxification</td>
</tr>
<tr>
<td>H0020</td>
<td>T</td>
<td>Outpatient Opioid Treatment</td>
</tr>
</tbody>
</table>

DMA will begin to phase out the Area Mental Health provider specialty effective with specific dates of service in order to encourage endorsement and provider enrollment. The four windows under which this provider specialty will no longer be able to bill for Enhanced Mental Health/Substance Abuse Services are as follows:

<table>
<thead>
<tr>
<th>Window</th>
<th>Last date of service for Billing</th>
<th>Service that will be phased out for AMH providers</th>
</tr>
</thead>
<tbody>
<tr>
<td>3</td>
<td>June 30, 2006</td>
<td>H0012 HB, H0013, H2012 HA, S9484, H0020, H0015</td>
</tr>
<tr>
<td>4</td>
<td>September 30, 2006</td>
<td>H0014, H0010, H2036</td>
</tr>
</tbody>
</table>
Instructions for Completing a Claim for Enhanced Mental Health/Substance Abuse Services

Refer to the following information for completing a CMS-1500 claim form for the above services.

<table>
<thead>
<tr>
<th>Block #/Description</th>
<th>Instruction</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Place an X in the MEDICAID block.</td>
<td></td>
</tr>
<tr>
<td>1. a. Insured’s ID Number</td>
<td>Enter the recipient’s Medicaid ID number (nine digits and the alpha suffix) exactly as it is shown on the recipient’s Medicaid ID card.</td>
</tr>
<tr>
<td>2. Recipient’s Name</td>
<td>Enter the recipient’s last name, first name and middle initial exactly as it is shown on the Medicaid ID card.</td>
</tr>
<tr>
<td>3. Recipient’s Birth Date/Sex</td>
<td>Enter eight numbers to show the recipient’s date of birth – MMDDYYYY. The birth date is on the Medicaid ID card. Example: July 13, 1978 is 07131978. Place an X in the appropriate block to show the recipient’s sex.</td>
</tr>
<tr>
<td>4. Insured’s Name</td>
<td>Leave blank.</td>
</tr>
<tr>
<td>5. Recipient’s Address</td>
<td>Enter the recipient’s address, including the city, state, and zip code. The information is on the Medicaid ID card. Entering the phone number is optional.</td>
</tr>
<tr>
<td>9. Other insurer’s name</td>
<td>Enter applicable private insurer’s name.</td>
</tr>
<tr>
<td>10. Is recipient’s condition…?</td>
<td>Place an X in the appropriate block for each question.</td>
</tr>
<tr>
<td>15. – 16.</td>
<td>Leave blank.</td>
</tr>
<tr>
<td>17., 17. a., and 18.</td>
<td>Optional.</td>
</tr>
<tr>
<td>19. Reserved for Local Use</td>
<td>Leave blank.</td>
</tr>
<tr>
<td>20. Outside Lab</td>
<td>Leave blank.</td>
</tr>
<tr>
<td>21. Diagnosis or Nature of Illness</td>
<td>Enter the ICD-9-CM codes to describe the primary diagnosis related to the service. You may also enter related secondary diagnoses. Entering written descriptions is optional.</td>
</tr>
</tbody>
</table>

Note: Blocks 24A through 24 K are where you provide the details about what you are billing. There are several lines for listing services. Each line is called a detail. When completing these blocks:

- Use one line for each HCPCS code that you bill on a given date.
- If you provide more than one unit of the same service on one day, include all the units of the service on the same line.
- Include only dates of service for which the recipient is eligible for Medicaid.
<table>
<thead>
<tr>
<th>Block #/Description</th>
<th>Instructions</th>
</tr>
</thead>
<tbody>
<tr>
<td>24.a. Date(s) of Service, From/To</td>
<td>Enter the date of service in the “From” date field and then the same date in the “To” date field.</td>
</tr>
<tr>
<td>24. b. Place of service</td>
<td>Enter the appropriate place of service code.</td>
</tr>
<tr>
<td>24. c. Type of service</td>
<td>Leave blank.</td>
</tr>
<tr>
<td>24. d. HCPCS code</td>
<td>Enter the appropriate HCPC code and modifier (if applicable) for the service being provided.</td>
</tr>
<tr>
<td>24. e. Diagnosis Code</td>
<td>Leave blank.</td>
</tr>
<tr>
<td>24. f. Charges</td>
<td>Enter the total charge for the service on the line.</td>
</tr>
<tr>
<td>24. g. Days or Units</td>
<td>Enter the number of units. (i.e. 1 unit = 15 minutes or 1 unit = 1 day)</td>
</tr>
<tr>
<td>24. h. – 24. i.</td>
<td>Leave blank.</td>
</tr>
<tr>
<td>24. j. – 24. k.</td>
<td>Optional.</td>
</tr>
<tr>
<td>25. Federal Tax ID number</td>
<td>Optional.</td>
</tr>
<tr>
<td>26. Recipient’s account #</td>
<td>Optional. If you enter a number, it will appear on your RA.</td>
</tr>
<tr>
<td>27. Accept assignment</td>
<td>Leave blank.</td>
</tr>
<tr>
<td>28. Total Charge</td>
<td>Enter the sum of the charges listed in item 24 F.</td>
</tr>
<tr>
<td>29. Amount Paid</td>
<td>Enter the total amount received from the Third Party commercial insurance if the service is subject to Third Party commercial insurance.</td>
</tr>
<tr>
<td>30. Balance Due</td>
<td>Subtract the amount in Block 29 from Block 28 and enter the result.</td>
</tr>
<tr>
<td>31. Signature of Agency</td>
<td>Leave blank if there is a signature on file with Medicaid. Otherwise, an authorized representative of your agency must sign and date the claim in this block. A written signature stamp is acceptable.</td>
</tr>
<tr>
<td>32. Name and Address of the facility</td>
<td>Optional.</td>
</tr>
<tr>
<td>33. Billing Name and Address</td>
<td>Enter your agency’s name, address, including zip code, and phone number. The name and address must be EXACTLY as shown on your Medicaid participation agreement.</td>
</tr>
<tr>
<td>PIN#</td>
<td>Enter you seven-digit Medicaid attending provider number with the appropriate alpha character which defines the service being provided.</td>
</tr>
<tr>
<td>GRP#</td>
<td>Enter your seven digit Medicaid billing provider number.</td>
</tr>
</tbody>
</table>
### HEALTH INSURANCE CLAIM FORM

**Recipient:** Jane D.

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. MEDICARE</td>
<td>(Blank)</td>
</tr>
<tr>
<td>2. PATIENT's NAME (Last Name, First Name, Middle Name)</td>
<td>(Blank)</td>
</tr>
<tr>
<td>3. PATIENT's DATE OF BIRTH</td>
<td>07 13 1978</td>
</tr>
<tr>
<td>4. INSURED'S D.O.B. (If applicable)</td>
<td>9999999999</td>
</tr>
<tr>
<td>5. INSURED'S PLACE OF BIRTH</td>
<td>(Blank)</td>
</tr>
<tr>
<td>6. PATIENT's ADDRESS</td>
<td>123 Any Street</td>
</tr>
<tr>
<td>7. INSURED'S ADDRESS (If applicable)</td>
<td>(Blank)</td>
</tr>
<tr>
<td>8. CITY</td>
<td>(Blank)</td>
</tr>
<tr>
<td>9. ZIP CODE</td>
<td>(Blank)</td>
</tr>
<tr>
<td>10. TELEPHONE (Include Area Code)</td>
<td>(Blank)</td>
</tr>
<tr>
<td>11. OTHER INSURED'S NAME</td>
<td>(Blank)</td>
</tr>
<tr>
<td>12. EMPLOYMENT (CURRENT OR PREVIOUS)</td>
<td>(Blank)</td>
</tr>
<tr>
<td>13. AUTO ACCIDENT</td>
<td>NO</td>
</tr>
<tr>
<td>14. OTHER INSURER/OUT-OF-POCKET</td>
<td>(Blank)</td>
</tr>
<tr>
<td>15. EMPLOYER'S NAME OR SCHOOL NAME</td>
<td>(Blank)</td>
</tr>
<tr>
<td>16. INSURANCE PLAN NAME</td>
<td>(Blank)</td>
</tr>
<tr>
<td>17. OTHER SOURCE</td>
<td>(Blank)</td>
</tr>
<tr>
<td>18. INSURANCE PLAN NAME OR PROGRAM NAME</td>
<td>(Blank)</td>
</tr>
<tr>
<td>19. INSURANCE PLAN NAME OR PROGRAM NAME</td>
<td>(Blank)</td>
</tr>
<tr>
<td>20. INSURED'S POLICY GROUP OR PPO NUMBER</td>
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</tr>
<tr>
<td>21. INSURED'S GROUP NUMBER</td>
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</tr>
<tr>
<td>22. INSURED'S ID NUMBER</td>
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<tr>
<td>23. INSURED'S ID NUMBER (For Program Ident)</td>
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<tr>
<td>24. INSURED'S ID NUMBER (For Program Ident)</td>
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<tr>
<td>25. PATIENT'S ID NUMBER</td>
<td>(Blank)</td>
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<td>26. INSURED'S ID NUMBER (For Program Ident)</td>
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<td>33. INSURED'S ID NUMBER (For Program Ident)</td>
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</tr>
<tr>
<td>70. INSURED'S ID NUMBER (For Program Ident)</td>
<td>9999999999</td>
</tr>
</tbody>
</table>

**Diagnosis Code:** 6096

**Charges:** 6096

**Date:** 03 06 20 06

**Provider:** Any Provider

**Address:** 12 Any Street

**Zip Code:** 12345

**City:** Anytown
### Community Support Services - Child

#### HEALTH INSURANCE CLAIM FORM

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. MEDICARE</td>
<td>Medicaid</td>
</tr>
<tr>
<td>2. PATIENT'S NAME</td>
<td>Jane D.</td>
</tr>
<tr>
<td>3. PATIENT'S ADDRESS</td>
<td>123 Any Street</td>
</tr>
<tr>
<td>4. INSURED'S NAME</td>
<td>Jane D.</td>
</tr>
<tr>
<td>5. INSURED'S ADDRESS</td>
<td>Anytown, NC 12345</td>
</tr>
<tr>
<td>6. INSURED'S POLICY GROUP OR FECA NUMBER</td>
<td>(519) 123-4567</td>
</tr>
<tr>
<td>7. INSURED'S DATE OF BIRTH</td>
<td>07/13/2001</td>
</tr>
<tr>
<td>8. INSURED'S SEX</td>
<td>M</td>
</tr>
<tr>
<td>9. EMPLOYER'S NAME OR SCHOOL NAME</td>
<td></td>
</tr>
<tr>
<td>10. INSURANCE PLAN NAME OR PROGRAM NAME</td>
<td></td>
</tr>
<tr>
<td>11. INSURER'S OFFICE ADDRESS</td>
<td></td>
</tr>
<tr>
<td>12. PATIENT'S PHONE NUMBER</td>
<td></td>
</tr>
<tr>
<td>13. PATIENT'S SOCIAL SECURITY NUMBER</td>
<td></td>
</tr>
<tr>
<td>14. PATIENT'S RELATIONSHIP TO INSURED</td>
<td>Spouse</td>
</tr>
<tr>
<td>15. PATIENT'S STATUS</td>
<td>Single</td>
</tr>
<tr>
<td>16. INSURED'S ID NUMBER</td>
<td>9999999999</td>
</tr>
</tbody>
</table>

**READ BACK OF FORM BEFORE COMPLEting & SENDING THIS FORM.**

18. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE: affirms the release of any medical or other information necessary to process this claim. I also request payment of governmental benefits to the party who accepts assignment below.

19. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (Attach copy of applicable license or permit if not on form as made a part hereof.)

20. PROVIDER'S ACCOUNT NO.: 03/20/96

21. DATE: 06/06/96

22. TOTAL CHARGES: 60.96

23. DQ: 4

24. INSURANCE PLAN NAME OR PROGRAM NAME: Medicaid

25. ADJUSTED AMOUNT: 60.96

26. INSURED'S ID NUMBER: 9999999999

27. TOTAL AMOUNT PAID: 60.96

28. BALANCE DUE: 0

29. PROVIDER'S SIGNATURE: Any Provider

30. PROVIDER'S ADDRESS: 12 Any Street

31. PROVIDER'S PHONE: Anytown, NC 12345

32. PROVIDER'S INN NUMBER: 8300000008

33. PROVIDER'S TAXID NUMBER: 8300000008

34. PROVIDER'S SIGNATURE: Any Provider

35. PROVIDER'S PHONE: Anytown, NC 12345

36. PROVIDER'S FAX: Anytown, NC 12345

37. PROVIDER'S NAME: Any Provider
<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Patient's Name</td>
<td>Jane D.</td>
</tr>
<tr>
<td>Patient's Address</td>
<td>123 Any Street</td>
</tr>
<tr>
<td>Patient's Relationship to Injured</td>
<td>Self</td>
</tr>
<tr>
<td>Insured's Name</td>
<td>John Doe</td>
</tr>
<tr>
<td>Insured's Address</td>
<td>123 Any Street</td>
</tr>
<tr>
<td>Policy Group or Plan Number</td>
<td>12345</td>
</tr>
<tr>
<td>Policy or Group Name</td>
<td>123-4567</td>
</tr>
<tr>
<td>Employment or School Name</td>
<td>Employer Name</td>
</tr>
<tr>
<td>Employer's Name</td>
<td>Employer Name</td>
</tr>
<tr>
<td>Insured's Date of Birth</td>
<td>MM DD YY</td>
</tr>
<tr>
<td>Patient's Date of Injury</td>
<td>MM DD YY</td>
</tr>
<tr>
<td>Hospitalization Dates Related to Current Services</td>
<td>From MM DD YY To MM DD YY</td>
</tr>
<tr>
<td>Diagnosis Code</td>
<td>HG03634</td>
</tr>
<tr>
<td>Procedure or Service</td>
<td>RV</td>
</tr>
<tr>
<td>Diagnosis Code</td>
<td>H70936</td>
</tr>
<tr>
<td>Procedure or Service</td>
<td>RV</td>
</tr>
<tr>
<td>Diagnosis Code</td>
<td>H70936</td>
</tr>
<tr>
<td>Prior Authorization Number</td>
<td></td>
</tr>
<tr>
<td>Provider's Name</td>
<td>John Doe</td>
</tr>
<tr>
<td>Provider's Address</td>
<td>123 Any Street</td>
</tr>
<tr>
<td>Provider's License Number</td>
<td>123456</td>
</tr>
<tr>
<td>Provider's NPI Number</td>
<td>7890123456</td>
</tr>
<tr>
<td>Provider's Name and Address of Facility Where Services Were Rendered</td>
<td>Any Provider 12 Any Street Any Town, NC 12345</td>
</tr>
<tr>
<td>Provider's Signature</td>
<td>Signed by Provider</td>
</tr>
<tr>
<td>Date of Service</td>
<td>03/22/06</td>
</tr>
<tr>
<td>Medical Provider</td>
<td>123456</td>
</tr>
<tr>
<td>Medical Provider's Name</td>
<td>John Doe</td>
</tr>
<tr>
<td>Medical Provider's Address</td>
<td>123 Any Street</td>
</tr>
<tr>
<td>Medical Provider's License Number</td>
<td>7890123456</td>
</tr>
<tr>
<td>Medical Provider's NPI Number</td>
<td>1234567890</td>
</tr>
<tr>
<td>Medical Provider's Phone Number</td>
<td>(123) 456-7890</td>
</tr>
</tbody>
</table>

**Health Insurance Claim Form**

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Claim Number</td>
<td>1234567890</td>
</tr>
<tr>
<td>Claim Status</td>
<td>Submitted</td>
</tr>
<tr>
<td>Date of Service</td>
<td>03/22/06</td>
</tr>
<tr>
<td>Medical Provider</td>
<td>123456</td>
</tr>
<tr>
<td>Medical Provider's Name</td>
<td>John Doe</td>
</tr>
<tr>
<td>Medical Provider's Address</td>
<td>123 Any Street</td>
</tr>
<tr>
<td>Medical Provider's License Number</td>
<td>7890123456</td>
</tr>
<tr>
<td>Medical Provider's NPI Number</td>
<td>1234567890</td>
</tr>
<tr>
<td>Medical Provider's Phone Number</td>
<td>(123) 456-7890</td>
</tr>
</tbody>
</table>

**Certification**

I certify that the statements on this form are true to the best of my knowledge and that I have made a claim for payment for the services rendered to the patient named above.

Signed: [Signature] 03/22/06
## Health Insurance Claim Form

### Claimant Information
- **Name:** Jane D.
- **Address:** 123 Any Street
- **City:** Any Town
- **State:** NC
- **Zip Code:** 12345

### Claim Details
- **Claimant ID:** 999999999
- **Policy/Program Name:** NC Medicaid
- **Service Type:** HCFC 02915

### Diagnosis and Service
- **Diagnosis Code:** HZ015
- **Service Code:** 03 20 06 03 20 06 12

### Financial Information
- **Total Charge:** 66.08
- **Amount Paid:** 66.08
- **Balance Due:** 0

### Provider Information
- **Provider Name:** [Redacted]
- **Address:** 12 Any Street
- **City:** Any Town, NC 12345
- **Phone:** [Redacted]

---

**Notes:**
- This form is for Medicaid recipients only.
- Claims must be submitted within 30 days of service.
- All signatures and dates must be included.
- Payment is subject to state and federal regulations.
### HEALTH INSURANCE CLAIM FORM

**Baby Name:** Jane D.

**Date of Birth:** 12/13/2001

**Patient Relationship:** Child

**Address:** 123 Any Street

**City:** Any Town, NC

**ZIP Code:** 12345

**Employment:** Part Time Student

**Insurance Plan Name:**

**Insurance Provider:**

**Insurance Policy Number:**

**Self/Other:** Other

**Diagnosis:**

**Date of Service:** 03/20/06

**Procedure:** New application

**Place of Service:** Hospital Outpatient

**Service Code:** 82012 NA

**Charges:**

<table>
<thead>
<tr>
<th>Service</th>
<th>Description</th>
<th>Place of Service</th>
<th>Charges</th>
</tr>
</thead>
<tbody>
<tr>
<td>03-06</td>
<td>New application</td>
<td>Hospital Outpatient</td>
<td>62.50</td>
</tr>
</tbody>
</table>

**Total Charges:** 62.50

**Signature:**

**Provider:** Any Provider

**Phone:** 8300000K

**Address:** Anytown, NC 12345

**Billing Name:**

**Zip Code:**
### Diagnostic Assessment

$3.00 Copay deducted for this service

#### HEALTH INSURANCE CLAIM FORM

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provider</td>
<td>A. Provider</td>
</tr>
<tr>
<td>Date</td>
<td>03/20/06</td>
</tr>
<tr>
<td>Service Code</td>
<td>J1023</td>
</tr>
</tbody>
</table>

#### Provider Information

- Provider Name: A. Provider
- Address: Any town, NC 12345
- Phone: 830500010 (Area Code) 83050000

#### Claim Details

- Claim Number: 999999999
- Date of Service: 03/20/06
- Diagnosis Code: J1023
- Procedure: Healthcare Claim Form
- Diagnosis: Diagnostic Assessment
- Charge: $3.00
- Copay deducted: $3.00

#### billed and paid information

- Total Charges: $169.06
- Amount Paid: $119.06
- Balance Due: $50.00

#### provider information

- Provider Name: A. Provider
- Address: Any town, NC 12345
- Phone: 830500010
- NPI: 83050000

#### authorized representative information

- Authorized Representative: Jane Doe
- Relationship to Insured: Patient
- Address: 123 Any Street
- Phone: 123-4567

#### other insurance information

- Insured's Name: Jane Doe
- Insured's Date of Birth: 07/13/2001
- Insured's Gender: Male
- Insured's Policy Group or Program Name: 999999999
- Other Insured's Name: John Doe
- Other Insured's Date of Birth: 06/10/1980
- Other Insured's Gender: Male
- Other Insured's Policy Group or Program Name: 999999999

#### Other Information

- Signed: [Signature]
- Phone: [Phone Number]
- Date: 03/20/06

#### Notes

- This form must be completed and signed before submitting.
- The information on this form is necessary for the submission of claims.
- All required fields must be completed accurately.

#### Instructions

- Ensure all information is correct.
- Sign and date the form.
- Submit the completed form to the appropriate authority.
**HEALTH INSURANCE CLAIM FORM**

<table>
<thead>
<tr>
<th>L.</th>
<th>MEDICARE</th>
<th>MEDICAID</th>
<th>CHAMPUS</th>
<th>CHAMPVA</th>
<th>GROUP</th>
<th>HMO</th>
<th>PPO</th>
<th>FECA</th>
<th>OTHER</th>
<th>PICA</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>MEDICARE</td>
<td>MEDICAID</td>
<td>CHAMPUS</td>
<td>CHAMPVA</td>
<td>GROUP</td>
<td>HMO</td>
<td>PPO</td>
<td>FECA</td>
<td>OTHER</td>
<td>PICA</td>
</tr>
</tbody>
</table>

**Recipients' Information**

- **Name:** Jane Doe
- **Address:** 123 Any Street
- **City:** Any Town
- **State:** NC
- **Zip Code:** 12345

**Patient Information**

- **Name:** Jane Doe
- **Date of Birth:** 07/13/2001
- **Sex:** Female
- **Employment Status:** Full-Time
- **Policy Group:** PICA
- **Policy Number:** 999999999

**Insurance Information**

- **Policy:** PICA
- **Plan:** FECA

**Services Provided**

- **Date of Service:** 03/20/06
- **Diagnosis Code:** HZ022
- **Fee:** 190.00

**Signatures**

- **Provider:** Jane Doe
- **Date:** 03/20/06

**Other Information**

- **Provider Information:**
  - Name: Jane Doe
  - Address: 123 Any Street
  - Zip Code: 12345
- **Signature:** Jane Doe

---

### Intensive In-Home Services

*Please do not staple in this area.*
### HEALTH INSURANCE CLAIM FORM

<table>
<thead>
<tr>
<th>Field</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. MEDICARE</td>
<td>Medicaid Claim Type: Medicare, Medicaid, or CHAMPVA</td>
</tr>
<tr>
<td>2. GROUP</td>
<td>FECA, Felony, or Other</td>
</tr>
<tr>
<td>3. PATIENT'S NAME</td>
<td>Jane D.</td>
</tr>
<tr>
<td>4. PATIENT'S DATE OF BIRTH</td>
<td>07/13/1978</td>
</tr>
<tr>
<td>5. PATIENT'S ADDRESS</td>
<td>123 Any Street</td>
</tr>
<tr>
<td>6. PATIENT'S STATUS</td>
<td>Single</td>
</tr>
<tr>
<td>7. INSURED'S NAME</td>
<td>Jane D.</td>
</tr>
<tr>
<td>8. INSURED'S ADDRESS</td>
<td>Any Town, NC</td>
</tr>
<tr>
<td>9. INSURED'S TELEPHONE</td>
<td>(919) 123-4567</td>
</tr>
<tr>
<td>10. INSURED'S POLICY NUMBER</td>
<td>999999999</td>
</tr>
<tr>
<td>11. EMPLOYER'S NAME</td>
<td>Employer Name or School Name</td>
</tr>
<tr>
<td>12. EMPLOYER'S NUMBER</td>
<td>Insurance Plan Name or Program Name</td>
</tr>
<tr>
<td>13. INSURED'S SERVICE DATE</td>
<td>09/09/2006</td>
</tr>
<tr>
<td>14. SERVICE DATE</td>
<td>09/09/2006</td>
</tr>
<tr>
<td>15. SERVICE PROVIDER</td>
<td>Provider Name</td>
</tr>
<tr>
<td>16. SERVICE CODE</td>
<td>Procedure Code</td>
</tr>
<tr>
<td>17. SERVICE DESCRIPTION</td>
<td>Description of Service</td>
</tr>
<tr>
<td>18. AMOUNT PAID</td>
<td>0</td>
</tr>
<tr>
<td>19. BALANCE DUE</td>
<td>0</td>
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</tbody>
</table>

### Mobile Crisis

*Please do not staple in this area*
# Professional Treatment Services in Facility-Based Crisis Programs

## HEALTH INSURANCE CLAIM FORM

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>MEDICARE</td>
</tr>
<tr>
<td>2</td>
<td>MEDICAID</td>
</tr>
<tr>
<td>3</td>
<td>CHAMPUS</td>
</tr>
<tr>
<td>4</td>
<td>CHPAMPA</td>
</tr>
<tr>
<td>5</td>
<td>PICA</td>
</tr>
</tbody>
</table>

### Insured Information
- **Name:** John Doe
- **Address:** 123 Any Street
- **City:** Anytown
- **State:** NC
- **Zip Code:** 12345
- **Telephone:** (919) 123-4567
- **Type of Claim:** Employee
- **Employment:** Full Time Student
- **Employer:** Any Provider
- **Employer's Address:** 12 Any Street
- **City:** Anytown
- **State:** NC
- **Telephone:** (919) 123-4567

### Claim Details
- **Date of Service:** 03/20/06
- **Diagnosis Code:** 290
- **Procedure:** 89441
- **Amount Fraud:** 300.48
- **Balance:** 16

### Declaration
- **Signed:** [Signature]
- **Date:** 03/20/06

---

**Please note:** This is a sample image of a health insurance claim form. The specific details and information填写 are placeholders and do not reflect real data.
**Psychosocial Rehabilitation**

### HEALTH INSURANCE CLAIM FORM

<table>
<thead>
<tr>
<th>Field</th>
<th>Information</th>
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</thead>
<tbody>
<tr>
<td>Recipient Name</td>
<td>Jane D.</td>
</tr>
<tr>
<td>Address</td>
<td>123 Any Street</td>
</tr>
<tr>
<td>City</td>
<td>Any Town</td>
</tr>
<tr>
<td>State</td>
<td>NC</td>
</tr>
<tr>
<td>ZIP Code</td>
<td>12345</td>
</tr>
<tr>
<td>Telephone</td>
<td>(919) 123-0567</td>
</tr>
<tr>
<td>Provider Name</td>
<td>Any Provider</td>
</tr>
</tbody>
</table>

### Diagnosis/Condition of Illness or Injury

- Date of-Onset: 03/20/06
- Diagnosis Code: 290

### Diagnosis Date Related to Current Services

- Month: 03
- Day: 20
- Year: 06

### Medicare Recertification

- Date: 12/01/05
- Number: 12345

### Medicare: Account No.

- Number: 6789012345

### Provider Information

- Number: 03/20/06
- Name: Jane D.
- Address: 123 Any Street
- City: Any Town, NC 12345

---

The form contains fields for personal and contact information, diagnosis details, and other medical record entries typical of a health insurance claim form. It includes sections for provider and recipient details, diagnosis codes, and dates of services rendered.
### HEALTH INSURANCE CLAIM FORM

<table>
<thead>
<tr>
<th>Field</th>
<th>Information</th>
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</thead>
<tbody>
<tr>
<td>2. Medicaid/Medicare/CHIP</td>
<td>Medicaid/CHIP</td>
</tr>
<tr>
<td>3. Claim Date</td>
<td>03/20/06</td>
</tr>
<tr>
<td>4. Provider Name</td>
<td>ABC Company</td>
</tr>
<tr>
<td>5. Claim Form Number</td>
<td>12345</td>
</tr>
<tr>
<td>6. Diagnosis Code</td>
<td>H0012</td>
</tr>
<tr>
<td>7. Payment Status</td>
<td>Reserved for Local Use</td>
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<tr>
<td>8. Procedure Code</td>
<td>145 50</td>
</tr>
<tr>
<td>9. Date of Service</td>
<td>03/20/06</td>
</tr>
<tr>
<td>10. Service Code</td>
<td>03/20/06</td>
</tr>
<tr>
<td>11. Service Description</td>
<td>Procedure Description</td>
</tr>
<tr>
<td>12. Diagnosis Description</td>
<td>Diagnosis Description</td>
</tr>
<tr>
<td>13. Medical Necessity</td>
<td>Medical Necessity</td>
</tr>
<tr>
<td>14. Date of Service</td>
<td>03/20/06</td>
</tr>
<tr>
<td>15. Service Code</td>
<td>03/20/06</td>
</tr>
<tr>
<td>16. Service Description</td>
<td>Procedure Description</td>
</tr>
<tr>
<td>17. Diagnosis Description</td>
<td>Diagnosis Description</td>
</tr>
<tr>
<td>18. Medical Necessity</td>
<td>Medical Necessity</td>
</tr>
<tr>
<td>19. Date of Service</td>
<td>03/20/06</td>
</tr>
<tr>
<td>20. Service Code</td>
<td>03/20/06</td>
</tr>
<tr>
<td>21. Service Description</td>
<td>Procedure Description</td>
</tr>
<tr>
<td>22. Diagnosis Description</td>
<td>Diagnosis Description</td>
</tr>
<tr>
<td>23. Medical Necessity</td>
<td>Medical Necessity</td>
</tr>
</tbody>
</table>

### Subsection

- **Claimant Information**
  - Name: Jane Doe
  - Address: 123 Any Street
  - City: Anytown
  - ZIP Code: 12345

- **Provider Information**
  - Name: ABC Company
  - Address: 12 Any Street
  - City: Anytown
  - ZIP Code: 12345
**HEALTH INSURANCE CLAIM FORM**

<table>
<thead>
<tr>
<th>Box</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>M.D. or A.T.C. No.:</td>
</tr>
<tr>
<td>2.</td>
<td>Physician's Name:</td>
</tr>
<tr>
<td>3.</td>
<td>Hospital/Provider Name:</td>
</tr>
<tr>
<td>4.</td>
<td>Date of Birth:</td>
</tr>
<tr>
<td>5.</td>
<td>Address:</td>
</tr>
<tr>
<td>6.</td>
<td>Phone Number:</td>
</tr>
<tr>
<td>7.</td>
<td>Insurance Number:</td>
</tr>
<tr>
<td>8.</td>
<td>Insured's Signature:</td>
</tr>
<tr>
<td>9.</td>
<td>Payor:</td>
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<tr>
<td>10.</td>
<td>Policy Number:</td>
</tr>
<tr>
<td>11.</td>
<td>Policy Effective Date:</td>
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<tr>
<td>12.</td>
<td>Insured's Relation to Insured:</td>
</tr>
<tr>
<td>13.</td>
<td>Insured's Occupation:</td>
</tr>
</tbody>
</table>

**READ BACK OF FORM BEFORE COMPLETING AND SENDING THIS FORM.**

**MEDICALLY SUPERVISED DETOXIFICATION/STABILIZATION**

**PAYOR**: [Name of Payor]

**Insured's Name**: [Name of Insured]

**Insured's Address**: [Address of Insured]

**Date of Service**: [Date of Service]
# Health Insurance Claim Form

**Non-Hospital Medical Detoxification**

<table>
<thead>
<tr>
<th>1. Medicare</th>
<th>Medicare Claim</th>
<th>Claim Type</th>
<th>Other Health Plan</th>
<th>Other</th>
<th>Insured's ID Number (For Program in Item 1)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>999999999999</td>
</tr>
</tbody>
</table>

**Recipient:**

Jane D.  
123 Any Street  
Any Town  
State: NC  
Zip Code: 12345

<table>
<thead>
<tr>
<th>2. Insured's Name (Last Name, First Name, Middle Initial)</th>
<th>3. Insured's Social Security Number</th>
<th>4. Insured's Date of Birth</th>
<th>5. Insured's Sex</th>
<th>6. Insured's Policy Group or FECA Number</th>
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<tbody>
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</table>

<table>
<thead>
<tr>
<th>10. Is Patient Condition Related to</th>
<th>11. Insured's Policy Group or FECA Number</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>12. Is Patient Condition Related to</th>
<th>13. Insured's Policy Group or FECA Number</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>14. Date of Current Hospitalization</th>
<th>15. If Patient Has Had Any Similar Injuries or Hospitalizations</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
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<tbody>
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<table>
<thead>
<tr>
<th>20. Outside Lab</th>
<th>21. Diagnosis or Nature of Illness or Injury (Relate Items 12, 13, 14 to Item 21)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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</tbody>
</table>

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<tbody>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>24. Medicare Claim</th>
<th>25. Patients Account No</th>
<th>26. Accept Assignment of Payment (Other than Medical Services)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
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</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**A. Provider:**  
Jane D.  
123 Any Street  
Any Town, NC  
Zip Code: 12345  
800-0000  
Date: 06/30/06

**B. Contractor:**  
Any Contractor  
123 Any Street  
Any Town, NC  
Zip Code: 12345  
800-0000  
Date: 06/30/06
### Outpatient Opioid Treatment

#### HEALTH INSURANCE CLAIM FORM

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Medicare, Medicaid, Chip, Champus, Champus VA only, Group Health Plan, Other</td>
</tr>
<tr>
<td>2.</td>
<td>Patient's Name (Last Name, First Name, Middle Initial)</td>
</tr>
<tr>
<td>3.</td>
<td>Patient's Address (Home, Street, City, State, Zip Code)</td>
</tr>
<tr>
<td>4.</td>
<td>Patient's Relationship to Insured</td>
</tr>
<tr>
<td>5.</td>
<td>Insured's Address (Home, Street, City, State, Zip Code)</td>
</tr>
<tr>
<td>6.</td>
<td>Insured's Relationship to Patient</td>
</tr>
<tr>
<td>7.</td>
<td>Insured's Name (Last Name, First Name, Middle Initial)</td>
</tr>
<tr>
<td>8.</td>
<td>Insured's Date of Birth</td>
</tr>
<tr>
<td>9.</td>
<td>Insured's Gender</td>
</tr>
<tr>
<td>10.</td>
<td>Insured's Policy Group or TECRA Number</td>
</tr>
<tr>
<td>11.</td>
<td>Insured's Plan or Program Name</td>
</tr>
<tr>
<td>12.</td>
<td>Is there another health insurance plan?</td>
</tr>
<tr>
<td>13.</td>
<td>Insured's or authorized person's signature</td>
</tr>
<tr>
<td>14.</td>
<td>Date of Current Illness or Injury (Month, Day, Year)</td>
</tr>
<tr>
<td>15.</td>
<td>Name of Referring Physician or Other Source</td>
</tr>
<tr>
<td>16.</td>
<td>ICD-9 Code</td>
</tr>
<tr>
<td>17.</td>
<td>Diagnosis Code</td>
</tr>
<tr>
<td>18.</td>
<td>Date Patient Unable to Work in Current Occupation (Month, Day, Year)</td>
</tr>
<tr>
<td>19.</td>
<td>Hospitalization Dates Related to Current Illness (Month, Day, Year)</td>
</tr>
<tr>
<td>20.</td>
<td>Procedure Description Code</td>
</tr>
<tr>
<td>21.</td>
<td>Date of Service (Month, Day, Year)</td>
</tr>
<tr>
<td>22.</td>
<td>Place of Service Type of Service</td>
</tr>
<tr>
<td>23.</td>
<td>Procedure(s), Services(s), or Supply(s) (Specify)</td>
</tr>
<tr>
<td>24.</td>
<td>Diagnosis Code</td>
</tr>
<tr>
<td>25.</td>
<td>Diagnosis Description</td>
</tr>
</tbody>
</table>

#### Claim Details

- **Diagnosis Code:** 19/17
- **Date of Service:** 03/20/06
- **Total Charge:** $19.17
- **Amount Paid:** $19.17
- **Balance Due:** $0

#### Provider Information

- **Provider Name:** Any Provider
- **Address:** 12 Any Street
- **City:** Anytown, NC 12345
- **Telephone:** 555-555-5555

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**Note:** This form is a sample of the Health Insurance Claim Form used for outpatient opioid treatment. The actual form may vary in terms of the information required and the format of the data entry.
Mark T. Benton, Sr
Senior Deputy Director and Chief Operating Officer
Division of Medical Assistance
Department of Health and Human Services

Cheryll Collier
Executive Director
EDS