December 1, 2011

Re: Medicaid Transportation Policy Training

Dear County Director of Social Services:

The Medicaid Transportation policy found in Section MA-2910 of the Adult Medicaid Manual and Section MA-3550 of the Family and Children’s Medicaid Manual is being revised effective January 1, 2012. Revised procedures and forms will be issued with the policy changes effective January 1, 2012.

The Division of Medical Assistance (DMA) will conduct statewide regional training sessions in December 2011 and January 2012. The training delivery will be consistent at each site, presented by a designated training team. Attendees should only attend one session at the location closest to their work site. Due to the smaller size of the venue in the mid-west, two sessions will be conducted. We are requesting that the two counties with the largest representation, Cabarrus and Mecklenburg, not attend the same session:

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Location</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Thursday</td>
<td>9am –</td>
<td>Mitchell Community College Continuing Education Center 701 West Front St.</td>
<td>Cabarrus County should attend this</td>
</tr>
<tr>
<td>December 15, 2011</td>
<td>1pm</td>
<td>Statesville, NC 28677</td>
<td>session</td>
</tr>
<tr>
<td>Friday</td>
<td>9am –</td>
<td>Mitchell Community College Continuing Education Center 701 West Front St.</td>
<td>Mecklenburg County should attend</td>
</tr>
<tr>
<td>December 16, 2011</td>
<td>1pm</td>
<td>Statesville, NC 28677</td>
<td>this session</td>
</tr>
<tr>
<td>Friday</td>
<td>9am –</td>
<td>Transylvania County Library, Rogow Room 212 South Gaston St. Brevard, NC</td>
<td></td>
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<tr>
<td>January 6, 2012</td>
<td>1pm</td>
<td>28712</td>
<td></td>
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Dear County Director of Social Services
Medicaid Transportation Policy Training
December 1, 2011

Page 2

| Wednesday | 9am - 1pm | Wake Technical Community College  
Main Campus  
Conference Center  
9101 Fayetteville Road  
Raleigh, NC |
<table>
<thead>
<tr>
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<tbody>
<tr>
<td>January 11, 2012</td>
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| Thursday  | 9am - 1pm | Craven Community College  
Orringer Auditorium  
800 College Court  
New Bern, NC |
<table>
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<tr>
<td>January 12, 2012</td>
<td></td>
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Each vehicle parked at this site must display the parking pass attached to this letter on the vehicle dash to avoid being ticketed. You must print a pass for each vehicle you will park at this site during training.

This important policy training is provided by DMA Medicaid Eligibility Unit. It is an excellent opportunity for the county DSS staff and the local transportation providers who work with Medicaid transportation to learn about the revised policy. This training will focus on determining who is eligible for Medicaid transportation, which forms are required, the language required in DSS contracts with providers, and how to determine a Medicaid covered service.

If you have any questions regarding this information, please contact the Medicaid Program Representative for your county.

Sincerely,

[Signature]

Craig L. Gray, MD, MBA, JD, Director

CLG/SMc
Attachment: Parking Pass for use at Orringer Auditorium in Craven County
Parking is not permitted in “The Visitor’s Parking Lot”***
Please place on dash of vehicle

CRAVEN
COMMUNITY COLLEGE

Event Parking Pass

State of NC – Division of Medical Assistance
Orringer Auditorium
Event Name and Location

January 12, 2012
Event Date (s)

9:00 a.m. – 1:00 p.m.

Location: 1985 Umstead Drive • Dorothea Dix Hospital Campus • Raleigh, N.C. 27603
An Equal Opportunity / Affirmative Action Employer
www.ncdhhs.gov/dma