



North Carolina Department of Health and Human Services
Division of Medical Assistance

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Beverly Eaves Perdue, Governor
Albert A. Delia, Acting Secretary

Craig L. Gray, MD, MBA, JD, Director

June 14, 2012

Subject: Behavioral Health Expansion

Dear County Director of Social Services:

The purpose of this letter is to inform the counties regarding the expansion of Managed Care Organizations (MCO) for Behavioral Health. In previous letters to County Directors, counties were informed of the significant changes to Behavioral health that have taken place in the past several months. As Managed Care Organizations (MCO) continue to expand through the state, additional changes will be implemented.

Effective July 1, 2012, the Smoky Mountain Center serving Alexander, Alleghany, Ashe, Avery, Caldwell, Cherokee, Clay, Graham, Haywood, Jackson, Macon, McDowell, Swain, Watauga, and Wilkes counties will be added as an MCO. Welcome letters are being sent out the weekend of June 15, 2012 to Medicaid recipients residing in these counties informing them of the change and the effective date.

Reminder: CAP-MR/DD is Innovations (IN) in MCO counties. The new IN CAP indicator code replaces existing CAP codes CM and C2 in MCO counties. All MCO recipients with a CM and C2 indicator code are converted to Innovations (IN) in the Eligibility Information System (EIS). This only applies to recipients residing in MCO counties.

Policy will be updated to reflect these changes. Subsequent notices will be sent out regarding any changes to policy and procedures.

If you have any questions regarding this information, please contact your Medicaid Program Representative.

Sincerely,

Craig L Gray, MD, MBA, JD, Director

CLG/pc

