



North Carolina Department of Health and Human Services
Division of Medical Assistance

2501 Mail Service Center • Raleigh, N. C. 27699-2501 • Tel 919-855-4100 • Fax 919-733-6608

Beverly Eaves Perdue, Governor
Lanier M. Cansler, Secretary

Craig L. Gray, MD, MBA, JD, Director

May, 26, 2010

Re: NCHC Copayment Changes

Dear County Director of Social Services:

The purpose of this letter is to notify counties about a change to the North Carolina Health Choice (NCHC) program. Effective July 1, 2010, copayments for recipients receiving NCHC with a classification code of J, K or L will increase.

A letter (attachment 1) will be mailed the week of May 25, 2010 notifying NCHC recipients with a classification of A, J, K, or S of these changes. A second version of this letter (attachment 2) was sent the week of May 15, 2010 to ongoing NCHC recipients who have classification of L and are paying premiums.

Also, until new NCHC Handbooks are ordered, an insert (attachment 3) will be placed inside the current NCHC Handbook updating the copayment information.

If you have questions regarding this information, please contact your Medicaid Program Representative.

Sincerely,

Craig L Gray, MD, MBA, JD, Director

Attachments (3)
CLG/el



May 25, 2010



Notice to Parent/Guardian of NC Health Choice Member(s):

Re: **Information about NC Health Choice Copayment Changes Effective July 1, 2010**

This is to notify you of copayment changes to your child's / children's NC Health Choice benefits. Please look at your child's current NCHC ID card to determine which changes apply.

- If **all** copayment amounts on your child's NCHC ID card are \$0, they are still \$0; there are no changes.
- If the Emergency Room Copayment on your child's NCHC ID card is \$0 but you have other copayment amounts, the following changes apply:
 - ER copayment is changing from \$0 to \$10
 - Generic Drug copayment is changing from \$1 to \$2
 - Brand Drug copayment with no generic available is changing from \$1 to \$2
 - Brand Drug copayment with a generic available is changing from \$3 to \$5
- If the Emergency Room Copayment on your child's NCHC ID card is \$20, the following changes apply:
 - ER copayment is changing from \$20 to \$25
 - Generic Drug copayment is changing from \$1 to \$2
 - Brand Drug copayment with no generic available is changing from \$1 to \$2
 - Brand Drug copayment with a generic available will stay the same at \$10

These changes in copayments are effective with dates of service on and after July 1, 2010. Show this notice to your doctor or pharmacist with your old ID card until your child gets a new ID card. You may not get a new NC Health Choice ID card with these new copayment amounts until sometime in July. Also, there is a new Rx GRP # that pharmacists will use beginning July 1, 2010. It is Rx GRP # **NCDHHS1**.

Effective July 1, 2010, NC Health Choice will cover certain over-the-counter medications if you have a prescription from your doctor.

Also, effective July 1, 2010, Medco will have a new customer service telephone number; the number is 1-800-466-4115. Until July 1, 2010, continue to use the number on your existing ID card which is 1-800-336-5933.

Keep this notice with your child's NC Health Choice Handbook after you get the new ID card. This notice replaces all copayment amounts listed throughout the Handbook. If you have any questions about this notice, please contact the Blue Cross and Blue Shield of North Carolina Customer Services Department at **1 (800) 422-4658**.



May 15, 2010

Notice to Parent/Guardian of NC Health Choice Member(s):

Re: **Information about NC Health Choice Copayment Changes Effective July 1, 2010**

This is to notify you of copayment changes to your child's / children's NC Health Choice benefits. These new copayment amounts do not change the monthly premium amount you pay for your child to receive coverage.

- ER copayment is changing from \$20 to \$25
- Generic Drug copayment is changing from \$1 to \$2
- Brand Drug copayment with no generic available is changing from \$1 to \$2
- Brand Drug copayment with a generic available will stay the same at \$10

These changes in copayments are effective with dates of service on and after July 1, 2010. Show this notice to your doctor or pharmacist with your old ID card until your child gets a new ID card. You may not receive a new NC Health Choice ID card with these new copayment amounts until sometime in July. Also, there is a new Rx GRP # that pharmacists will use beginning July 1, 2010. It is Rx GRP # **NCDHHS1**.

Effective July 1, 2010, NC Health Choice will cover certain over-the-counter medications if you have a prescription from your doctor.

Also, effective July 1, 2010, Medco will have a new customer service number; the number is 1-800-466-4115. Until July 1, 2010, continue to use the number on your existing ID card which is 1-800-336-5933.

Keep this notice with your child's NC Health Choice Handbook after you get the new ID card. This notice replaces all copayment amounts listed throughout the Handbook. If you have any questions about this notice, please contact the Blue Cross and Blue Shield of North Carolina Customer Services Department at **1 (800) 422-4658**.

NC Health Choice Copayment and Benefit Changes Effective July 1, 2010

This insert to your child's North Carolina Health Choice Handbook tells you about changes to the copayment amounts listed throughout the Handbook. The copayment (copay) is what you pay to the medical provider or pharmacy. Please look at your child's current NCHC ID card to determine which copay changes apply.

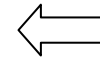


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Rx GRP # NCSHPHC

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Claims Processing Contractor
 BlueCross BlueShield
of North Carolina
PO Box 30111 Durham, NC 27702-3111

Send Claims other than for Prescription Drugs to:
Claims Processing Contractor
PO Box 30025 • Durham, NC 27702-3025

NC Health Choice (NCHC) is administered by Blue Cross and Blue Shield of North Carolina (BCBSNC), an independent licensee of the Blue Cross and Blue Shield Association. BCBSNC does not set benefits or rates or assume any financial risk for NCHC. No network access is available from Blue Cross and Blue Shield Plans outside of NC.

- If **all** copayment amounts on your child's NCHC ID card are \$0, they are still \$0; there are no changes.
- If the Emergency Room Copayment on your child's NCHC ID card is \$0, but you have other copayment amounts, the following changes apply:
 - ER copayment is changing from \$0 to \$10
 - Generic Drug copayment is changing from \$1 to \$2
 - Brand Drug copayment with no generic available is changing from \$1 to \$2
 - Brand Drug copayment with a generic available is changing from \$3 to \$5
- If the Emergency Room Copayment on your child's NCHC ID card is \$20, the following changes apply:
 - ER copayment is changing from \$20 to \$25
 - Generic Drug copayment is changing from \$1 to \$2
 - Brand Drug copayment with no generic available is changing from \$1 to \$2
 - Brand Drug copayment with a generic available will stay the same at \$10

These changes in copayments are effective for all ER non-emergency visits and prescriptions filled starting on July 1, 2010.

Show this insert to your doctor or pharmacist with your old ID card until your child gets a new ID card. You may not receive a new NC Health Choice ID card with these new copayment amounts until sometime in July. Keep this insert with your child's NC Health Choice Handbook after you get the new ID card. This insert replaces all copayment amounts listed throughout the Handbook. Also, there is a new Rx GRP # that pharmacists will use beginning July 1, 2010. It is Rx GRP # **NCDHHS1**.

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