



North Carolina Department of Health and Human Services
Division of Medical Assistance

Pat McCrory
Governor

Aldona Z. Wos, M.D.
Ambassador (Ret.)
Secretary DHHS

Sandra Terrell, MS, RN
Acting Director

February 25, 2014

Subject: BENEFICIARY NOTICE REGARDING CHANGES AND GENERAL INFORMATION
FOR MEDICAID AND NC HEALTH CHOICE BENEFICIARIES

Dear County Director of Social Services:

During the month of February 2014, a mass mailing will be sent to all NC Health Choice and Medicaid beneficiaries, including MQB beneficiaries. Due to unforeseen delays, the notice reflects important information and changes that happened in the Fall/Winter 2013 and upcoming early 2014 changes for both the Medicaid and NC Health Choice programs.

Each casehead/payee will be mailed one notice, regardless of how many cases are in the Eligibility Information System (EIS) and NC FAST. The language of the notice (English or Spanish) received by the casehead/payee is determined by the language preference in EIS and NC FAST. An English version of the notice ("Winter 2014") has been posted on the website at <http://www.ncdhhs.gov/dma/pub/consumerlibrary.htm> and is also attached. A Spanish version of the notice is being translated and will be posted upon completion.

If you have any questions regarding this information, please contact your Medicaid Program Representative.

Sincerely,

Sandra Terrell, MS, RN
Acting Director

Attachments

www.ncdhhs.gov • www.ncdhhs.gov/dma
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